

State 911 Administration Office Newsletter

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Dear Telecommunicator,

Where did the summer go? We combined the July and August Newsletter due to the many the projects, annual reporting deadlines, training and vacation schedules the staff has had these summer months. We know that with the nice weather we have had recently many people around the state are probably out taking advantage of the beautiful Michigan summer. It's a little dry, but it sure has been nice.

With school starting up again, don't forget about the OK2SAY program. It was discussed in a previous newsletter, but it is a reminder that there are promotional activities and materials on the OK2SAY website that are free of charge. Plus, this is a good time to schedule a presentation in your local school district with the kids returning to school. What better a time to get into the schools and let the school know what is available for its staff and students. For more information on OK2SAY visit their website: <https://www.michigan.gov/ok2say>

Warm Regards,

Your Friends at the State 911 Office

Legislative Action

Another year, another Annual Report to the Michigan Legislature. Every year, shortly after all the reporting deadlines for the counties, the State 911 Office begins to compile the data for the annual report. We are required to produce a finished report by August 1 every year for the State 911 Committee (SNC). The 2018 report along with the past 4 annual reports are available to read on the SNC website at your leisure. Some interesting facts included in the annual report include: Text to 911

Upcoming Events*

September 4

Legislative Action
Subcommittee Meeting

September 5

Emerging Technology
Subcommittee Meeting

September 12

State 911 Committee
Meeting

November 6, 2018

Certification Subcommittee
Meeting

November 7, 2018

Dispatcher Training
Subcommittee Meeting

*See the website for meeting
time and location.

data, NG 911 deployment, call volumes broken down by county and call type, revenue and expenses reported by county, training fund distribution amounts, and updates from subcommittees as well as information provided by other departments that impact 911. See the report at the below link:

https://www.michigan.gov/documents/msp/State_911_Committee_Annual_Report_2018_629119_7.pdf

Dispatcher Training

Now that all the Oakland County PSAPs and Livingston County training fund reviews have been completed, Ms. Hart has been diligently working to ensure the approvals for new courses are getting through the subcommittee and posting updates for the Approved Course list and Instructor List on the website.

As the summer is flying by, don't forget to make sure to obtain the required dispatcher training and more importantly that it is updated in the MiCJIN training database. As a telecommunicator, there is a requirement to have 24 hours of continuing education every two years. Your start date will determine when your training hours are due. For all telecommunicators that started prior to December 13, 2011, your next continuing education hours are due December 13, 2018. If you are behind on your training hours from previous years, those hours will need to be completed in addition to the current hours needed.

Certification

Wow, it has been a busy summer with many site visits. Now it is time to sit back and digest all the information the teams have gathered in the last couple of months from the site visits.

Emerging Technology

Save the Date for the 2019 Annual Emerging Technology Forum. The forum has been scheduled for April 16-17, 2019. The subcommittee has moved the forum to the Great Wolf Lodge in Traverse City. More information on lodging and registration should be available in February of 2019. Make sure to mark off the dates on your calendar and plan for another great forum.

The subcommittee is already discussing the topics and potential

Important Announcement

If you have any questions, concerns, or would like to learn more about a specific aspect of the 911 Office please email:

stephensL5@michigan.gov

In future issues, we would like to spotlight different telecommunicators and dispatch centers. To do this, we need your help. Please feel free to pass along your stories, or suggestions for the newsletter. We are here to help and inform telecommunicators.

Coming Soon

- LEIN
- EAS
- NCMEC

Please send any questions or concerns on the topics so that we may research and address any concerns.

speakers for the forum. Ms. Homant and her subcommittee do a lot of work to make sure the public safety answering points in the State of Michigan have the most up to date information about the current technology that is available.

AMBER Alert

AMBER Alerts are urgent bulletins issued utilizing the Emergency Alert System to interrupt radio and television broadcasting in the most serious child-abduction cases. The America's Missing: Broadcast Emergency Response (AMBER) Alert Program is a voluntary partnership between law enforcement agencies, broadcasters, transportation agencies, and the wireless industry. For Michigan, the AMBER Alert system is the responsibility of the Department of the State Police.

Did you know that there are certain criteria that needs to be met to issue an AMBER Alert?

- The approval and activation requirements for an AMBER Alert include:
Law enforcement believes a child under 18 has been abducted and is in imminent danger of serious bodily injury or death
- There is sufficient information available to disseminate to the public which could assist with the safe recovery of the child and/or the apprehension of the suspect.

*You are no longer required to have a license plate to issue an AMBER Alert.

If your agency investigates a case of an abducted child that meet the requirements for an AMBER Alert, contact the Michigan State Police to complete the process. Please call the Michigan State Police at 1-517-241-8000. You must supply the information from the investigation and request the AMBER Alert be issued. If the request meets the AMBER Alert activation criteria, the Michigan State Police will issue an AMBER Alert to radio and television stations via the Emergency Alert System (EAS). A Wireless Emergency Alert (WEA) will also be issued to alert mobile devices in a desired geographic region about the AMBER Alert.

If the case does not meet the AMBER Alert criteria, your agency may issue an Endangered Missing Advisory (EMA). The EMA can be utilized for endangered missing persons of all ages. The EMA is a notification sent via email to media in the affected geographic region with information about an endangered missing person, in hopes the media will publicize the information to enlist the public's help in locating the missing person.

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