

INSERT MIHEALTH LINK AND MIENROLLS LOGOS

Keep this notice for your records

<dateOfLetter>

Case Number:<externalNum>

<addresseeName>

<addressLine1>

<addressLine2>

<city>, <state>, <zipCode>-<zipCodeExt>

Dear <memberName>:

Important: You are being enrolled in a health & drug plan.

You are getting this letter because you have both Medicare and Medicaid and the way you get your health care is changing. You will soon be enrolled in a program called MI Health Link that replaces your current Medicare and Medicaid plans with a single plan. The plan includes all the benefits you currently receive under Medicare and Medicaid. You will not lose any of your current benefits.

If you do nothing, you will automatically be enrolled in <planEnrollment> on <enrollEffectiveDate>. Enrolling into this MI Health Link health plan will not change your Medicare or Medicaid eligibility.

You will receive a plan ID card from <planEnrollment>. Starting <enrollEffectiveDate>, you need to show your new plan ID card when you get services. You must use your new health plan when you need medical services and prescription drugs on or after <enrollEffectiveDate>.

<planEnrollment> may give you a welcome call before <enrollEffectiveDate>. The purpose of the call is to:

1. Ask you about your current services and providers
2. Schedule a time to meet with you and assess your health and needs
3. Talk about the services <planEnrollment> offers
4. Explain how to get the services you need from <planEnrollment>

However, <planEnrollment> will inform that you have the right to refuse participation in the call.

How will this change affect me?

- You will have one plan for all your Medicare and Medicaid provider and pharmacy benefits.
- You will not pay a plan premium, deductible or copayment when you get services from a provider or pharmacy in your health plan's provider network. Every health plan has a network of providers like doctors, dentists, hospitals and personal care providers who provide your health care services. If your providers are not in the plan's network, they can