

Autism Navigator

(FY2020 Appropriation Act - Public Act 154 of 2019)

November 30, 2020

Sec. 463. (1) *From the funds appropriated in part 1 for autism navigator, the department shall require any contractor receiving funds from this line item to comply with performance-related metrics to maintain eligibility for funding. The organizational metrics shall include, but not be limited to, all of the following:*

(a) Each contractor shall have accreditations that attest to their competency and effectiveness in providing services.

(b) Each contractor shall demonstrate cost-effectiveness.

(c) Each contractor shall ensure their ability to leverage private dollars to strengthen and maximize service provision.

(d) Each contractor shall provide quarterly reports to the department regarding the number of clients served, units of service provision, and ability to meet their stated goals.

(2) The department shall require an annual report from any contractor receiving funding from the autism navigator line item. The annual report, due to the department 60 days following the end of the contract period, shall include specific information on services and programs provided, the client base to which the services and programs were provided, and the expenditures for those services. The department shall provide the annual reports to the senate and house appropriations subcommittees on the department budget, the senate and house fiscal agencies, and the state budget office.



Autism Alliance of Michigan (AAoM) Fiscal Year (FY) 20 State Grant
Final Program Data Report

Objective #1 - MiNavigator Program - Autism Support Services provided across the lifespan and in all ten (10) Prosperity Regions of Michigan reaching 2,000 families in one year.

FY20 (All Four Quarters: 10/1/2019 – 9/30/2020):

- **3,346** new and returning contacts made/families served across all ten (10) Michigan Prosperity Regions; case status breakdown is as follows:
 - Closed/Resolved – 2,233
 - Open/Ongoing – 829
 - Closed/Unresolved – 284
 - Closed/Unresolved (Family Contact Unavailable) - 250
 - Failed three-attempt protocol
 - Closed/Unresolved (Resource Unavailable) – 12
 - Closed/Unresolved (Other) – 17
 - Closed/Unresolved (Unable to Continue – Legal/Policy) – 5

FY20 Objective #1 Data by Quarter:

Quarter #1 (10/1/19 – 12/31/19)

- 836 new and returning contacts made/families served
 - Closed/Resolved – 645
 - Open/Ongoing – 119
 - Closed/Unresolved – 72
 - Closed/Unresolved (Family Contact Unavailable) - 68
 - Failed three-attempt protocol
 - Closed/Unresolved (Other) – 3
 - Closed/Unresolved (Resource Unavailable) – 0
 - Closed/Unresolved (Unable to Continue – Legal/Policy) – 1

Quarter #2 (1/1/2020 - 3/31/2020)

- 803 new and returning contacts made/families served
 - Closed/Resolved – 532
 - Open/Ongoing – 199
 - Closed/Unresolved – 72
 - Closed/Unresolved (Family Contact Unavailable) - 66
 - Failed three-attempt protocol
 - Closed/Unresolved (Other) – 3
 - Closed/Unresolved (Resource Unavailable) – 3

Quarter #3 (4/1/2020 - 6/30/2020)

- 745 new and returning contacts made/families served
 - Closed/Resolved – 442
 - Open/Ongoing – 260
 - Closed/Unresolved – 43
 - Closed/Unresolved (Family Contact Unavailable) - 33
 - Failed three-attempt protocol
 - Closed/Unresolved (Other) – 7
 - Closed/Unresolved (Resource Unavailable) – 3

Quarter #4 (7/1/2020 - 9/30/2020)

- 962 new and returning contacts made/families served
 - Closed/Resolved – 614
 - Open/Ongoing – 251
 - Closed/Unresolved – 97
 - Closed/Unresolved (Family Contact Unavailable) - 83
 - Failed three-attempt protocol
 - Closed/Unresolved (Resource Unavailable) – 6
 - Closed/Unresolved (Other) – 4
 - Closed/Unresolved (Unable to Continue - Legal/Policy) – 4

Objective #2 - Collaborate with providers and agencies to create twelve (12) newsletters to disseminate across the state.

Fourteen (14) newsletters were distributed during FY20 (10/1/2019 - 9/30/2020).

1. **October 2019** – The **Fall Special Policy Edition** offers an overview of Fall Open Enrollment; a look at The Governor, the Legislature and Understanding How Budgets Come to Life in Michigan; updates on Federal Policy News including the Affordable Care and Autism CARES Acts; as well as updates on Michigan Policy News including Board Certified Behavior Analyst (BCBA) licensure, proposed rule changes for Licensed Professional Counselors (LPCs), Applied Behavior Analysis (ABA) billing news, implementation of Medicaid work requirements and qualified behavioral health professionals.
2. **January 2020**: Goals & Autism – The topic of goal setting for those with autism is explored in this edition of the newsletter. An article focusing on the “Top 3” addresses

keeping goal setting realistic and attainable. Also addressed is how the New Year is a great opportunity to implement goal setting and plans to achieve those goals.

