

# State 911 Administration Office Newsletter

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Dear Telecommunicator,

In this issue of our newsletter, we would like to introduce the subcommittees of the State 911 Committee. Each subcommittee has its own focus and tasks to complete, and presents to the full State 911 Committee on a quarterly basis for review and approval.

As we get through the introductions of our office staff and the different tasks we encounter on a daily basis, there are many other things we are doing behind the scenes as well.

We strive to make sure our website is up to date with the most current information, and we are staying on top of the new technology by updating our best practices documents on an annual basis.

Please feel free to reach out to any member of our staff and visit the State 911 Committee website often for the latest news.

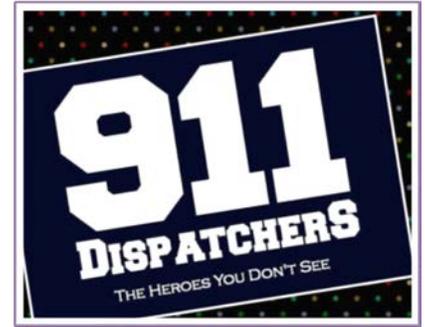
Warm Regards,  
Your friends at the State 911 Office

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If you have any questions, concerns or would like to learn more about a specific aspect of the State 911 Office please email Lyndsay Stephens at: [stephensl5@michigan.gov](mailto:stephensl5@michigan.gov)

In future issues we would like to spotlight different telecommunicators and dispatch centers. Please feel free to pass along your stories, or suggestions for the newsletter. We are here to help with tools and resources for all telecommunicators.

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## Upcoming Events

### February 7

Emerging Technology  
Subcommittee Meeting

### February 8

Certification Subcommittee  
Meeting

### February 9

Dispatcher Training  
Subcommittee Application  
Review

### February 22

Dispatcher Training  
Subcommittee Appeals

### March 14

State 911 Committee  
Meeting

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## State 911 Committee

The State 911 Committee (SNC) has 21 members representing local public safety, private sector, industry, and state services. The SNC was established in accordance with the Emergency 911 Service Enabling Act to promote the successful development, implementation, and operation of 911 systems across the state of Michigan. The SNC meets quarterly, while its subcommittees may meet more frequently.

Each member of the State 911 Office plays a role in the different subcommittees. Our office acts as the liaison performing behind the scenes work to keep the subcommittees moving forward by trying to look out for the State as a whole.

## Legislative Action Subcommittee

The Legislative Action Subcommittee identifies current and potential issues facing the delivery of 911. The subcommittee explores and makes recommendations to address problems and enhance Michigan's 911 laws, as well as policy implementation. Ms. Harriet Miller-Brown is the liaison from the State 911 Office for this subcommittee.

## Dispatcher Training Subcommittee

The Dispatcher Training Subcommittee approves the courses that allow Public Safety Answering Points (PSAP) to use State 911 Committee training funds. The subcommittee also reviews all of the PSAP applications each year to approve the full time equivalents (FTE) for disbursement of the funds. Ms. Theresa Hart is the liaison from the State 911 Office for this subcommittee.

## Certification Subcommittee

The Certification Subcommittee performs county compliance reviews to ensure the expenditures of 911 funds meet the criteria established for allowable expenditures. In performing the compliance review, the team also looks at the operation, equipment, and the 911 Plan. The certification team makes recommendations based on the best practices document found on the SNC website. Ms. Lyndsay Stephens is the liaison from the State 911 Office for this subcommittee.

## Emerging Technology Subcommittee

The Emerging Technology Subcommittee researches and addresses new technologies that affect PSAPs. The subcommittee is also responsible for organizing and presenting the annual Emerging Technology Forum. Many of the SNC's public service announcements come from the Emerging Technology Subcommittee. Ms. Cindy Homant is the liaison from the State 911 Office for this subcommittee.

## Coming Soon

- Smart911

- NG911

- Amber Alerts