



STATE OF MICHIGAN
DEPARTMENT OF HEALTH AND HUMAN SERVICES
LANSING

RICK SNYDER
GOVERNOR

NICK LYON
DIRECTOR

RECIPIENT RIGHTS ADVISORY COMMITTEE MEETING MINUTES

Thursday, November 8, 2018

1:00 – 3:30 PM

Lewis Cass Building

3rd Floor Large Conference Room

Lansing, MI

Call to Order: The meeting was called to order at 1:07pm by Shaun Thompson.

Attendance

Present: Shaun Thompson, Chair; Jennifer Gorman, Vice Chair; Margaret Stooksberry; Vendella Collins; Basil Scott; Dr. Robert John Lagrou; Elizabeth O'Dell (via phone); Norman G. DeLisle, Jr. (via phone); Darlene Logan (via phone)

Absent: Michael J. McCue

MDHHS Representatives: John T. Sanford, Office of Recipient Rights, Director; Raymie Postema, Office of Recipient Rights, Director of Hospitals and Community Investigations; Andrew Silver, Office of Recipient Rights, Director of Training, Education and Compliance; Kimberly Saterlee-Fink, Office of Recipient Rights Executive Administrative Assistant

Guests: Morgan VanDenBerg, BCBA, Autism Behavior and Early Childhood Specialist, MDHHS, Autism Section; Lawrence Spataro, Recipient Rights Officer, HealthWest; Margaret Tietze, Recipient Rights Officer, HealthWest

Approval of Agenda – Motion to approve the agenda: J. Gorman, B. Scott. Motion carried.

Approval of Minutes – Motion to approve the meeting minutes from May 10, 2018, July 12, 2018 and September 20, 2018: J. Gorman, B. Scott. Motion carried.

New Business – There was no new business to be heard.

Director's Report – J. Stanford presented the Director's Report from the Office of Recipient Rights.

- Julie Markham has been hired as the new Executive Administrative Assistant and will start on November 19, 2018. Julie comes to ORR from the Department of Education, Special Education Investigations Division.
- Reciprocity seems to be an ongoing concern. John has spoken with Robert Stein from the General Council for the Michigan Assisted Living Association in regard to employee training in recipient rights. This is a process that Andy Silver and his team are currently addressing to rectify.

Staff Reports

Andy Silver -

- A. Silver continued with the reciprocity discussion stating that there has been work with the PIHPs (Prepaid Inpatient Health Plan) and LPHs (Licensed Psychiatric Hospital)

regarding training and assessments. Andy presented the committee with a draft version of the LPH Rights System Assessment Report.

- A. Silver also presented to the committee a copy of the FY18 Semi-Annual Report which is a statistical analysis of CMHSP and LPH data.
- The Training Department is currently working on an online training for physicians that are out-of-state to be able to complete their Michigan recipient rights training.
- A. Silver shared with the committee training activities from September 21, 2018 – November 8, 2018. Regarding assessments completed, there were two assessments with scores of 184 and 167.
- An updated version of the Your Rights, When Receiving Mental Health Services in Michigan, was provided to each of the committee members. These are being sent to the state hospitals and CMHs. They are working to get books in other languages as well.
- Absentee ballot voting has become an issue with hospitals due to not knowing if people will still be there when the times comes or not.
- Quarterly meetings are taking place between the State ORR office and the CMHs ORR Directors to work on rules and policies.
- Online training activities with MPHI, who host the trainings, will be updated and will be worked on over the next few months.

Raymie Postema –

- R. Postema spoke regarding the Director's Allegation Report as well as the remediation reports.
- A 3-year comparison on substantiated violations across the facilities and included the remedial actions and this was shared with Dr. Mellos and Cindy Kelly.
- Morgan VanDenBerg, Price Pullins and Raymie Postema worked together on the BTC (Behavior Treatment Committee) on both the state policy for the state hospitals and MDHHS policy for both behavior treatment plants and behavior treatment committees at the request of Dr. Mellos.
- Caro center groundbreaking has happened with a deadline of 2021 opening of 200 beds hospital.
- Center of Forensic Psychiatry (CFP) is under new leadership of Estelle Horne as Acting Director.
- Hawthorn Center has a new acting Director.
- Walter Reuther has been quiet.
- Kalamazoo has been having regular meetings with the Bureau, KPH and ORR to build relationships and union issues.
- Paul White from CFP has returned from leave.

Vacancies – Currently one application has been received in the ORR office to participate on the Recipient Rights Advisory Committee, while one other application is being completed. This will fill the 12 positions for the RRAC committee, unless Michael McCue has stepped down from the RRAC committee.

Old Business – The majority of the issues brought to light in the packet of information from Roann has been addressed by the Education and Training Unit with the ORR Directors.

Additional Business – 2019 Committee goal setting will be added to the January meeting agenda. They should be SMART goals. One of Shaun's goals is to build a better relationship with the Director of MDHHS, as well as Legislature/Lawmakers.

Public Comment – Lawrence Spataro from HealthWest discussed the semi-annual report that was provided to the committee.

Next Meeting – Thursday, January 10, 2019, Lewis Cass Building, 3rd Floor Large Conference Room at 1:00pm.

Adjournment – S. Thompson adjourned at 3:14pm.

ACTION ITEMS FOR NEXT MEETING

- **Please be mindful of the meeting time and be ready to start at 1:00pm**
- Anyone interested in serving on the RRAC committee please fill out an application and have returned to Julie Markham at MarkhamJ@Michigan.gov as soon as possible.
- Anyone interested in serving on the Appeals Committee please fill out an application and have returned to Kimberly Saterlee-Fink at SaterleeK@Michigan.gov as soon as possible.
- Focus on rebuilding RRAC. Please come to the January meeting with 1 or 2 goals (per person) for the RRAC.
- John, Raymie and Andy will be submitting to the committee prior to the January 10, 2019 meeting their reports in writing due to the January meeting focusing on 2019 goal setting only.
- Shaun to find survey that was sent out a few years ago by Denise. May be in the RROAM stuff as well.
- Membership attendance records (Kim/Shawn)