

Section 1691(3)  
**Progress on Medical Provider Training for Medicaid Uniform Billing**  
1<sup>st</sup> Quarter 2001

Managed Care 201 Health Plan training was completed September 30, 2000. A total of 5,734 persons registered to attend training sessions at 13 different locations around the state.

Since this time, the Program Support Section staff in the Fee for Service Division has been working on the Uniform Billing project presentation for phase 1 of the HCFA 1500 transition for professional billing. The Administration contracted with Michigan Virtual University to develop an internet-based training program through its subcontractor, LeadingWay of Irvine, California. The Internet based training program is now operating and accessible by providers who will be converting on August 1, 2001 to the HCFA 1500 uniform claim form.

The decision to develop the Internet training module was based on low attendance at training sites statewide and a desire to utilize electronic technology to allow training at any location having Internet access.

A three-pronged effort is being made to deliver this training to all enrolled providers affected by the conversion to the national standard HCFA 1500 claim form.

1. The Internet training module is available free of charge through [www.healthcare.mivu.org](http://www.healthcare.mivu.org) to anyone with Internet access.
2. The MSA training staff has scheduled at least 12 "train the trainer" sessions with the various provider and biller associations across the State. Staff will train attendees on how to use the Internet training program with the intent of the attendees taking this knowledge back to their office or facility and training other billers in their organizations.
3. The MSA training staff will have at least 1 "train the trainer" session with the medical billing instructors of each of the State's community colleges. The community colleges will then offer training sessions during non-traditional 8 a.m. to 5 p.m., Monday through Friday. This will enable those offices to send their billing staff that could not attend the Medicaid sessions that were scheduled during normal business hours.

Medicaid will be developing a web-based training module for those providers who will be converting to the UB-92 facility claim form.