3. **February 2020:** Valentine's Day Edition – The five love languages and how they are applicable to children with Autism is examined in this month's newsletter. A community spotlight on Cotter Welch is also presented and takes a look at her inspiration and process of creating Faith Fidget Bags for use in church services by those with autism and other special needs.
4. **March 2020:** The main article of this edition (What is the Right Amount to Fund a Special Needs Trust?) explores funding strategies for Special Needs Trusts as well as tips, variables and other considerations related to the process of establishing a Special Needs Trust. A community Spotlight is also presented on Maria Quas and her work as a former Therapeutic Recreation Coordinator for Independence Township.
5. **Mid-March 2020:** A special edition on the Coronavirus pandemic that offers information on *What the Autism Community Should Know, Unemployment Insurance During COVID-19, Quick Tips for Handwashing* as well as *Resources for Families*.
6. **Late March 2020:** A special edition on the Coronavirus pandemic that offers information on *Surviving the New Normal Using Schedules During COVID-19, Strategies to Set Your Child up for Success in the Home, Looking to Your Community During COVID-19* as well as *Telehealth Services and Practical Free Resources* for families.
7. **April 2020 #1:** The main article of this edition is "*We're All Homeschooling Now!*" and explores what it means for a child's Individualized Education Program (IEP). This edition also offers ten suggestions for "Simple Sensory Activities for Your Daily Routine" as well as an article on "Let's Keep Busy and Have Fun: Leisure Activities for Adolescents and Adults on the Autism Spectrum". Finally, there's an article on "Telehealth Doctor's Visit: What to Expect".
8. **April 2020 #2:** This edition includes "*Reflections from Autism of Alliance of Michigan's (AAoM) CEO During COVID-19*" and also offers six "*Simple Suggestions for Preventing and Managing Problem Behavior*". This edition also covers "*Schedules During COVID-19: Let's Not Forget About Adolescents and Adults*".
9. **April 2020 #3:** This edition covers 11 "*Mental Health Tips for Families and Individuals with Autism Spectrum Disorder (ASD)*" as well as six strategies for "*Staying Safe When Your Child Becomes Escalated*". Also covered in this edition are various "*Tips and Tools for Healthy Leisure During Quarantine*".

10. **May 2020 #1:** This edition covers seven "***Strategies for Managing a Crisis in the Home***", the "***COVID-19 Survey Results***" from the family survey conducted by AAoM, an important introduction to and overview of "***Teletherapy Services***" as well as "***Career Readiness During COVID-19: Strategies for College Students and Recent Graduates***".

11. **May 2020 #2:** The Mother's Day edition that celebrates moms with insights from some of the moms from the AAoM staff. This edition also includes "***A Letter from Your ABA Therapist***" as well as tips for creating "***Learning Opportunities Around the Home***".

12. **June 2020:** A special edition on considerations to take during reopening amidst the ongoing Coronavirus pandemic that offers information on "***Reopening of Therapy Centers: Considerations for Families***", "***Social Stories as a Means to Teach Mask Wearing***" and "***Staying Social During Social Distancing***".

13. **July 2020:** The **Autism Hero Walk Virtual Edition** started by providing instructions on how to "Join the Virtual Autism Hero Walk!" This edition also offered "Practical Tips for Keeping Kids Busy at Home" with an "Art Therapy Perspective". Finally, this edition gave "Tips and Strategies for Students on the Autism Spectrum".

14. **August 2020:** This edition includes instructions on participating in AAoM's Michigan Shines for Autism Virtual Gala as well as lots of helpful advice to families as they continue to navigate the COVID-19 pandemic. This advice includes "Medical Considerations" as students go "Back to School During the COVID-19 Pandemic", "Tips for Successful Mask Wearing" as well as advice on going "Back to School in the Era of COVID-19" and getting "Back to Basics in Education Advocacy".

Objective #3 - AAoM Leadership participation in statewide agency collaborative meetings, such as Michigan Autism Council and committees, as appropriate, Developmental Disabilities Council, ABA and therapy provider association meetings, etc.

FY20 (All Four Quarters: 10/1/2019 – 9/30/2020)

- Zero (0) official Autism Collaborative Committee Meetings held
- Twenty (20) other relevant meetings held

FY20 Objective #3 Data by Quarter:

Quarter #1 – (10/1/19 – 12/31/19)

There were no (0) actual Autism Collaborative Committee meetings scheduled this quarter by the department.

Three other relevant, collaborative, statewide meetings took place, however, that included multiple members of the agencies required in this objective. These meetings included the following:

- Developmental Disabilities (DD) Council Meeting (10/1/2019)
- Autism Council Meeting (10/25/2019)
- Autism Council Meeting (12/13/2019)

Quarter #2 – (1/1/20 – 3/31/20)

There were no (0) Autism Collaborative Committee meetings scheduled by Michigan Department of Health and Human Services (MDHHS) this quarter.

Quarter #3 – (4/1/20 – 6/30/20)

There were no (0) Autism Collaborative Committee meetings scheduled by the department this quarter.

In lieu of collaborative meetings, the following meetings were attended in the third quarter:

- 4/24/20 - MI Autism Council
- 5/19/20 - DD Council
- 6/2/20 - DD Council - Policy Committee

Quarter #4 – (7/1/20 – 9/30/20)

There were no (0) Autism Collaborative Committee meetings scheduled by the department this quarter.

Other relevant meetings attended in the fourth quarter are as follows:

- 7/6/20 – Community Mental Health (CMH) Statewide Advocates Meeting
- 7/7/20 - State Developmental Disabilities Council (MDDC) - Public Policy Meeting
- 7/13/20 - Statewide Autism Provider Partner Meeting
- 7/15/20 – Michigan Interagency Coordinating Council (MICC) Advisory Board Committee Meeting
- 7/17/20 - Encompass Michigan COVID Meeting
- 7/30/20 - DHHS Behavioral Health Strategic Plan Meeting
- 8/4/20 - MDDC - Public Policy Meeting
- 8/6/20 - Statewide Disability Town Hall

- 8/10/20 - Statewide Autism Provider Partner Meeting
- 8/17/20 - Statewide Special Education Coalition
- 8/19/20 - Statewide Special Education Coalition
- 8/21/20 - MDDC PPC Police Education Committee
- 8/28/20 - MI Autism Council Meeting
- 9/15/20 - Statewide Special Education Coalition

Objective #4 – Provide 30 Michigan Autism Safety Trainings (MAST) statewide to first responders and other community workers, including school security officers.

FY20 (All Four Quarters: 10/1/19 – 9/30/20)

There were 36 total first responder safety trainings conducted in FY20.

