

REPORT TO THE LEGISLATURE
Pursuant to P.A. 124 of 2007
Section 802(1)(a)
Physical and Mental Health Care Report – 4th Quarter

The ultimate challenge facing prisoner health care today is meeting the constitutional mandate. Through the development of a new strategic plan and the reorganization of the Bureau of Health Care Services (BHCS), the department will be able to implement a new “culture of quality” for prisoner health care in Michigan. Internal and external partners have been brought to the table to address and improve the health care service delivery, improve oversight, quality assurance, and improved contracting capability.

The Strategic Plan identifies areas in need of improvement in each of the areas that effect, or are part of, prisoner health care and those needs are now aggressively being addressed. The National Commission on Correctional Health Care (NCCHC) performed an independent review of the health care delivery system and made 56 recommendations that are in alignment with the strategic plan and had this to say about the MDOC and the Strategic Plan: “We commend the MDOC and BHCS administrations for the positive way they have embraced our recommendations and those of other consultants. If this strategic plan and the recommendation of our report are implemented, the MDOC’s health delivery system can, once again, become a leader in the correctional health care field.” (NCCHC Report, page 58).

Through the implementation of the Strategic Plan, the reorganization of the Bureau of Health Care Services, and the one year extension of the current health services contract with increased compliance measures, the Department is confident it will be able to improve the delivery of health services with increased efficiencies and cost savings.

Physical Care - Approximately 8,000 medical diagnoses are entered into the electronic medical record each quarter. Given that large number, 200 medical diagnoses were randomly selected for this report. Based on this sample, the average number of days between a prisoner’s diagnosis and commencement of treatment for that diagnosis was 1.3 days. Treatment consisted of medication, patient education, referral to a specialist, continued monitoring via follow-up visits, lab test, x-rays, etc.

Mental Health Care – Based on all classes of mental illness diagnoses recorded in the Health Management Information System (HMIS) the average number of days from initial contact by a Corrections Mental Health Program professional to evaluation completion was 5.0 days.

Status of Payment from Contractors to Vendors – The Michigan Department of Corrections (MDOC), Bureau of Fiscal Management, periodically conducts a financial review of CMS payments for timeliness and accuracy of claims payment information. The financial review for payment status of claims for the current contract year from April 1, 2008 to September, 2008 showed that 98.1% of all claims were paid within 45 days. Of the 43719 total claims, there were 833 clean vendor claims (complete and with authorization codes) were paid late. Disputed claims, of which there were 784, (those with missing information or without authorization codes) are processed, once resolved, in a timely manner by CMS. Large vendor accounts are pre-paid by CMS with adjustments and reconciliations done quarterly. Monthly reports are received by the MDOC detailing the status of all claims. There have been no complaints to the MDOC in the past year about any vendors receiving late payments for their services.

Bureau of Health Care Services			
Current Expenditures and Projected Expenditures by allocations			
(P.A. 124 of 2007)			
Type of Service	Appropriation Description	FY (YTD- Sep 08) Expenditure	Projected (FY08) Expenditures
Prisoner Health Care (Off-site / Specialty)	Hospital and Specialty Care Services	\$ 88,592,658	\$ 92,534,900
Prisoner Health Care (Clinical Care)	Northern Region Clinical Complex	\$ 32,863,454	\$ 33,509,900
	Southwestern Region Clinical Complex	\$ 40,399,224	\$ 40,593,000
	Southeastern Region Clinical Complex	\$ 61,204,614	\$ 66,051,000
Mental Health Services	DOJ-Psych-MDCH Mental Health Services	\$ 24,398,198	\$ 25,538,200
Note: Pharmacy services are allocated in Clinical and Mental Health Services Accounts			

Bureau of Health Care Services			
Current and Projected Expenditures by Vendor			
(funding and expenditures are included in the accounts above)			
Type of Service	Vendor Name	FY (YTD- Sep 08) Expenditure	Projected (FY08) Expenditures
Prisoner Health Care (Off-site / Specialty)	Correctional Medical Services (CMS)	\$ 88,592,658	\$ 91,813,900
Medical Service Provider	Correctional Medical Services (CMS)	\$ 11,884,828	\$ 12,556,918
Pharmacy Services	PharmCorr LLC	\$ 38,169,304	\$ 38,169,304
Mental Health Services	Michigan Department of Community Health	\$ 24,398,198	\$ 25,538,200
Durable Medical Equipment		\$ 129,683	\$ 172,911