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Section 1691(3)

Progress on Medical Provider Training for Medicaid Uniform Billing
3rd Quarter 2001

The Program Support Section staff in the MSA Fee For Service Division has been working on the Uniform Billing project presentation for phase 2 of the HCFA 1500 transition for professional billing and phase 2 of the UB92 for institutional billing. The MSA contracted with Michigan Virtual University to develop the UB92 internet based training program modeled after the successful HCFA 1500 internet based training module. Also the current HCFA 1500 training module is in the process of being modified for training of the phase 2 professional providers. Both training modules are projected for completion in December 2001.

The three-pronged effort designed to deliver this training to all Medicaid enrolled providers affected by the conversion to the national standard HCFA 1500 claim form is proving to be very successful.

1. The internet training module is available free of charge through www.healthcare.mivu.org to anyone with internet access. Since 4/18/01, 1507 (unduplicated count) persons have accessed the online training.
2. The MSA training staff completed 11 "train the trainer" presentations for various provider and biller associations around the State. A total of 641 persons attended these sessions. Staff demonstrated how to use the internet training program while emphasizing that the attendee take this knowledge back to their office or facility and training other billers in their organizations.
3. The State's community colleges completed their scheduled training sessions. Final numbers are not yet available however; the total number of students is expected to be between 800 to 1000. Anecdotal feedback from the community college instructors has been very positive for both the course material as well as student response to the training module.