- Fire - 4
- Other - 2
- Police – 30

FY20 Objective #4 Data by Quarter:

Quarter #1 - (10/1/2019 - 12/31/2019)

Six safety trainings were conducted during the first quarter.

- Police - 5
- Regional Conference – 1

Specific MAST sessions provided during the first quarter include the following:

- 10/2/2019 - Kalamazoo Valley Police Academy, Kalamazoo, MI (Region 8)
- 10/17/2019 - Berrien County Crisis Intervention Team (CIT), St. Joseph, MI (Region 8)
- 10/22/2019 - Law Enforcement Officers Regional Training Commission (LEORTC) #1, Flint, MI (Region 6)
- 10/23/2019 - Law Enforcement Officers Regional Training Commission (LEORTC) #2, Flint, MI (Region 6)
- 10/25/2019 - Navigating Autism Today Regional Conference, Lansing, MI (Region 7)
- 12/2/2019 - East Lansing Police Department, East Lansing, MI (Region 7)

Quarter #2 - (1/1/2020 - 3/31/2020)

Five safety trainings were conducted during the second quarter.

- Police - 5

Specific MAST sessions provided during the second quarter include the following:

- 1/6/2020 – East Lansing Police Department, East Lansing, MI (Region 7)
- 2/3/2020 - East Lansing Police Department, East Lansing, MI (Region 7)
- 2/10/2020 - Lansing Police Department, Lansing, MI (Region 7)
- 2/24/2020 - Lansing Police Department, Lansing, MI (Region 7)
- 2/26/2020 - Lansing Police Department, Lansing, MI (Region 7)

Quarter #3 - (4/1/2020 - 6/30/2020)

Six safety trainings were conducted during the third quarter.

- Police – 6

Specific MAST sessions provided during the third quarter include the following:

- 6/8/2020 – Kalamazoo Valley Police Academy - Kalamazoo, MI (Region 8)
- 6/8/2020 - Lansing Community College Police Department - Lansing, MI (Region 7)
- 6/17/2020 - Dewitt Township Police Department - Dewitt, MI (Region 7)
- 6/17/2020 - Dewitt Township Police Department - Dewitt, MI (Region 7)
- 6/19/2020 - Gratiot County Sheriff Department - Ithaca, MI (Region 5)
- 6/26/2020 - Gratiot County Sheriff Department - Ithaca, MI (Region 5)

Quarter #4 - (7/1/2020 - 9/30/2020)

19 safety trainings were conducted during the fourth quarter.

- Fire - 4
- Other - 1
- Police - 14

Specific MAST sessions provided during the fourth quarter include the following:

- 7/7/2020 – Rose Augusta Fire Department – Rose Township, MI (Region 8)
- 7/16/2020 – Pathways CMH – Marquette, MI (Region 1)
- 7/21/2020 – Petoskey Police Department – Petoskey, MI (Region 2)
- 7/22/2020 – Petoskey Police Department – Petoskey, MI (Region 2)
- 8/6/2020 – Three Oaks Police/Fire – Three Oaks, MI (Region 8)
- 8/19/2020 – Lansing School Police – Lansing, MI (Region 7)
- 8/24/2020 – Dewitt Township Fire Department – Dewitt, MI (Region 7)
- 8/24/2020 – Dewitt Township Fire Department – Dewitt, MI (Region 7)
- 9/2/2020 – Kalamazoo Valley Police Academy – Kalamazoo, MI (Region 8)
- 9/8/2020 – Eaton County Sheriff Department – Charlotte, MI (Region 7)
- 9/9/2020 – Eaton County Sheriff Department – Charlotte, MI (Region 7)
- 9/15/2020 – Norton Shores Police Department – Norton Shores, MI (Region 4)
- 9/15/2020 – Charlotte Police Department – Charlotte, MI (Region 7)
- 9/15/2020 – Charlotte Police Department – Charlotte, MI (Region 7)
- 9/17/2020 – Norton Shores Police Department – Norton Shores, MI (Region 4)
- 9/17/2020 – Eaton County Sheriff Department – Charlotte, MI (Region 7)
- 9/18/2020 – Eaton County Sheriff Department – Charlotte, MI (Region 7)
- 9/23/2020 – Law Enforcement Officers Reg. Training Commission – Flint, MI (Region 6)
- 9/23/2020 – Law Enforcement Officers Reg. Training Commission – Flint, MI (Region 6)

Objective #5 - Increase knowledge and collaboration of families and service providers to increase care and quality of life by providing 30 Educational Outreach trainings to parents, professionals, and providers about autism topics across the 10 Michigan Prosperity Regions.

FY20 (All Four Quarters: 10/1/19 – 9/30/20)

There were **45** total educational outreach trainings conducted in FY20.

- 14 – Adult Autism Support Training
- 8 – Caregiver Training/Resources/Advocacy
- 5 – Autism 101
- 3 – Advocacy
- 3 – Education
- 2 – Abuse Risks for Children with Special Needs
- 2 – Comorbidities of Autism
- 2 – Insurance (Fighting Denials, State Benefits in Adulthood)
- 1 – Disability Across the Lifespan
- 1 – Individualized Education Programs (IEPs)/Transitioning
- 1 – Autism & Athletics
- 1 – Employment 101
- 1 – Navigating Intimate Relationships
- 1 – Strategies for Supporting Your Other Children

FY20 Objective #5 Data by Quarter:

Quarter #1 - (10/1/2019 - 12/31/2019)

Fourteen (14) training sessions were conducted during the first quarter. Topics of the training sessions provided are included below:

- Caregiver Training/Resources - 3
- Autism 101 - 2
- Abuse Risks for Children w/Special Needs - 2
- Comorbidities of Autism - 2
- Insurance - 1
- Adult Autism Training - 1
- Disability Across the Lifespan- 1
- IEPs/Transitioning - 1
- Advocacy – 1

