

REPORT TO THE LEGISLATURE
Pursuant to P.A. 64 of 2019
Section 307
Vendor Contract Report

Section 307. The department shall issue a biannual report for all vendor contracts to the senate and house appropriations subcommittees on corrections, the senate and house fiscal agencies, the legislative corrections ombudsman, and the state budget office. The report shall cover service contracts with a value of \$500,000.00 or more and include all of the following:

- a) The original start date and the current expiration date of each contract.
- b) The number, if any, of contract compliance monitoring site visits completed by the department for each vendor.
- c) The number and amount of fines, if any, for service-level agreement noncompliance for each vendor broken down by area of noncompliance.

Trinity Services Group, Inc. (Prisoner Food Service) 17118*669 Begin Date: 6/1/2018 End Date: 10/31/2020	2019 July, August, September	2019 October, November, December	TOTAL
SLA - Invoicing (Monthly)	\$ -	\$ -	\$ -
SLA - Training (Ended 8/1/2018)	\$ -	\$ -	\$ -
Site Visits Scheduled/Completed	2	0	2
Comments:			

Keefe Commissary Network, LLC (Prisoner Store/Care Packages) 071B5500112 Begin Date: 7/1/2015 End Date: 9/30/2019	2019 July, August, September	2019 October, November, December	TOTAL
SLA - Inventory Outages	\$ 4,500	\$ 7,500	\$ 12,000
SLA - Delivery	\$ -	\$ -	\$ -
SLA - Reports	\$ -	\$ -	\$ -
SLA - Customer Service	\$ 250	\$ 2,500	\$ 2,750
SLA - Sales Commission	\$ -	\$ -	\$ -
Site Visits Scheduled/Completed	2	7	9
Comments:			

Global Tel Link (GTL) (Prisoner Phones) 18*1124 Begin Date: 8/9/2018 End Date: 8/8/2023	2019 July, August, September	2019 October, November, December	TOTAL
SLA - Fund Processing	\$ -	\$ -	\$ -
SLA - Refunds	\$ -	\$ -	\$ -
SLA- Reports	\$ -	\$ -	\$ -
SLA - Customer Service	\$ -	\$ -	\$ -
SLA - Sales Commission	\$ -	\$ -	\$ -
Site Visits Scheduled/Completed	22	9	31
Comments: contract implementation meetings included in site visits.			

Global Tel Link (GTL) (Prisoner Deposits) 071B7700057 Begin Date: 2/1/2017 End Date: 10/31/2020	2019 July, August, September	2019 October, November, December	TOTAL
SLA - Fund Processing	\$ -	\$ -	\$ -
SLA - Refunds	\$ -	\$ -	\$ -
SLA- Reports	\$ -	\$ -	\$ -
SLA - Customer Service	\$ -	\$ 500	\$ 500
SLA - Sales Commission	\$ -	\$ 22,000	\$ 22,000
Site Visits Scheduled/Completed	4	12	16
Comments:			

Global Shop Solutions, Inc. (Michigan State Industries Enterprise Resource Planning Application) 19*451 Begin Date: 5/1/2019 End Date: 4/30/2022	2019 July, August, September	2019 October, November, December	TOTAL
SLA - Service Availability	\$ -	\$ -	\$ -
SLA - Response and Resolution Time	\$ -	\$ -	\$ -
Site Visits Scheduled/Completed	2	6	8
Comments:			

JPay (Prisoner Messaging and Media) 071B7700058 Begin Date: 2/1/2017 End Date: 10/31/2020	2019 July, August, September	2019 October, November, December	TOTAL
SLA - Vendor Catalog Processing	\$ -	\$ -	\$ -
SLA - Media Player Delivery	\$ -	\$ -	\$ -
SLA - Refunds/Returns	\$ -	\$ -	\$ -
SLA- Reports	\$ 200	\$ -	\$ 200
SLA - Customer Service	\$ 43,300	\$ -	\$ 43,300
SLA - Sales Commission	\$ -	\$ -	\$ -
Site Visits Scheduled/Completed	12	7	19
Comments: contract implementation meetings included in site visits.			

