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Application for Benefits (AFB)

Figure	Update
1 - 2	AFB. New messages when a new application for benefits is initiated and the Food Assistance Program (FAP) is selected, a “Save Yourself Time” message will display if the applicant has action that can be taken before submitting a new application.
3	AFB. New state resource triggered for the Emergency Rental Assistance Program when a resident starts an AFB with State Emergency Relief as a program. When the resident clicks “Continue” on the program selection page pop up about COVID Emergency Rental Assistance (CERA) program will display with two options: <ul style="list-style-type: none"> • More Info About CERA. • X to take them to the page following program selection page.

Help Me Find Resources (HMFR)

Figure	Update
4	HMFR. When a resident selects the following needs statements in a HMFR survey, then the CERA resource will be triggered for the COVID Emergency Rental Assistance Program. <ul style="list-style-type: none"> • Get help paying for rent • Get help paying for gas (or turning gas back on) • Get help paying for electricity (or turning electricity back on) • Get help paying for water (or turning water back on)

Self-Referral

Figure	Update
5	Self-Referral. New message “You’ll be hearing from soon us!” after a self-referral is sent to MEAP, WIC, Resend WIC, MVAA, AAA, Michigan Works! LEO, and Michigan Home Visiting for resident understanding of who will be contacting them.
6 - 7	Self-Referral. New notification email and message on their MI Bridges dashboard after a self-referral is sent to MEAP, WIC, Resend WIC, MVAA, AAA, Michigan Works! LEO, and Michigan Home Visiting for resident understanding of who will be contacting them.

Correspondence

Figure	Update
8	<p>Correspondence. Residents can elect to no longer receive paper copies of letters from MDHHS by regular mail. Letters will be available online in MI Bridges. Some letter will still be sent in the mail for privacy purposes. A letter will be generated when elected to received only electronic correspondence (no longer by mail) and when a resident elect to no longer receive letter electronically and start receiving correspondence via paper mail. A resident can elect to switch back to paper copies at any time.</p>

Community Partner (CP)

Figure	Update
NA	<p>CP. Report Enhancement! If MI Bridges user permission allow, the "Applications and Renewals Breakdown", will display two titles "Applications Breakdown" and "Renewals Breakdown". When viewing the benefits tab of reports, "Household Member Per Program", is split into two topics "AFB (Application for Benefits) Household Member Per Program" and "RMB (Renew My Benefits) Household Member Per Program". RMB will no longer display Women and Infant Children (WIC) and State Emergency Relief (SER).</p>
NA	<p>CP. Home Visiting Proactive Referral Enhancement! When a Home Visiting (HV) referral is sent from Application for Benefits (AFB), the acronym corresponding to the program of that referral will be shown along with the existing Need. The tables in Unassigned, Assigned, and Completed tabs and/or the Referral Details page, the Need for Home Visiting Referrals include the acronym for the program the referral the resident self-referred.</p>

Appendix

Screenshots:

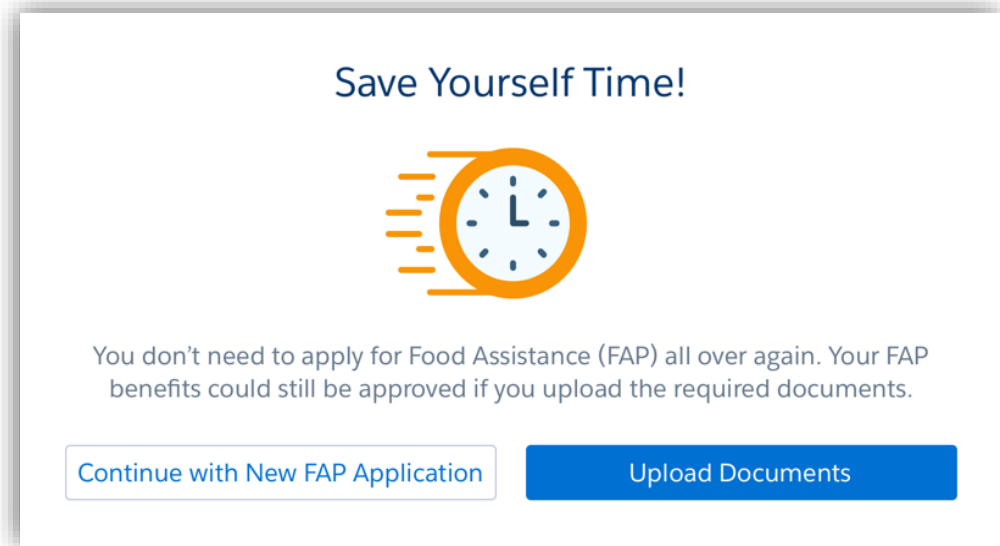


Figure 1: AFB

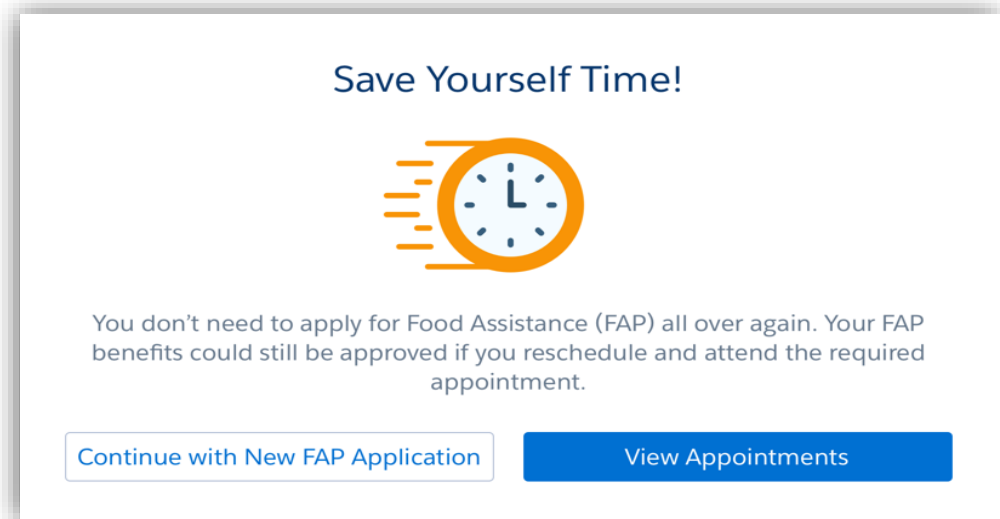


Figure 2: AFB

Unable to pay bills because of COVID? ✕



If you are a renter who has fallen behind on your rent and/or utility bills, the COVID Emergency Rental Assistance (CERA) program can help you catch up. We recommend applying for CERA first because more assistance is available and you can get help faster.

[Learn More About CERA](#)

Figure 3: AFB

COVID Emergency Rental Assistance (CERA) ✕

The COVID Emergency Rental Assistance (CERA) program helps renters that have fallen behind on their rent or utilities during COVID remain stably housed by catching up on their rent and utility bills. Eligible renter households will work with their local service agency to apply for the program. If eligible, payments will be made to their landlord or utility company so that they can remain safely housed.

Services Offered

Rental Assistance including payment of rent arrears and future rent payments
Utility assistance for electric, heat (any fuel source), water and sewer

Who is Eligible?

