

MICHIGAN DONATED DENTAL SERVICES (DDS) PROGRAM PROGRESS REPORT FOR FY 2004

In compliance with section 1109(2) of Public Act 159 of 2003, the Michigan Dental Association is providing the following report on the Michigan Donated Dental Services Program.

Background

The Michigan Dental Association (MDA) and the Foundation of Dentistry for the Handicapped (FDH) launched the statewide Michigan Donated Dental Services (DDS) project in 1995. This program is similar to others developed by FDH in 33 other states that collectively will generate \$13.7 million worth of care this year. Delta Dental Plan of Michigan is also a major partner in the Michigan effort and donates office space as well as many other support services.

Since the program's beginning, 769 dentists and 180 dental laboratories that volunteer have generously donated \$4,946,027 worth of dental treatment to 2,584 disabled or elderly people throughout the state.

Accomplishments

This fiscal year's goal was to provide \$725,000 worth of treatment for 360 disabled, aged, or medically-compromised individuals statewide and by September 30th, the goal had been far exceeded, with \$927,491 worth of care donated for 410 individuals. Nearly \$1 million dollars worth of treatment was donated in one year alone.

The 410 individuals helped required 5,660 dental procedures, or an average of 13.8 procedures per person treated – more care per person than in any other previous quarter. The average value of care each individual received was \$2,262, further demonstrating the comprehensive nature of the donated services.

In addition to these 410 people, 285 more individuals were referred and receiving care at the end of the September 30th fiscal year (i.e., active cases).

A second goal was to generate \$60,000 worth of donated laboratory fabrications. During the fiscal year, labs donated \$95,140 worth of fabrications – again, the goal was exceeded.

Staffing

Day-to-day services are managed by two coordinators. Working from an office in Farmington Hills donated by Delta Dental Plan of Michigan, Ms. Judith Berry coordinates services in the Metro Detroit area. Ms. Michele Baldwin manages services for the rest of the state from an office donated by Foote Hospital in Jackson.

Challenges

At the end of the reporting period, 1,513 people were waiting for care. During the year 1,514 applications were received, 491 referrals were made, and 362 people were determined ineligible – some of those referred and ineligible were applications received in previous years. When the waiting list is too long, as it is now, the coordinators must spend too much time processing new applications and responding to people requesting applications; time that could be used to refer people to dentists. Consequently, in August new applications were temporarily suspended to allow the coordinators to process several hundred of those currently pending and reduce the size of the waiting list. The waiting list is continuously monitored and at the end of each quarter will be assessed if the application process can be re-opened.

A continuing challenge to helping more people is the geographical diversity of the volunteers and applicants, which is not always aligned, thus creating difficulties in using all volunteer dentists. For example, in the vast rural areas of the upper part of the state, applicants often live very far from volunteers. In the City of Detroit, 187 people have applied for help, yet only 9 dentists volunteer for DDS. Though we have 316 volunteers in the suburbs, many of the people in the city cannot get to the suburban dentists. Nonetheless, 12 Detroit residents are currently receiving care and 23 more completed treatment during the fiscal year. In other words, despite the geographic challenges, DDS still manages to get care for many people who could not otherwise access treatment.

Volunteers

Since DDS recruitment efforts were launched in the fall of 1995, the cadre of volunteer dentists has grown to 769; 325 who practice in Metropolitan Detroit and the other 444 in the rest of the state. In addition, 180 dental laboratories donate some of the fabrications needed by so many of the people treated.

With 1,513 applications pending, or waiting to be referred, more volunteers are still needed everywhere in the state, especially Detroit and its suburbs, and Jackson, Bay City, Flint, Saginaw, and the Thumb area where we have received many requests for help. We are very grateful to Dr. John S. Buchheister, Past President of the MDA, whose enthusiastic assistance recruiting new volunteers increased the number of volunteers by more than 100 in the last 18 months. Dr. Buchheister and the MDA will continue to encourage more dentists to participate. Eventually, we would like to have a volunteer corps of 1,000 dentists, an ambitious, yet realistic long-term goal based on successes in other states.

Future Plans

FY 2004 was a successful year for the Michigan Donated Dental Services Program. DDS has set a goal for the 04-05 fiscal year that begins October 1, 2004 to provide \$1,000,000 worth of donated treatment for 435 individuals, including \$100,000 worth of donated laboratory fabrications. In the long-term, DDS would also like to have a corps of 1,000 volunteer dentists throughout the State. In support of this initiative, MDA has made a commitment to continue to encourage more of its members to participate in DDS.

Attachments

A financial statement for the fiscal year is attached along with program services summaries. Also attached are reports that depict treatment by city, county, and disability. Please note that we prepare separate reports for the Detroit area and the rest of the state for each of these categories.

