

Integrated Service Delivery

Release Notes for R2.2.2 Build

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Client Registration

| Figure | Update |
|--------|--|
| 1/2 | Client Registration is significantly shortened and condensed to make it easier for clients to create an account. |

Client Dashboard

| Figure | Update |
|--------|--|
| 3 | The internal purple banner on the Client Dashboard has been removed. |

Identity Proofing

| Figure | Update |
|--------|---|
| N/A | Clients and Community Partner Users can be manually ID proofed when Experian does not have questions for the client/user or the client/user is unable to ID proof via MI Bridges. |

Error 2005 Resolution

| Figure | Update |
|--------|--|
| N/A | Community Partners that received the "Error ID: 2005" when creating their new partner account due to an existing account with the same email address through a MI Login system (for example, if a person also uses CHAMPS or the Michigan Treasury system), can now successfully register their account using the MI Login ID. |

Appendix

Screenshots

MI Bridges Home Help

Account Registration

Personal Information

* = Required

Legal First Name * Legal Last Name *

Date of Birth *
MM/DD/YYYY

Contact Details

MI Bridges can send you updates about your account and help reset your password if you provide your cell phone number and email.

Cell Phone Email

Enter the address where you currently live. If you're homeless, please enter the address where you receive mail.

Home Address * Home Address Line 2

Street and number, P.O. box, c/o. Apartment, suite, unit, building, floor, etc.

City * State * Zip Code * County *

Select State Select a County

Connect To Your Benefits

Providing the information below helps us connect you to your benefits. You may skip either field if you don't know it or it doesn't apply to you.

Social Security Number Medicaid or MDHHS Individual ID ⓘ

XXX-XX-XXXX Enter 10 digit number prefixed with 0's

Robot Question

To prove you are not robot, please solve the question below.

Which word starts with the letter "o": fish, ocean, or shell? *

I agree to the Terms and Conditions. *

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Figure 1. Client Registration

Figure 2. Client Registration Page 2

Figure 3. Client Dashboard