Buford (Cable Services) 19*1411 Begin Date: 10/1/2019 End Date: 9/30/2024	2019 July, August, September	2019 October, November, December	TOTAL
SLA - Technical Issue Resolution Time	\$ -	\$ -	\$ -
SLA - Implementation Timeline	\$ -	\$ -	\$ -
Site Visits Scheduled/Completed	0	8	8
Comments: contract implementation meetings included in site visits.			

Holmdel (Prisoner Clothing: Socks, t-shirts, and briefs) 472B5500078 Begin Date: 7/14/2015 End Date: 7/13/2020	2019 July, August, September	2019 October, November, December	TOTAL
SLA - None	\$ -	\$ -	\$ -
Site Visits Scheduled/Completed	0	1	1
Comments:			

Sun Valley Foods Company (Food and Food Service Products) 19*886 Begin Date: 7/1/2019 End Date: 8/31/2022	2019 July, August, September	2019 October, November, December	TOTAL
SLA - Timely Delivery	\$ -	\$ -	\$ -
SLA - Timely Delivery	\$ -	\$ -	\$ -
Site Visits Scheduled/Completed	13	59	72
Comments: contract implementation meetings included in site visits.			

FOA

FOA/CPS Kalamazoo 19*2990	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 10/1/2019			
End Date: 9/30/2020			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	1	0	1

FOA/CPS Oakland 19*3006	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 10/1/2019			
End Date: 9/30/2020			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	1	0	1

FOA PTS of America 071B6600069	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 10/1/2015			
End Date: 9/30/2020			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	0	2	2

FOA/CPS Wayne 19*3011	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 10/1/2019			
End Date: 9/30/2020			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	2	0	2

FOA/CPS Macomb 19*2997	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 10/1/2019			
End Date: 9/30/2020			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	1	0	1

FOA Network Reporting Corp. 071B6600040	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 1/11/2016			

End Date: 9/30/2020			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	1	0	1
FOA			
Fieldware, LLC 071B6600001	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 10/1/2015			
End Date: 9/30/2020			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	1	0	1
FOA			
KPEP Parole Sanction Pilot PO18*0056	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 10/1/2018			
End Date: 9/30/2019			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	3	0	3
FOA			
ATTENTI Electronic Monitoring, Inc. 071B4300145	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 8/1/2014			
End Date: 7/31/2022			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	1	0	1
FOA			
Alcohol Monitoring Systems 071B4300125	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 6/1/2014			
End Date: 5/31/2020			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	1	0	1
OFFENDER SUCCESS			
OFFENDER SUCCESS			
Lake County Residential OFFENDER SUCCESS Program 18*0027	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 10/1/2017			
End Date: 10/31/2019			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	3	4	7

OFFENDER SUCCESS			
Muskegon EXIT (MRS)			
18*199			
Begin Date: 10/1/2017	2019 July, August, September		TOTAL
End Date: 9/30/2019			
SLA - None	\$0.00		\$0.00
Site Visits	1		1
OFFENDER SUCCESS			
Goodwill Industries - Flip the Script			
19*243			
Begin Date: 10/1/2017	2019 July, August, September	2020 October, November, December	TOTAL
End Date: 9/30/2019			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	0	1	1
OFFENDER SUCCESS			
Equivant (Northpointe)			
071B7700014			
Begin Date: 10/1/2016	2019 July, August, September	2020 October, November, December	TOTAL
End Date: 9/30/2019			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	0	2	2
OFFENDER SUCCESS/Education			
Jail Education Solutions, Inc.			
(EDOVO)			
472B7700063C			
Begin Date: 5/1/2017	2019 July, August, September	2020 October, November, December	TOTAL
End Date: 4/30/2020			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	1	0	1
OFFENDER SUCCESS/Education			
Doron Precisions			
472B7700071C			
Begin Date: 4/15/2015	2019 July, August, September	2020 October, November, December	TOTAL
End Date: 8/14/2020			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	1	0	1
OFFENDER SUCCESS/Education			
GED Testing Services			
071B5500057			
	2019 January, February, March	2019 April, May, June	TOTAL

