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About the Initiative

The Patient Centered Medical Home (PCMH) Initiative is a core component of the State Innovation Model (SIM) strategy for coordinated care delivery, focusing on the development and testing of health care payment and service delivery models to achieve better care coordination, lower costs, and improved health outcomes for Michiganders. For more information and resources, check out our webpage.

Contact Us

Questions can be sent to:
MDHHS-SIMPCMH@michigan.gov

Links

[SIM Initiative website](#)

[SIM Care Delivery webpage](#)

[SIM Population Health webpage](#)

Welcome to the 2019 Patient Centered Medical Home Initiative monthly newsletter. Each month we will bring together all the updates, news and upcoming events relevant to PCMH Initiative Participants.

You will continue to receive other regular communications and event reminders from the PCMH Initiative. This newsletter has been developed as a method to share information in one common location. Previous editions of the newsletter can be found [here](#).

Program News and Updates

PCMH Initiative Progress Report

The PCMH Initiative Progress Report was released on March 20, 2019. The submission deadline is Tuesday, April 30, 2019. The link to the electronic submission was distributed to your organization's key contact. You can preview the requirements to complete the report in the report template. If you have any questions regarding this report, please email the PCMH Initiative Team at MDHHS-SIMPCMH@michigan.gov.

2019 PCMH Initiative Agreement Process

This is a final reminder that all organizations that would like to continue participating in the 2019 PCMH Initiative need to sign and return a 2019 Agreement to the Bureau of Purchasing (MDHHS-BOP-MOU@michigan.gov) by March 22, 2019. Failure to return an Agreement by the deadline may impact first quarter payments to your organization. If you have any questions regarding the process or Agreement itself, please email the PCMH Initiative team at MDHHS-SIMPCMH@michigan.gov with the subject line "2019 Agreement [organization name]".

Quarterly Update Webinar

We look forward to connecting with you at our PCMH Initiative Quarterly Update webinar on Wednesday April 17, 2018 from noon-1pm. Topics covered will include an outline of resources available to participants, reporting requirements and upcoming events, along with an update on our Care Coordination Collaborative and Summit Committees. We will also provide an opportunity for questions and answers for the PCMH Initiative Staff. [REGISTER HERE](#) (Please Note: participation is a requirement for at least one representative from each Physician Organization and Practice (if participating independent of a Physician Organization)).

Evaluation Updates

The Clinical-Community Linkage Data Partnership is successfully underway with participating Physician Organizations (POs) actively submitting patients' Social Determinants of Health (SDoH) screening results and linkage efforts. The data transfer process has been streamlined as bugs have been identified at various stages of the submission process. POs that have submitted production data in February should receive their validation reports soon. These POs should also expect to see their first of four Medicaid utilization reports. These reports will be staged to provide increasingly deeper analyses as sample sizes grow with each quarterly submission and the date from first service increases to accommodate longer analysis period.

Save the Date: SIM PCMH Initiative 2019 Summit

2019 marks the culmination of the State Innovation Model. In recognition of this, the SIM PCMH Summit for 2019 will be held in one location, in Lansing, on November 12th. The SIM Summit Planning Committee has worked hard on providing guidance to help to create a great agenda, informative and engaging speakers, and lots of room for interactive sessions and networking. Since sustainability and keeping the good work going, the theme will be: "Sustaining the Gains Through Smart Delivery and Cost-Effective Care". All SIM PCMH Initiative participants in practices and Physician Organizations are invited.

If you have ideas or suggestions for the Planning Group to consider, please send them to the SIM PCMH mailbox with the subject line "Summit Ideas". As well, please spread the word to save November 12th on your calendars. We will provide additional updates in forthcoming editions of the newsletter.

Pediatric Office Hours: Announcing Dates for 2019

SIM PCMH Initiative Pediatric Office Hours will continue with a series of three webinars in 2019. We would like to thank the SIM PCMH Initiative Pediatric Curriculum Planning Workgroup members for their commitment and expertise to guide the planning in 2019.

The SIMC PCMH Initiative Pediatric Office Hours Pediatric Curriculum Planning Workgroup members include: Lyndsay Tyler, MDHHS; Nancy Robinson, RN, BSN, AE-C, IHA; Tiffany Turner, LMSW, HVPA; and Lynn Bryant, LMSW, Adaptive Counseling.