Specific Educational Outreach training sessions provided during the first quarter include the following:

- 10/10/2019 - Michigan Autism Conference - Introduction & Panel Presentation (Kalamazoo, MI)
- 10/10/2019 - Michigan Autism Conference Breakout Session Presentation #1 (Kalamazoo, MI)

- 10/11/2019 - Michigan Autism Conference Breakout Session Presentation #2 (Kalamazoo, MI)
- 10/19/2019 - AWARE Training - Macomb Intermediate School District (Clinton Township, MI)
- 10/19/2019 - Autism Bootcamp - Metro Education & Healthcare Services (EHS) (Dearborn Heights, MI)
- 10/21/2019 - Autism Comorbidities Training - Great Lakes Bay Intermediate School District (Bay City, MI)
- 10/25/2019 - IEPs & Transitioning Session - Navigating Autism Today Regional Conference (Lansing, MI)
- 10/25/2019 - Insurance Session - Navigating Autism Today Regional Conference (Lansing, MI)
- 10/25/2019 - Independent Living Training - Navigating Autism Today Regional Conference (Lansing, MI)
- 10/25/2019 - Michigan State Medical Society Autism Comorbidities Training (Novi, MI)
- 10/28/2019 – Training Advocacy for Caregivers across the Lifespan of Disability (TACLD) Advocate/Caregiver Training (Ann Arbor, MI)
- 10/29/2019 - AWARE Training (Ann Arbor, MI)
- 11/2/2019 - Autism 101 Training - Catholic Social Services Special Needs Ministry Conference (Livonia, MI)
- 11/8/2019 - Autism Seal of Approval Training - Troy Public Library (Troy, MI)

Quarter #2 - (1/1/2020 - 3/31/2020)

Seven training sessions were conducted during the second quarter. Topics of the training sessions provided are included below:

- Autism & Athletics – 1
- Adult Autism Support – 2
- Employment 101 – 1
- Insurance (State Benefits in Adulthood) – 1
- Navigating Intimate Relationships – 1
- Strategies for Supporting Your Other Children – 1

Specific Educational Outreach training sessions provided during the second quarter include the following:

- 1/9/2020 – Autism & Athletics Presentation at The Cage (Ypsilanti, MI)
- 1/30/2020 – Independent Living Training at Full Circle Foundation (Grosse Pointe Farms, MI)
- 2/24/2020 - Independent Living Training at Genesee Health Systems (GHS) Children’s Autism Center (Flint, MI)
- 3/6/2020 – NAT Conference Presentation – Employment 101 (Belleville, MI)
- 3/6/2020 - NAT Conference Presentation – Strategies for Supporting Your Other Children (Belleville, MI)
- 3/6/2020 - NAT Conference Presentation – Insurance State Benefits in Adulthood (Belleville, MI)
- 3/6/2020 - NAT Conference Presentation – Navigating Intimate Relationships (Belleville, MI)

Quarter #3 - (4/1/2020 - 6/30/2020)

12 training sessions were conducted during the third quarter. Topics of the training sessions provided are included below:

- Autism 101 – 2
- Adult Autism Support – 5
- Caregiver Advocacy – 5

Specific Educational Outreach training sessions provided during the third quarter include the following:

- 4/28/2020 – Independent Living Training (Virtual/Online)
- 5/6/2020 – TACLD: Advocacy in Education (Virtual/Online)
- 5/13/2020 – Independent Living Training (Virtual/Online)
- 6/10/2020 – Independent Living Training (Virtual/Online - Flint)
- 6/10/2020 – TACLD: Advocacy 101 (Virtual/Online - Pontiac)
- 6/13/2020 – TACLD: Advocacy 101 (Virtual/Online - Pontiac)
- 6/17/2020 – TACLD: Education in Advocacy (Virtual/Online - Flint)
- 6/18/2020 – Independent Living Training (Virtual/Online - Flint)
- 6/23/2020 – TACLD: Advocacy 101 Training (Virtual/Online - Flint)
- 6/23/2020 – Autism 101 Training (Virtual/Online)
- 6/25/2020 – Independent Living Training (Virtual/Online - Flint)
- 6/25/2020 – Autism 101 Training - Boys & Girls Club of Flint (Virtual/Online - Flint)

Quarter #4 - (7/1/2020 - 9/30/2020)

12 training sessions were conducted during the fourth quarter. Topics of the training sessions provided are included below:

- Autism 101 – 1
- Adult Autism Support – 6
- Advocacy 101 - 2
- Education - 3

Specific Educational Outreach training sessions provided during the fourth quarter include the following:

- 7/13/2020 – Independent Living Training (Virtual/Online - Flint)
- 7/14/2020 – Advocacy 101 (Virtual/Online - Pontiac)
- 7/15/2020 – Independent Living Training (Virtual/Online - Flint)
- 7/16/2020 – Education Advocacy (Virtual/Online - Pontiac)
- 7/21/2020 – Education Advocacy (Virtual/Online - Pontiac)
- 7/23/2020 – Independent Living Training (Virtual/Online - Flint)
- 7/23/2020 – Autism 101 (Southfield)
- 7/29/2020 – Advocacy 101 (Virtual/Online - Flint)
- 8/4/2020 – Independent Living Training (Virtual/Online)

- 8/13/2020 – COVID-19 Education Town Hall (Virtual/Online)
- 8/13/2020 – Independent Living Training (Virtual/Online)
- 8/19/2020 – Independent Living Training (Virtual/Online - Flint)

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Objective #6 - Enhance AAoM Resource Directory to increase user ability to independently navigate resources and connect to services. *(This portion's reporting has been graciously provided by Emma Tryson)*

Quarter #1 - (10/1/2019 - 12/31/2019)

- No activities to report due to the uncertainty of funding for this first quarter.

