

Section 1691(3)

Progress on Medical Provider Training for Medicaid Uniform Billing
2nd Quarter 2001

The Program Support Section staff in the MSA Fee For Service Division has been working on the Uniform Billing project presentation for phase 1 of the HCFA 1500 transition for professional billing. The MSA contracted with Michigan Virtual University to develop an internet based training program through its subcontractor, LeadingWay of Irvine, California. The internet based training program is currently active and accessible by providers who will be converting on August 1, 2001 to the uniform claim form, the HCFA 1500.

The three-pronged effort designed to deliver this training to all Medicaid enrolled providers affected by the conversion to the national standard HCFA 1500 claim form is proving to be very successful.

1. The internet training module is available free of charge through www.healthcare.mivu.org to anyone with internet access. Since 4/18/01, 1243 (unduplicated count) persons have accessed the online training.
2. The MSA training staff have completed 11 "train the trainer" presentations for various provider and biller associations around the State. A total of 641 persons have attended these sessions. Staff demonstrated how to use the internet training program while emphasizing that the attendee take this knowledge back to their office or facility and training other billers in their organizations.
3. The State's community colleges are nearing completion of their scheduled training sessions. Actual numbers are not available at this time however, anecdotal feedback from the community college instructors have been very positive for both the course material as well as student response to the training module.