The following are topics of interest with expert presenters:

Date/Time: Tuesday, April 23 from 11 am – 12 pm

Topic: ADHD Medication Education

Presenter: Tiffany Munzer, MD

[REGISTER HERE](#)

Date/Time: Wednesday, June 26 from 2 pm – 3 pm

Topic: Pediatric Asthma

Presenter: Tisa Vorce MA, RRT

[REGISTER HERE](#)

Date/Time: Thursday, September 12 from Noon – 1 pm

Topic: Pediatric Depression

Presenter: Thomas Atkins, MD

[REGISTER HERE](#)

This presentation is supported by Funding Opportunity Number CMS-1G1-14-001 from the U.S. Department of Health and Human Services (HHS), Centers for Medicare and Medicaid Services. The content provided is solely the responsibility of the authors and does not necessarily represent the official views of HHS or any of its agencies. The Pediatric Office Hours are open to all.

Upcoming Michigan Data Collaborative Deliverables

New Dashboard Pages

Michigan Data Collaborative (MDC) provided three new pages in Dashboard release 7.0 to help your organization achieve success. We encourage you to access the Dashboard and review them!

- **Incentives page:** Displays graphs and data to support participating organizations in attaining additional incentive dollars in 2019. It provides Practice and Provider measure rates and benchmark data for certain quality and utilization measures.
- **Trends page:** Displays a trend line graph for each quality, utilization, and Ambulatory Care Sensitive Condition (ACSC) measure to show performance over time.
- **Care Coordination Trends page:** Displays Care Coordination trend data to show performance over time and identify areas of focus to improve performance.

MDC highlighted these pages and how to use them in the March 21st Office Hours Session. If you were unable to attend, you can access the materials on the [Care Delivery Resources](#) page of the SIM PCMH website.

Upcoming MDC Deliverables

- March 2019 PCMH Patient Lists and Provider Reports – *late March 2019*
- Oct 2018 – Dec 2018 Care Coordination and Claims Detail Reports – *early April 2019*
- April 2019 PCMH Patient Lists and Provider Reports – *late April 2019*

You can view an up-to-date list of upcoming deliverables on the [SIM PCMH page](#) of the [MDC Website](#).

Review of Prescription Drugs and Opioids in Michigan – Available Resources

It's difficult not to notice that currently America is in a spiraling opioid epidemic. In the state of Michigan, according to MDHHS, more people die of drug overdoses than car accidents. From the span of 1999-2016 in Michigan, overdose deaths increased by 17 times.

In 2017 there were 2,729 deaths from drug overdoses, and 1,941 of them were opioid overdoses. Opioids include illegal drugs, such as heroin, as well as prescription pain medicine. Synthetic opioids such as fentanyl and carfentanil are contributing to the crisis across Michigan as well. These drugs are more powerful and deadly than other opioids and are frequently mixed with heroin, often times without the knowledge of the user.¹

The State of Michigan has multiple initiatives to combat the Opioid crisis which may be accessed [here](#). The resources on the State of Michigan opioid website include:

- a) A link to the national Substance Abuse and Mental Health Services Administration (SAMHSA) Abuse Hotline, which can put a person seeking help in touch with local resources.
- b) Information about the Michigan State Police (MSP) Angel Program allows an individual struggling with drug addiction to walk into a MSP post during regular business hours and ask for assistance.
- c) A searchable map to find licensed substance use disorder services, programs and other agencies and programs across the state, which are regulated by the Michigan Department of Licensing and Regulatory Affairs. In addition to the ones mentioned here, additional resources can be found on the Michigan.gov Opioid website.

Training for providers is offered by the Centers for Disease Control and Prevention (CDC). The CDC has an interactive web-based training series available on "Applying CDC's Guideline for Prescribing Opioids". As they state on their website, the CDC Guideline for Prescribing Opioids for Chronic Pain "provides recommendations for safer and more effective prescribing of opioids for chronic pain in patients 18 and older in outpatient settings outside of active cancer treatment, palliative care, and end-of-life care." The aim of this training is to help healthcare providers apply CDC's recommendations in clinical settings through patient scenarios, videos,

knowledge checks, tips, and resources. The CDC online training series consists of eleven stand-alone modules which offer free continuing education credit (CME, CNE, and CEU). The training series can be accessed [here](#).