Quarter #2 - (1/1/2020 - 3/31/2020)

- Slalom has been selected and hired as the IT contractor to work with AAoM on this project, a proposal and timeline for the project was submitted and approved by AAoM management.
- A team of Navigators, Specialists and AAoM staff was formed and has been actively working and meeting with Slalom and the Resource Navigator Specialist to identify the different user profiles and functionalities needed for the new platform. Categories for the new platform are also being reviewed and defined by this team, and current database information is being evaluated for use on the new platform. Currently working on designing a plan to conduct focus groups as well as pre and post surveys from families and professionals to confirm improvement in user functionality and efficiency and ability to independently navigate resources and connect to services.

Quarter #3 - (4/1/2020 - 6/30/2020)

- IT Contractor (Slalom) completed the development phase of the project and delivered the platform to AAoM on July 17th, 2020. AAoM staff is currently working on transitioning to a production environment as well as developing training materials for staff and service providers.
- ☐ A team of AAoM staff worked with the IT Contractor (Slalom) to develop and implement the different functionalities, interfaces and permissions needed to make the new platform as user friendly and accessible as possible to the end users of the Online Directory. Service Categories and supporting information were also reviewed and defined for the new platform by a team of Navigators, Specialists and other

AAoM staff. Service Providers were introduced to the new directory and a trial run was conducted with a small number of providers to collect feedback from them and make the necessary upgrades to make it as user friendly as possible. A pre implementation survey from families and service providers was completed and results were shared with AAoM management. Currently working on transferring the new directory to a production environment so it can be accessed by all service providers and end users. AAoM Resource Navigator specialist and a team of AAoM staff and providers is also working on developing training materials to use during the launch of the new platform to make the transition as easy as possible for all end users of the Online Directory. A plan is also being developed to transfer all provider information for those “Stand Alone” providers that AAoM does not have a direct contact with to upload their own information to the new platform.

Quarter #4 - (7/1/2020 - 9/30/2020)

- The AAoM team has been working with Providers to upload their information in the new platform. We are also in the process of transferring all provider information for those “Stand Alone” providers that AAoM does not have direct contacts to upload their own information to the new platform.

- ☐ Training and technical support is being provided to providers during provider meetings and also on demand via emails, phone calls and zoom/google meet video calls. We have transferred approximately 20% of the provider listings and efforts are also underway to transfer information for “Stand Alone” providers for which AAoM does not have a direct contact to upload their own information to the new platform. A Data Clerk was hired to assist in the process of uploading provider information and priorities were assigned so most frequently used "Stand Alone" providers by Navigator Specialists are uploaded within the next three months.

Objective #7 - AAoM and relevant independent contractors will comply with performance related metrics to maintain eligibility for funding. These include:

- Assuring appropriate accreditations that attest to their competency and effectiveness in providing services
- Demonstrating cost effectiveness and ensuring ability to leverage private dollars to strengthen and maximize service provision
- Providing quarterly reports to the department regarding number of clients served, units of service provision, and ability to meet stated goals

- Providing an annual report to the department within 60 days following the end of the contract period, to include specific information regarding service provision, the client base to which the services and program were provided, and the expenditures for those services.

Quarter #1 - (10/1/2019 - 12/31/2019)

- No activities to report due to the uncertainty of funding for this first quarter.

Quarters #s 2, 3 & 4 - (1/1/2020 - 9/30/2020)

- Documentation of qualifications, credentials, and other relevant background information demonstrating competency in provision of navigator services.
- Documentation includes resumes, college diplomas, licensures and certifications that have been requested from all Program Staff and ICs and will be stored in employee/IC files.

OBJECTIVE 1	
Primary Contact Reason:	Total:
Clinical	308
Seeking Employment	44
Education	79
Adult Resource or Service	112
Insurance Question	56
Caregiver Education	28
Other	34
Self-Funded Insurance	6
Family Support, Respite	14
Legal/Advocacy	10
Safety	121
Financial Resource	20
Crisis	4
Total:	836

OBJECTIVE 4		FY 2020 - 1st Quarter					
MAST Sessions							
Date	Agency	City	County	Prosperity Region	Attendee Type	Attendees	Trainer
10/2/2019	Kalamazoo Valley Police Academy	Kalamazoo	Kalamazoo	85W	Police	16	Joe Maatman
10/17/2019	Berrien County CIT	Joseph	Berrien	85W	Police	16	Joe Maatman
10/22/2019	Law Enforcement Officers Regional Training Commission (LEORTC) #1	Flint	Genesee	6 East	Police	12	Joe Maatman
10/23/2019	LEORTC #2	Flint	Genesee	6 East	Police	12	Joe Maatman
10/25/2019	Navigating Autism Today Regional Conference	Lansing	Ingham	7 SC	Other	25	Joe Maatman
12/2/2019	East Lansing Police Department	East Lansing	Ingham	7 SC	Police	20	Joe Maatman

MI Prosperity Region:	Total:
Out of State	13
1	5
2	19
3	6
4	38
5	29
6	62
7	29
8	29
9	95
10	511
Total:	836