- Tenant's household income must be under 80% of the Area Median
- Tenant must have a COVID related hardship such as qualifying for unemployment, experiencing a reduction in income, incurring significant costs or other financial hardship directly or indirectly related to the coronavirus outbreak
- Tenant must demonstrate a risk of experiencing homelessness or housing instability as evidenced by a past due rent or utility notice

How to Apply

- Please go to www.michigan.gov/cera to find the local service agency for your county

For more information

- More program information is at www.michigan.gov/cera

Figure 4: HMFR

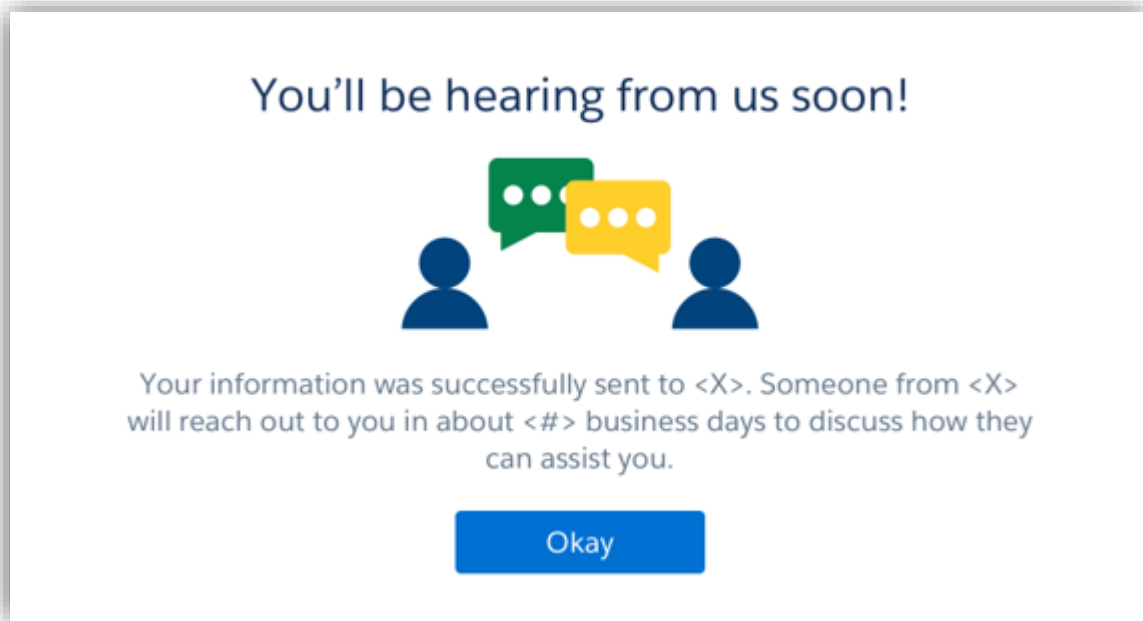


Figure 5: Self-Referral

Hi <Client First Name>,

Your information was successfully sent to <Organization Name>. Someone will reach out to you in about <X> business days to discuss how they can assist you.

Thanks,
MI Bridges Team

Figure 6: Self-Referral

Figure 7: Self-Referral

Tamara Davis's Preferences

MI Bridges Preferences

Share Info: Resources

Language Preferences

Edit

Press the Edit button to update your MI Bridges language preferences.
Por favor haga clic en el boton Edit Information para cambiar el Idioma o informacion.
انقر على زر "تعديل" لتحديث اختياراتك للغة ما ي بريدچس.

In what language would you like to view MI Bridges?

- English Español العَرَبِيَّة

MI Bridges will now be shown in English.

Notification Preferences

Edit

Step 1: Enter the phone number or email where we can contact you. We will need to verify your phone number before you can receive text notifications.

- Go paperless and communicate electronically with MDHHS
You may choose to no longer receive paper copies of letters from MDHHS by regular mail. Your letters* will still be available online in MI Bridges.
You can also switch back to paper copies at any time.
*Some letters will still be sent in the mail for privacy purposes

Get Text Alerts and Updates Sent To:

Primary Mobile Number

810-932-2144 ✓

Add Mobile Number

Get Email Alerts and Updates Sent To:

tadavis@gmail.com

Step 2: Select your preference for how we should contact you.

Notification Type	Text	Email
Letters from MDHHS ?	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Resource Updates ?	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Application Submission	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Reminders	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
MDHHS Announcements ?	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Figure 8: Correspondence | Preferences