Another source of information for both patients and providers is the Michigan Opioid Prescribing Engagement Network (Michigan OPEN). Michigan OPEN was founded in an effort to develop a preventive approach to the opioid epidemic in the state of Michigan by tailoring postoperative and acute care opioid prescribing. According to OPEN, one of the most common reasons for opioid prescribing is surgical care and recovery and yet there are no guidelines to direct postoperative opioid prescribing. The lack of evidence-based guidelines for postoperative and acute care opioid prescribing has contributed to a surplus of opioid pills within patients' homes and communities, increasing the potential for diversion and nonmedical use.

Resources available from Michigan OPEN include prescribing recommendations for dental, emergency department, and surgical providers, plus a summary of selected best practices. Patient resources include brochures on Opioid Facts, Opioid Facts for Dental Patients, Talking to Your Doctor about Pain Control, Talking to Your Dentist about Pain Control, Pain Management Techniques, and Prescription Medication Disposal. Healthcare institutions may request an unlimited number of brochures, as well as having the materials customized with their own logo. Their website can be accessed [here](#).

Useful Links:

- Action Counseling Clinic Incorporated <https://www.rehabcenter.net/rehab-centers/michigan-rehab-centers/clinton-township/action-counseling-clinic-inc-substance-abuse-services>
National Helpline to connect patients with mental health and substance abuse services
- Andy's Angels <https://andysangels.net/>
Non-profit foundation to educate the community on opiate abuse and provide support for families and those suffering addiction
- Victory Clinical Services <http://www.victoryclinic.com/>
State licensed medication assisted recovery program
- Michigan State Website <https://msutoday.msu.edu/news/2019/answering-the-call-to-michigans-lack-of-addiction-specialists/>
Michigan State University, the University of Michigan, Wayne State University and Grand Rapids-based Spectrum Health announce grant to train more physicians as addiction medicine specialists

Links from the article:

- Michigan Open: <http://michigan-open.org/our-work/>
 - CDC: <https://www.cdc.gov/drugoverdose/training/online-training.html>
 - State of Michigan Opioid website: <https://www.michigan.gov/opioids/>
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Upcoming Events and Initiative Resources

Michigan Care Management Resource Center 2019 Care Management Educational Webinars

Title: Identifying and Addressing Anxiety in Primary Care

Date and Time: Wednesday, March 27, 2019 at 2pm

Presenter:

Teague Simoncic, LMSW

Behavioral Health Care Manager Preceptor, IHA

[REGISTER HERE](#)

Title: ADHD Medication Education

Date and Time: Tuesday, April 23, 2019 at 11am

Presenter:

Tiffany Munzer, MD

Fellow in Developmental Behavioral Pediatrics

Michigan Medicine

[REGISTER HERE](#)

Michigan Care Management Resource Center Approved Self-Management Course Registration

To access the list of the Michigan Care Management Resource Center (Michigan Care Management Resource Center) approved Self-Management Support [courses](#). The list of Michigan Care Management Resource Center approved Self-Management Support Courses provides a detailed summary of each course, with associated objectives, location, cost and more.

Additionally, Michigan Care Management Resource Center has collected resources for Self-Management Support including: websites of interest, publications, tools, videos, and even patient materials. Michigan Care Management Resource Center's "Self-Management Support Tools and Resources" document offers an at a glance list and summary of these resources, along with descriptions and website links for quick access. Click [here](#) for "Self-Management Support Tools and Resources".

Both of these documents can also be accessed on the Michigan Care Management Resource Center website [home page](#).

Upcoming Complex Care Management Course Dates and Registration

The Michigan Care Management Resource Center Complex Care Management (CCM) course is designed to prepare the healthcare professional for the role of Complex Care Manager. Course content is applicable to all Care Managers in the ambulatory care setting, working with complex patients. For CCM Course details [click here](#)

April 22-25 | Lansing | [REGISTER HERE](#) | Registration deadline: April 18th, 2019

In the upcoming weeks we will post additional CCM course dates/registration – [check here](#)

NOTES: If you have 15 or more Care Managers in your area and would like the Michigan Care Management Resource Center team to provide a regional training at your location please submit your request to: MICMRC-ccm-course@med.umich.edu

For questions please contact: MICMRC-ccm-course@med.umich.edu

For More Information

www.michigan.gov/SIM | MDHHS-SIMPCMH@michigan.gov