OBJECTIVE 5		FY 2020 - 1st Quarter						
Autism Trainings								
Date	Agency/Event	City	County	Prosperity Region	Topic	Attendee Type	Attendees	Trainer
10/10/2019	Michigan Autism Conference - Introduction & Panel Presentation	Kalamazoo	Kalamazoo	Region 8	Advocacy: Strategies to Influence Policies and Funding Allocations for BCBAs and Parents	Advocates, Caregivers, Community Members, Teachers, Parents, Individuals with Autism, etc.	50+	Colleen Allen
10/10/2019	Michigan Autism Conference Breakout Session Presentation	Kalamazoo	Kalamazoo	Region 8	Caregiver Resources Open Q&A	Advocates, Caregivers, Community Members, Teachers, Parents, Individuals with Autism, etc.	20	Karah Ley
10/11/2019	Michigan Autism Conference Breakout Session Presentation	Kalamazoo	Kalamazoo	Region 8	Caregiver Resources Open Q&A	Advocates, Caregivers, Community Members, Teachers, Parents, Individuals with Autism, etc.	16	Karah Ley
10/19/2019	AWARE Training (Macomb ISD)	Clinton Township	Macomb	Region 10	Heightened Risks of Abuse for Children with Special Needs	Teachers, School Staff, Parents, Caregivers, Advocates, etc.	21	Tammy Morris
10/19/2019	Autism Bootcamp (Metro EHS)	Dearborn Heights	Wayne	Region 10	Autism Caregiver Training	Parents, Educators, Advocates, Community Leaders, Persons with Disabilities	30	Barbara Brish, Jill Matson & Chaunta Tsegaye
10/21/2019	Great Lakes Bay ISD	Bay City	Bay	Region 5	Comorbidities of Autism	Teachers, School Staff, Parents, Caregivers, Advocates, etc.	10	Jill Matson
10/25/2019	Transition Presentation Session (Navigating Autism Today Regional Conference)	Lansing	Eaton	Region 7	IEPs and Transitioning	Families, Parents, Advocates, Caregivers, Professionals, Educators, Community Members, Individuals with Autism, etc.	35	Barbara Brish
10/25/2019	Insurance Presentation (Navigating Autism Today Regional Conference)	Lansing	Eaton	Region 7	How to Fight Denials	Families, Parents, Advocates, Caregivers, Professionals, Educators, Community Members, Individuals with Autism, etc.	45	Chaunta Tsegaye
10/25/2019	Independent Living Training (Navigating Autism Today Regional Conference)	Lansing	Eaton	Region 7	Adult Autism Training	Families, Parents, Advocates, Caregivers, Professionals, Educators, Community Members, Individuals with Autism, etc.	50	Joanna Lofton
10/25/2019	MI State Medical Society Lecture	Novi	Oakland	Region 10	Comorbidities of Autism	Medical Professionals, Providers, etc.	50	Jill Matson
10/28/2019	TACLD Training (Webers Inn Ann Arbor)	Ann Arbor	Washtenaw	Region 9	Disabilities Across the Lifespan	Advocates, Caregivers, Community Members, Individuals with Autism, etc.	12	Tammy Morris
10/29/2019	AWARE Training (Webers Inn Ann Arbor)	Ann Arbor	Washtenaw	Region 9	Heightened Risks of Abuse for Children with Special Needs	Teachers, School Staff, Parents, Caregivers, Advocates, etc.	15	Tammy Morris
11/2/2019	Catholic Social Services Special Needs Ministry Conference Presentation	Livonia	Wayne	Region 10	Autism Awareness	Parents, Teachers, Persons with Disabilities, Clergy, Administrators	120	Barbara Brish
11/8/2019	Troy Library Autism Training	Troy	Oakland	Region 10	Autism Awareness	Library Staff, Parents, Community Members, Caregivers, etc.	14	Tammy Morris

OBJECTIVE 1	
Primary Contact Reason:	Total:
Adult Resource or Service	119
Caregiver Education	26
Clinical	372
Crisis	6
Education	77
Family Support, Respite	20
Financial Resource	22
Insurance Question	67
Legal/Advocacy	20
Other	36
Research	1
Safety	15
Seeking Employment	19
Self-Funded Insurance	3
Total:	803

MI Prosperity Region:	Total:
Out of State	13
1	5
2	12
3	16
4	47
5	31
6	43
7	33
8	16
9	85
10	502
Total:	803

OBJECTIVE 4	FY 2020 - 2nd Quarter							
MAST Sessions	Date	Agency	City	County	Prosperity Region	Attendee Type	Attendees	Trainer
	1/6/2020	East Lansing Police Department	East Lansing	Ingham	Region 7	Police	26	Joe Maatman
	2/3/2020	East Lansing Police Department	East Lansing	Ingham	Region 7	Police	17	Joe Maatman
	2/10/2020	Lansing Police Department	Lansing	Ingham	Region 7	Police	34	Joe Maatman
	2/24/2020	Lansing Police Department	Lansing	Ingham	Region 7	Police	31	Joe Maatman
	2/26/2020	Lansing Police Department	Lansing	Ingham	Region 7	Police	36	Joe Maatman

OBJECTIVE 5	FY 2020 - 2nd Quarter								
Autism Trainings	Date	Agency/Event	City	County	Prosperity Region	Topic	Attendee Type	Attendees	Trainer
	1/9/2020	Presentation at The Cage	Ypsilanti	Washtenaw	Region 9	Autism & Athletics	Advocates, Caregivers, Community Members, Teachers, Parents, Individuals with Autism, etc.	15	Hetal Patel
	1/30/2020	Independent Living Training at Full Circle Foundation	Grosse Pointe Farms	Wayne	Region 10	Adult Autism	Advocates, Caregivers, Community Members, Parents, Individuals with Autism, etc.	46	Chaunta Tsegaye
	2/24/2020	Independent Living Training at GHS Children's Autism Center	Flint	Genesee	Region 6	Adult Autism	Advocates, Caregivers, Community Members, Parents, Individuals with Autism, etc.	16	Chaunta Tsegaye
	3/6/2020	NAT Conference Presentation	Belleville	Wayne	Region 10	Employment 101	Advocates, Caregivers, Community Members, Teachers, Parents, Individuals with Autism, etc.	50	Morgan Z.
	3/6/2020	NAT Conference Presentation	Belleville	Wayne	Region 10	Strategies for Supporting Your Other Children	Advocates, Caregivers, Community Members, Teachers, Parents, Individuals with Autism, etc.	30	Karah Ley
	3/6/2020	NAT Conference Presentation	Belleville	Wayne	Region 10	Insurance State Benefits in Adulthood	Advocates, Caregivers, Community Members, Teachers, Parents, Individuals with Autism, etc.	55	Chaunta Tsegaye
	3/6/2020	NAT Conference Presentation	Belleville	Wayne	Region 10	Navigating Intimate Relationships	Advocates, Caregivers, Community Members, Teachers, Parents, Individuals with Autism, etc.	55	Erica Scotford

