

STATE 911 COMMITTEE
Emerging Technology Subcommittee
May 6, 2019
Meeting Minutes

A. Call to Order / Roll Call

The meeting was called to order at 1:00 p.m. Roll call was taken and a quorum was present.

<u>Voting Members Present:</u>	<u>Representing:</u>
Ms. April Heinze (Chair)	INDigital
Mr. Steven Berenbaum	AT&T
Ms. Patricia Coates	Oakland County
Mr. Matt Groesser	Kent County Sheriff's Office
Mr. Mike Muskovin	Motorola Solutions
Mr. Steven Stryd	Kalamazoo County Sheriff's Office Dispatch Center
Mr. Carl Rodabaugh	Midland County Central Dispatch
Ms. Jaime Seling	Oakland County Sheriff's Office
Mr. Tim McKee	Peninsula Fiber Network
Mr. Tim Smith	Ottawa County Central Dispatch
Mr. Mark Holmes	Michigan Department of Technology, Management and Budget
Mr. Michael Armitage	Eaton County Central Dispatch
 <u>Voting Members Absent:</u>	 <u>Representing:</u>
Mr. Jerry Nummer	Michigan's Public Safety Communications System
 <u>Non-Voting Members Present:</u>	 <u>Representing:</u>
Ms. Cindy Homant	State 911 Office
Ms. Harriet Rennie-Brown	State 911 Office
Ms. Kristine Bond	State 911 Office

The Agenda was taken out of order to accommodate the schedules of those addressing the Emerging Technology Subcommittee (ETS). However, the minutes remain in the format as presented in the Agenda.

B. Meeting Minutes Approval – March 4, 2019

A **MOTION** was made by Mr. Matt Groesser, with support by Mr. Michael Armitage, to accept the meeting minutes of March 4, 2019, as presented. With no discussion, the **MOTION** carried.

C. Old Business

State 911 Plan 1

The State 911 Plan was previously approved by the ETS. At the State 911 Committee (SNC) meeting in March, revisions were suggested and therefore referred back to the ETS.

The Michigan Public Service Commission (MPSC) suggested revisions have been sent to the Attorney General's Office for review and input since the language could be seen as an interpretation contrary to the SNC and also impact MPSC Cases U-14000 and U-20146. The proposed revisions will also be sent to members for review. It may be possible to draft neutral language to replace the existing language and proposed revisions. Further information will be provided to the ETS as it becomes available.

D. New Business

Emerging Technology Forum

The Emerging Technology Subcommittee held its Tech Talk Dinner on April 15, and the Technology Forum was held on April 16 and 17, at the Great Wolf Lodge, in Traverse City, Michigan. The dinner was well attended with approximately 100 attendees, and an overall 159 attendees registered for the two-day forum.

Survey Results

The Emerging Technology Forum survey results were provided to the ETS and members were asked to review the survey in order to discuss possible improvements at the next meeting. Ms. Cindy Homant also provided to the subcommittee specific concerns from the forum and posed questions for consideration. Another survey to the attendees was requested to be conducted in August to see what topics might be of interest for the 2020 forum.

Venue for 2020

The venue was popular this year and twice additional blocks of hotel rooms had to be added to the forum. Also, while the cost of the forum was greater this year, the Great Wolf Lodge has open dates in 2020 one week later which will take the forum away from the Telecommunicators Week. Years ago, the forum began in Lansing and was more recently held in Frankenmuth in 2017 and 2018. The goal has been to move the forum around the State of Michigan to give better access to all attendees. The subcommittee also asked for verification of a future venue as part of the research for a viable venue option for 2021.

Geographic Information System (GIS) Data Topics

Public Safety Answering Point (PSAP) Boundaries for NENA PSAP Census

At the Emerging Technology Forum, Brandon Abley of the National Emergency Number Association (NENA) mentioned an upcoming PSAP census for boundaries, but a timeline was not mentioned. It's estimated that the census will be announced at the June NENA conference. To streamline the census for Michigan, it was requested that the Michigan State 911 Administrator be contacted first since it may be possible to start with the GIS repository data and supplement data as needed and direct Mr. Abley to the non-participating PSAPs for the remaining census data.

Additional Statewide GIS Data Layers for NG911, Fire, Police, EMS, Cell Sectors and Landmarks

The GIS repository contains various data layers and there are those that NENA recognizes as important and strongly recommended, and Mr. Mark Holmes asked for input as it pertains to continuing to build and make data available for Next Generation 911 (NG911). The Department of Natural Resources (DNR) is currently improving the data available for the trails in Michigan. The cell sector information while recommended by NENA may not be possible if private pursuant to a contract. The landmarks may already be available at the PSAP level, but will need to determine if PSAPs find it worthwhile to add it as a layer in the geographic framework of the Michigan GIS Repository.

GIS Repository Training

A number of new users have been added to the GIS repository and training is needed. A review of the users of the repository is also underway to have the PSAPs update and authorize users as needed. The review is finding a number of new users which also supports the need for training. Also, it was announced that a non-participating county recently signed to join the repository. PSAPs are encouraged to provide regular updates to the repository on a weekly, monthly or even a quarterly basis. Through the Department of Technology Management and Budget, Mr. Holmes has the resources to facilitate the creation of webinars and videos for the training of new users to the repository. The location of the online training was discussed but it was also suggested that it be offered to the members of Michigan Communication Directors Association, Association of Public Safety Communications Officials and NENA to encourage participation and interaction to review the interactive mapping tools. Active participation by the PSAPs in the GIS repository will also improve and provide more accurate data for the census.

Annual Notice: Conflicts of Interest

The notification of the State Ethics Act and Public Entities Act were included in the meeting packet emailed to all members of the Emerging Technology Subcommittee and as required by the State 911 Committee Bylaws. Members in attendance of the meeting signed acknowledging receipt of the documents. The remaining members will be asked to sign and email back the signature sheet.

E. Public Comment

Ms. Annie Urasky, of the Michigan Department of Civil Rights, was present. Ms. Urasky indicated that the Deaf, DeafBlind, and Hard of Hearing Advisory Council meeting in March included the discussion of Text-to-911. There is still a lack of knowledge with the Deaf, DeafBlind, and Hard of Hearing community regarding the availability and how to use Text-to-911. It was asked whether it was possible to have a partnership to create a law enforcement issued public safety announcement (PSA) to educate and empower the community. Members of the Emerging Technology Subcommittee will be providing Ms. Urasky PSA samples that already exist within the United States and the National Emergency Number Association (NENA). A follow up meeting will also be scheduled to allow for further discussion and recruitment of available resources to create a PSA for Michigan

Mr. Michael Armitage has forwarded an email to Ms. Harriet Rennie-Brown that he received from YMAX Corp. The email refers to the state of Texas but suggests unnecessary trunking. Mr. Armitage is asking for any insight since it is likely to have been sent to other PSAP directors.

The upcoming National NENA conference in June is planning to have a dinner set up for Michigan attendees. Therefore, those attending the conference, please notify Ms. April Heinze.

F. Next Meeting

The next meeting is scheduled for Monday, June 3, 2019, at 1 p.m. – Michigan State Police Headquarters, Centennial Room.

G. Adjourn

The meeting was adjourned at 2:35 p.m.