

Annual Assessment of Quality of Services – Master Contracts (Foster Care and Adoption Services)

(FY 2020 Appropriation Act - Public Act 67 of 2019)

February 1, 2020

Sec. 530. (1) *All master contracts relating to foster care and adoption services as funded by the appropriations in section 105 of part 1 shall be performance-based contracts that employ a client-centered results-oriented process that is based on measurable performance indicators and desired outcomes and includes the annual assessment of the quality of services provided.*

(2) *By February 1 of the current fiscal year, the department shall provide the senate and house appropriations subcommittees on the department budget, the senate and house fiscal agencies and policy offices, and the state budget office a report detailing measurable performance indicators, desired outcomes, and an assessment of the quality of services provided by the department during the previous fiscal year.*



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The Michigan Department of Health and Human Services has contracts with 53 private foster care agencies and 46 adoption agencies to deliver foster care and adoption services throughout the state. These master contracts identify performance measures that align with the federal outcomes. The outcomes of service intervention are to achieve safety, permanency and well-being for each child under the care and supervision of the department.

Adoption Services

In fiscal year 2019, adoption contracts contained the following two performance outcomes:

- 1. Fewer than 5% of placements for adoption will end in disruption (prior to the adoption being finalized).**

Based on preliminary data for fiscal year 2019, 2,161 adoptions were finalized in Michigan from the child welfare system. Preliminary data indicates 10 adoptive placements disrupted prior to adoption finalization for fiscal year 2019 or .005% of placements, which is substantially less than the performance standard of fewer than 5%.

- 2. By September 30th of the fiscal year, not less than 80% of the number of children with a goal of adoption who were legally free for adoption on September 30th of the previous fiscal year, shall have adoptions finalized.**

On September 30, 2018, 3,045 children had a goal of adoption and were legally eligible to be adopted. To meet the performance standards of not less than 80%, Michigan needed to finalize 2,436 adoptions during fiscal year 2019. Based on preliminary data, Michigan finalized 2,161 adoptions during fiscal year 2019, which means that only 71% of the number of legally eligible children were adopted.

Foster Care Services

In fiscal year 2019, the foster care contracts contained the following performance outcomes:

The Contractor is required to work toward the achievement of Key Performance Indicators (KPI). Compliance is assessed through monitoring and oversight of policy, licensing rules and contracts by the Division of Child Welfare Licensing.

During fiscal year 2019, the Division of Child Welfare Licensing (DCWL) completed 80 interim/renewal inspections involving 77 contracted child placing agencies. Overall, these reviews revealed that agencies complied with expectations of quality practice and service delivery.

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Agencies that demonstrated non-compliance with licensing rules, foster care or adoption policies were required to complete a corrective action plan and submit it to DCWL for approval. Of the 80 inspections completed in fiscal year 2019:

- One contracted child placing agency was placed on a 1st provisional license.
- No contracted child placing agencies were placed on a 2nd provisional license.
- No contracted child placing agencies were placed on a 3rd provisional license.
- No contracted child placing agencies were recommended for license revocation. Two contracted child placing agencies voluntarily closed their license.