OBJECTIVE 1	
Primary Contact Reason:	Total:
Adult Resource or Service	123
Caregiver Education	16
Clinical	264
Crisis	15
Education	42
Family Support, Respite	28
Financial Resource	28
Insurance Question	48
Legal/Advocacy	23
Other	43
Research	3
Safety	64
Seeking Employment	44
Self-Funded Insurance	4
Total:	745

MI Prosperity Region:	Total:
Out of State	30
1	11
2	10
3	11
4	45
5	39
6	28
7	23
8	14
9	65
10	469
Total:	745

OBJECTIVE4								
FY 2020 - 3rd Quarter								
MAST Sessions	Date	Agency	City	County	Prosperity Region	Attendee Type	Attendees	Trainer
	6/8/2020	Kalamazoo Valley Police Academy	Kalamazoo	Kalamazoo	Region 8	Police	16	Joe Maatman
	6/8/2020	Lansing Community College PD	Lansing	Ingham	Region 7	Police	12	Joe Maatman
	6/17/2020	Dewitt Township Sheriff Department	Dewitt	Clinton	Region 7	Police	7	Joe Maatman
	6/17/2020	Dewitt Township Sheriff Department	Dewitt	Clinton	Region 7	Police	8	Joe Maatman
	6/19/2020	Gratiot County Sheriff Department	Ithaca	Gratiot	Region 5	Police	20	Joe Maatman
	6/26/2020	Gratiot County Sheriff Department	Ithaca	Gratiot	Region 5	Police	21	Joe Maatman

OBJECTIVE 5									
FY 2020 - 3rd Quarter									
Autism Trainings	Date	Agency/Event	City	County	Prosperity Region	Topic	Attendee Type	Attendees	Trainer
	4/28/2020	Independent living Training - Bay Arenac Behavioral Health Authority at Lincoln Center	Virtual/Online (Bay City)	Virtual (Bay)	Region 5	Adult Autism	Advocates, Caregivers, Community Members, Parents, Individuals with Autism, etc.	172	Joanna Lofton
	5/6/2020	TACLD: Advocacy in Education	Virtual/Online	Virtual	N/A	Advocacy	Advocates, Caregivers, Community Members, Parents, Individuals with Autism, etc.	31	Chaunta Tsegaye
	5/13/2020	Independent living Training	Virtual/Online	Virtual	N/A	Adult Autism	Advocates, Caregivers, Community Members, Parents, Individuals with Autism, etc.	62	Joanna Lofton
	6/10/2020	Independent living Training	Virtual/ Online (Flint)	Genesee	Virtual (Region 6)	Adult Autism	Advocates, Caregivers, Community Members, Parents, Individuals with Autism, etc.	29	Joanna Lofton
	6/10/2020	TACLD: Advocacy 101- Merakey	Virtual/Online (Pontiac)	Oakland	Virtual (Region 10)	Advocacy	Advocates, Caregivers, Community Members, Teachers, Parents, Individuals with Autism, etc.	2	Chaunta Tsegaye
	6/13/2020	TACLD: Advocacy 101	Virtual/Online (Pontiac)	Oakland	Virtual (Region 10)	Advocacy	Advocates, Caregivers, Community Members, Teachers, Parents, Individuals with Autism, etc.	16	Chaunta Tsegaye
	6/17/2020	TACLD: Education in Advocacy	Virtual/Online (Flint)	Genesee	Virtual (Region 6)	Advocacy	Advocates, Caregivers, Community Members, Teachers, Parents, Individuals with Autism, etc.	21	Heather Eckner
	6/18/2020	Independent living Training	Virtual/Online (Flint)	Genesee	Virtual (Region 6)	Adult Autism	Advocates, Caregivers, Community Members, Parents, Individuals with Autism, etc.	11	Joanna Lofton
	6/23/2020	TACLD: Advocacy 101	Virtual/Online (Flint)	Genesee	Virtual (Region 6)	Advocacy	Advocates, Caregivers, Community Members, Teachers, Parents, Individuals with Autism, etc.	11	Chaunta Tsegaye
	6/23/2020	Autism 101 Training	Virtual/Online	Virtual	N/A	Autism 101	Advocates, Caregivers, Community Members, Teachers, Parents, Individuals with Autism, etc.	19	Jill Matson
	6/25/2020	Independent living Training	Virtual/Online (Flint)	Genesee	Virtual (Region 6)	Adult Autism	Advocates, Caregivers, Community Members, Parents, Individuals with Autism, etc.	1	Joanna Lofton
	6/25/2020	Autism 101 Training	Virtual/ Online (Flint)	Genesee	Virtual (Region 6)	Autism 101	Advocates, Caregivers, Community Members, Teachers, Parents, Individuals with Autism, etc.	13	Hetal Patel

OBJECTIVE 1	
Primary Contact Reason:	Total:
Adult Resource or Service	136
Adult Diagnostic Assessment	32
Caregiver Education	18
Clinical	364
Crisis	9
Education	76
Family Support, Respite	38
Financial Resource	30
Insurance Question	84
Legal/Advocacy	38
Other	34
Research	1
Safety	24
Seeking Employment	72
Self-Funded Insurance	6
Total:	962