Begin Date: 1/1/2015	January, February, March	April, May, June	
End Date: 4/25/2020			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	1	0	1
OFFENDER SUCCESS/Education Paxen (formerly Houghton Mifflin) 472B5500001C			
Begin Date: 10/1/2014	2019 July, August, September		TOTAL
End Date: 9/30/2019			
SLA - None	\$0.00		\$0.00
Site Visits	1		1
OFFENDER SUCCESS/PRS Addiction Treatment Services 472B6600042C			
Begin Date: 10/1/2015	2019 July, August, September	2020 October, November, December	TOTAL
End Date: 9/30/2020			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	1	0	1
OFFENDER SUCCESS/PRS Detroit Rescue Mission 472B6600022C			
Begin Date: 10/1/2015	2019 July, August, September	2020 October, November, December	TOTAL
End Date: 9/30/2020			
SLA - None	\$0.00	\$500.00	\$500.00
Site Visits	0	1	1
OFFENDER SUCCESS/PRS Get Back Up, Inc. 472B6600024C			
Begin Date: 10/1/2015	2019 July, August, September	2020 October, November, December	TOTAL
End Date: 9/30/2020			
SLA - None	\$0.00	\$500.00	\$500.00
Site Visits	0	1	1
OFFENDER SUCCESS/PRS WRAP - Program (KPEP) 18*368			
Begin Date: 1/1/2018	2019 July, August, September	2020 October, November, December	TOTAL
End Date: 9/30/2020			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	1	0	1

OFFENDER SUCCESS/PRS Huron House 472B6600026C	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 10/1/2015			
End Date: 9/30/2020			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	1	1	2
OFFENDER SUCCESS/PRS Kalamazoo Probation Enhancement Program (KPEP) 472B6600036C			
OFFENDER SUCCESS/PRS Kalamazoo Probation Enhancement Program (KPEP) 472B6600036C	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 10/1/2015			
End Date: 9/30/2020			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	1	0	1
OFFENDER SUCCESS/PRS New Paths 472B6600027C			
OFFENDER SUCCESS/PRS New Paths 472B6600027C	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 10/1/2015			
End Date: 9/30/2020			
SLA - None	\$0.00	\$500.00	\$500.00
Site Visits	1	1	2
OFFENDER SUCCESS/PRS Pine Rest Christian Mental Health 472B6600030C			
OFFENDER SUCCESS/PRS Pine Rest Christian Mental Health 472B6600030C	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 10/10/2015			
End Date: 9/30/2020			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	1	0	1
OFFENDER SUCCESS/PRS Salvation Army Harbor Light 472B6600031C			
OFFENDER SUCCESS/PRS Salvation Army Harbor Light 472B6600031C	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 10/1/2015			
End Date: 9/30/2020			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	1	0	1

OFFENDER SUCCESS/OS Region 1 Great Lakes Recovery Centers, Inc. 071B7700103	2019 January, February, March	2020 October, November, December	TOTAL
Contract Begin: 4/1/2017			
Contract End: 3/31/2022			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	1	0	1
OFFENDER SUCCESS/OS Region 3 Region 7B Consortium 071B7700102	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 4/1/2017			
End Date: 3/31/2022			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	1	0	1
OFFENDER SUCCESS/OS Region 4 West Central Michigan Works 071B7700104	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 4/1/2017			
End Date: 3/31/2022			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	2	0	2
OFFENDER SUCCESS/OS Region 5 Region 7B Consortium 071B7700102	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 4/1/2017			
End Date: 3/31/2022			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	1	0	1
OFFENDER SUCCESS/OS Region 6 Catholic Charities of Shiawasee & Genesee 071B7700209	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 10/1/2017			
End Date: 3/31/2022			

SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	4	0	4
OFFENDER SUCCESS/OS			
Region 7 City of Lansing 071B7700202	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 9/12/2017			
End Date: 3/31/2022			
SLA - None	\$0.00	\$500.00	\$500.00
Site Visits	2	0	2
OFFENDER SUCCESS/OS			
Region 8 Kinexus (Berrien County) 071B7700106	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 4/1/2017			
End Date: 3/31/2022			
SLA - None	\$250.00	\$250.00	\$500.00
Site Visits	3	0	3
OFFENDER SUCCESS/OS			
Region 9 Catholic Social Services of Washtenaw 071B7700105	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 4/1/2017			
End Date: 3/31/2022			
SLA - None	\$0.00	\$250.00	\$250.00
Site Visits	0	0	0
OFFENDER SUCCESS/OS			
Region 10 HMSA (Oakland/Wayne) 071B7700203	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 9/12/2017			
End Date: 3/31/2022			
SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	1	0	1
OFFENDER SUCCESS/OS			
Region 10 Macomb St. Clair MI Works! 071B7700204	2019 July, August, September	2020 October, November, December	TOTAL
Begin Date: 9/12/2017			
End Date: 3/31/2022			

SLA - None	\$0.00	\$0.00	\$0.00
Site Visits	2	0	2

Corizon (Integrated Health Care) 071B6600081	2019 Jul, Aug, Sep	2020 Oct, Nov, Dec	TOTAL
SLA - MP Timeliness of Care (Monthly)	Not Complete	Not Complete	\$0
SLA - MH CPE Documentation (Quarterly)	\$30,000	Not Complete	\$30,000
SLA - Mental Health Medication Renewals (Quarterly)	\$ 6,000	Not Complete	\$6,000
SLA - Pharmacy Services (Monthly)	\$ -	\$ -	\$0
SLA - Claims File Submission and Reconciliation (Monthly)	\$ -	\$ -	\$0
SLA - Training and Credentialing (Annual)	\$ -	\$11,000	\$11,000
Total	\$ 36,000	\$11,000	\$47,000
Site Visits Scheduled/Completed	31	26	57

Health Management Assoc. (Third Party Reviewer) 071B6600114	2019 Jul, Aug, Sep	2020 Oct, Nov, Dec	TOTAL
SLA - None	\$ -	\$ -	\$0
Site Visits Scheduled/Completed	3	3	6

Prison Based Substance Abuse 18*279 18*282 18*283 18*284 18*285	2019 Jul, Aug, Sep	2020 Oct, Nov, Dec	TOTAL
SLA - None		\$2,058.00	\$2,058
Site Visits Scheduled/Completed	1	3	4
Comments:			

Residential Substance Abuse 472B1300009 472B1300021 472B1300025 472B1300013 472B1300015 472B1300017 472B1300019 472B1300023 472B1300024 472B1300026 472B1300030	2019 Jul, Aug, Sep	2020 Oct, Nov, Dec	TOTAL
SLA - None	\$ -	\$ -	\$0
Site Visits Scheduled/Completed	0	2	2

Outpatient Substance Abuse 472B3200018 472B3200024 472B3200028 472B3200029 472B3200030 472B3200031 472B3200033 472B3200034 472B3200037 472B3200004 472B3200005 472B3200006 472B3200008 472B3200009 472B3200010 472B3200011 472B3200012 472B3200013 472B3200014 472B3200015 472B3200019 472B3200023 472B3200025 472B3200026 472B3200118 472B4300060	2019 Jul, Aug, Sep	2020 Oct, Nov, Dec	TOTAL
SLA - None	\$ -	\$ -	\$0
Site Visits Scheduled/Completed	1	0	1
Comments:			

Sex Offender Treatment 18*218 18*181 18*182 18*183 18*184 18*185 18*186	2019 Jul, Aug, Sep	2020 Oct, Nov, Dec	TOTAL
SLA - None			\$0
Site Visits Scheduled/Completed	3	5	8

Professional Consulting Service (Reentry for Special Needs) 472B6600003	2019 Jul, Aug, Sep	2020 Oct, Nov, Dec	TOTAL
SLA - Aftercare Plan Timely (Quarterly)	\$ -	\$ -	\$0
SLA - Aftercare Plan approval (Quarterly)	\$ -	\$ -	\$0
SLA - Provision of Mental Health Services (Quarterly)	\$ -	\$ -	\$0
SLA - Aftercare Planning for Community Referrals (Quarterly)	\$ -	\$ -	\$0
Total	\$0	\$0	\$0
Site Visits Scheduled/Completed	1	1	2