REPORT TO THE LEGISLATURE

Pursuant to P.A. 124 of 2007 Section 802(1)(a)

Physical and Mental Health Care Report – 1st Quarter

The ultimate challenge facing prisoner health care today is meeting the constitutional mandate. Through the development of a new strategic plan and the reorganization of the Bureau of Health Care Services (BHCS), the department will be able to implement a new "culture of quality" for prisoner health care in Michigan. Internal and external partners have been brought to the table to address and improve the health care service delivery, improve oversight, quality assurance, and improved contracting capability.

The Strategic Plan identifies areas in need of improvement in each of the areas that effect, or are part of, prisoner health care and those needs are now aggressively being addressed. The National Commission on Correctional Health Care (NCCHC) performed an independent review of the health care delivery system and made 56 recommendations that are in alignment with the strategic plan and had this to say about the MDOC and the Strategic Plan: "We commend the MDOC and BHCS administrations for the positive way they have embraced our recommendations and those of other consultants. If this strategic plan and the recommendation of our report are implemented, the MDOC's health delivery system can, once again, become a leader in the correctional health care field." (NCCHC Report, page 58).

Through the implementation of the Strategic Plan, the reorganization of the Bureau of Health Care Services, and the one year extension of the current health services contract with increased compliance measures, the Department is confident it will be able to improve the delivery of health services with increased efficiencies and cost savings.

Physical Care - Approximately 8,000 medical diagnoses are entered into the electronic medical record each quarter. Given that large number, 200 medical diagnoses were randomly selected for this report. Based on this sample, the average number of days between a prisoner's diagnosis and commencement of treatment for that diagnosis was 3.425 days. Treatment consisted of medication, patient education, referral to a specialist, continued monitoring via follow-up visits, lab test, x-rays, etc.

<u>Mental Health Care</u> – Based on all classes of mental illness diagnoses recorded in the Health Management Information System (HMIS) the average number of days from initial contact by a Corrections Mental Health Program professional to evaluation completion was 7.7 days.

Status of Payment from Contractors to Vendors - The Michigan Department of Corrections (MDOC), Bureau of Fiscal Management, annually conducts a financial review of Correctional Medical Services (CMS) payments for timeliness and accuracy of claims payment information. The financial review for payment status of claims during the current contract year from May, 2007 to December, 2007 showed that 98.1% of all claims were paid within 45 days. Of the 54,616 total claims, there were 1,036 clean vendor claims (complete and with authorization codes) paid late. Disputed claims, of which there were 920, (those with missing information or without authorization codes) are processed, once resolved, in a timely manner by CMS. Large vendor accounts are prepaid by CMS with adjustments and reconciliations done quarterly. Monthly reports are received by the MDOC detailing the status of all claims. There have been no complaints to the MDOC in the past year about any vendors receiving late payments for their services. In addition, the MDOC periodically audits payments by CMS for timeliness and accuracy.

Bureau of Health Care Services Current Expenditures and Projected Expenditures by Allocations (P.A. 124 of 2007)

Type of Service	Appropriation Description	F	Y (YTD- Dec07) Expenditure		Projected (FY08) Expenditures	
Prisoner Health Care (Off- site / Specialty)	Hospital and Specialty Care Services	\$	23,435,329	\$	84,274,900	
(Clinical Care)	Northern Region Clinical Complex	\$	6,885,366	\$	36,636,400	
	Southwestern Region Clinical Complex	\$	8,709,276	\$	41,551,600	
	Southeastern Region Clinical Complex	\$	14,122,691	\$	68,847,300	
Mantal Haalth Sarvicas	DOJ-Psych-MDCH Mental Health Services	\$	-	\$	38,108,200	
Note: Pharmacy services are allocated in Clinical and Mental Heath Services Accounts						

Bureau of Health Care Services Current and Projected Expenditures by Vendor								
Type of Service	Vendor Name	F	Y (YTD- Dec07) Expenditure		Projected (FY08) Expenditures			
Prisoner Health Care (Offsite / Specialty)	Correctional Medical Services (CMS)	\$	23,435,329	\$	84,274,900			
Phamacy Services	PharmCorr LLC	\$	8,265,656	\$	36,514,400			
Mental Health Services	Michigan Department of Community Health	\$	-	\$	38,108,200			
Durable Medical Equipment		\$	8,370	\$	33,480			
Note: Pharmacy services are allocated in Clinical and Mental Heath Services Accounts								