MI Prosperity Region:	Total:
Out of State	31
1	3
2	14
3	11
4	48
5	35
6	53
7	31
8	20
9	88
10	628
Total:	962

OBJECTIVE 4	FY 2020 - 4th Quarter							
MAST Sessions	Date	Agency	City	County	Prosperity Region	Attendee Type	Attendees	Trainer
	7/7/2020	Ross Augusta Fire Department	Augusta	Kalamazoo	Region 8	Fire	20	Joe Maatman
	7/16/2020	Pathways CMH	Marquette	Marquette	Region 1	Police	34	Joe Maatman
	7/21/2020	Petoskey Police Department	Petoskey	Charlevoix	Region2	Police	15	Joe Maatman
	7/22/2020	Petoskey Police Department	Petoskey	Charlevoix	Region 2	Police	16	Joe Maatman
	8/6/2020	Three Oaks Police/Fire	Three Oaks	Berrien	Region 8	Fire	6	Joe Maatman
	8/19/2020	Lansing School Police	Lansing	Ingham	Region 7	Police	19	Joe Maatman
	8/24/2020	Dewitt Township Fire	DeWitt	Ingham	Region 7	Fire	10	Joe Maatman
	8/24/2020	Dewitt Township Fire	DeWitt	Ingham	Region 7	Fire	13	Joe Maatman
	9/2/2020	Kalamazoo Valley Police Academy	Kalamazoo	Kalamazoo	Region 8	Police	18	Joe Maatman
	9/8/2020	Eaton County Sheriff Department	Charlotte	Eaton	Region 7	Police	5	Joe Maatman
	9/9/2020	Eaton County Sheriff Department	Charlotte	Eaton	Region 7	Police	9	Joe Maatman
	9/15/2020	Norton Shores Police Department	Norton Shores	Muskegon	Region 4	Police	16	Joe Maatman
	9/15/2020	Charlotte Police Department	Charlotte	Eaton	Region 7	Police	8	Joe Maatman
	9/15/2020	Charlotte Police Department	Charlotte	Eaton	Region 7	Police	6	Joe Maatman
	9/17/2020	Norton Shores Police Department	Norton Shores	Muskegon	Region 4	Police	16	Joe Maatman
	9/17/2020	Eaton County Sheriff Department	Charlotte	Eaton	Region 7	Police	8	Joe Maatman
	9/18/2020	Eaton County Sheriff Department	Charlotte	Eaton	Region 7	Police	3	Joe Maatman
	9/23/2020	Law Enforcement Officers Regional Training Commission	Flint	Genesee	Region 6	Police	4	Joe Maatman
	9/23/2020	Law Enforcement Officers Regional Training Commission	Flint	Genesee	Region 6	Police	6	Joe Maatman

OBJECTIVE 5	FY 2020 - 4th Quarter								
Autism Trainings	Date	Agency/Event	City	County	Prosperity Region	Topic	Attendee Type	Attendees	Trainer
	7/13/2020	Independent Living Training	Virtual/Online (Flint)	Genesee	Region 6	Adult Autism	Advocates, Caregivers, Community Members, Parents, Individuals with Autism, etc.	8	Joanna Lofton
	7/14/2020	TACLD Training	Virtual/Online (Pontiac)	Oakland	Region 10	Advocacy 101	Advocates, Caregivers, Community Members, Parents, Individuals with Autism, etc.	5	Chaunta Tsegaye
	7/15/2020	Independent Living Training	Virtual/Online (Flint)	Genesee	Region 6	Adult Autism	Advocates, Caregivers, Community Members, Parents, Individuals with Autism, etc.	3	Joanna Lofton
	7/16/2020	TACLD Training	Virtual/Online (Pontiac)	Oakland	Region 10	Education & Advocacy	Advocates, Caregivers, Community Members, Parents, Individuals with Autism, etc.	12	Heather Eckner
	7/21/2020	TACLD Training	Virtual/Online (Pontiac)	Oakland	Region 10	Education & Advocacy	Advocates, Caregivers, Community Members, Teachers, Parents, Individuals with Autism, etc.	4	Heather Eckner
	7/23/2020	Independent Living Training	Virtual/Online (Flint)	Genesee	Region 6	Adult Autism	Advocates, Caregivers, Community Members, Teachers, Parents, Individuals with Autism, etc.	8	Joanna Lofton
	7/23/2020	Autism 101	Virtual/Online (Southfield)	Oakland	Region 10	Autism Awareness	Advocates, Caregivers, Community Members, Teachers, Parents, Individuals with Autism, etc.	4	Jill Matson
	7/29/2020	Advocacy 101	Virtual/Online (Flint)	Genesee	Region 6	Advocacy	Advocates, Caregivers, Community Members, Parents, Individuals with Autism, etc.	9	Chaunta Tsegaye
	8/4/2020	Independent Living Training	Virtual/Online	N/A	N/A	Adult Autism	Advocates, Caregivers, Community Members, Teachers, Parents, Individuals with Autism, etc.	4	Joanna Lofton
	8/13/2020	COVID-19 Education Town Hall	Virtual/Online	N/A	N/A	Education	Advocates, Caregivers, Community Members, Teachers, Parents, Individuals with Autism, etc.	122	Hetal Patel
	8/13/2020	Independent Living Training	Virtual/Online	N/A	N/A	Adult Autism	Advocates, Caregivers, Community Members, Parents, Individuals with Autism, etc.	10	Joanna Lofton
	8/19/2020	Independent Living Training	Virtual/Online (Flint)	Genesee	Virtual (Region 6)	Adult Autism	Advocates, Caregivers, Community Members, Teachers, Parents, Individuals with Autism, etc.	3	Joanna Lofton