Michigan Donated Dental Service Program
Fourth Quarterly Report of Services
Combined Statewide and Detroit Programs
Table I

<u>CATEGORY</u>	<u>1st Qtr.</u> <u>10/03-12/03</u>	<u>2nd Qtr.</u> <u>1/04-3/04</u>	<u>3rd Qtr.</u> <u>4/04-6/04</u>	<u>4th Qtr.</u> <u>7/04-9/04</u>	<u>FY 2004</u> <u>Year-to-date</u>
<u>PATIENTS</u>					
# of Active Cases	277	284	290	285	285
# of Referrals	128	136	124	121	491 ¹
# Deceased or Otherwise Withdrew	10	1	1	0	12
# of Patients Treated	97	98	117	148	410 ¹
# of Dental Procedures	1,091	1,284	1,570	1,715	5,660
<u>APPLICANTS</u>					
# Received	340	418	487	269	1,514
# Not Eligible	105	113	74	70	362
# of Applications pending (as of 9/30/04)	847	1,073	1,396	1,513	1,513
<u>VOLUNTEERS</u>					
# of Volunteer Dentists	729	743	766	769	769
# involved with patients treated	102	100	121	145	405 ²
# of Volunteer Labs	175	176	177	180	180
# involved with patients treated	37	45	40	48	103 ²
<u>FINANCIAL</u>					
Value of Care to Patients Treated	\$191,802	\$203,416	\$262,988	\$269,285	\$927,491
Average Value of Treatment/Case	\$1,970	\$2,076	\$2,248	\$1,819	\$2,262
Value of Donated Lab Services ³	\$15,741	\$28,802	\$22,844	\$27,753	\$95,140
Value of Paid Lab Services	\$3,664	\$2,232	\$3,622	\$5,591	\$15,109
Operating Costs	\$28,638	\$28,277	\$32,604	\$42,650	\$132,169
Ratio/Donated Treatment per Dollar of Operating Costs	\$6.70	\$7.00	\$8.07	\$6.31	\$7.02
Total Patients Treated (Since 10/95)	2,584				
Total Value of Care to Patients Treated	\$4,946,027				

¹ Value also included in Value of Care to Patients Treated

² Total is less than the sum of quarterly periods because it represents an unduplicated count of patients for year, whereas some patients may have been counted in all periods

³ Total may be lower than sum of quarterly periods because some dentists/labs donated service to more than one patient during the year, but the annual statistics reflect an unduplicated count.

Michigan Donated Dental Service Program
Fourth Quarterly Report of Services
Program Services for Detroit
Table 2

<u>CATEGORY</u>	1 st Qtr. Detroit <u>10/03-12/03</u>	2 nd Qtr. Detroit <u>1/04-3/04</u>	3 rd Qtr. Detroit <u>4/04-6/04</u>	4 th Qtr. Detroit <u>7/04-9/04</u>	FY 2004 Detroit <u>Year-to-date</u>
<u>PATIENTS</u>					
# of Active Cases	118	130	130	130	130
# of Referrals	63	77	55	61	244 ¹
# Deceased or Otherwise Withdrew	8	0	1	0	9
# of Patients Treated	46	49	49	71	189 ¹
# of Dental Procedures	692	902	917	1,092	3,603
<u>APPLICANTS</u>					
# Received	157	195	220	125	697
# Not Eligible	45	51	30	36	162
# of Applications pending (as of 9/30/04)	392	477	638	690	690
<u>VOLUNTEERS</u>					
# of Volunteer Dentists	299	312	324	325	325
# involved with patients treated	47	49	53	70	194 ²
# of Volunteer Labs	80	81	83	84	84
# involved with patients treated	16	26	20	22	51 ²
<u>FINANCIAL</u>					
Value of Care to Patients Treated	\$88,734	\$115,688	\$118,165	\$134,517	\$457,104
Average Value of Treatment/Case	\$1,929	\$2,253	\$2,412	\$1,895	\$2,419
Value of Donated Lab Services ³	\$7,056	\$15,210	\$8,980	\$12,991	\$44,237
Total Patients Treated	1,315				
Total Value of Care to Patients Treated	\$2,624,792				

¹ Value also included in Value of Care to Patients Treated

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Michigan Donated Dental Service Program
 Fourth Quarterly Report of Services
 Program Services for Rest of State
 Table 3

<u>CATEGORY</u>	1 st Qtr. Rest of State <u>10/03-12/03</u>	2 nd Qtr. Rest of State <u>1/04-3/04</u>	3 rd Qtr. Rest of State <u>4/04-6/04</u>	4 th Qtr. Rest of State <u>7/04-9/04</u>	FY 2004 Rest of State <u>Year-to-date</u>
<u>PATIENTS</u>					
# of Active Cases	159	154	160	155	155
# of Referrals	65	59	69	60	247 ¹
# Deceased or Otherwise Withdrew	2	1	0	0	3
# of Patients Treated	51	49	68	77	221 ¹
# of Dental Procedures	399	382	653	623	2,057
<u>APPLICANTS</u>					
# Received	183	223	267	144	817
# Not Eligible	60	62	44	34	200
# of Applications pending (as 9/30/04)	455	596	758	823	823
<u>VOLUNTEERS</u>					
# of Volunteer Dentists	430	431	442	444	444
# involved with patients treated	55	51	68	75	211 ²
# of Volunteer Labs	95	95	94	96	96
# involved with patients treated	21	19	20	26	52 ²
<u>FINANCIAL</u>					
Value of Care to Patients Treated	\$103,068	\$87,728	\$144,823	\$134,768	\$470,387
Average Value of Treatment/Case	\$2,021	\$1,790	\$2,130	\$1,750	\$2,128
Value of Donated Lab Services ³	\$8,685	\$13,592	\$13,864	\$14,762	\$50,903
Total Patients Treated	1,269				
Total Value of Care to Patients Treated	\$2,321,235				

¹ Value also included in Value of Care to Patients Treated

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**Donated Dental Services (DDS) Program
Legislative Report**

Reporting Period: October 1, 2003 to September 30, 2004

Report Addressing: Section 1109(2) of PA 60 (2001)

FY 2003/2004 Achievements	
Number of Patients receiving completed dental care:	410
Number of dental Procedures provided:	5,660
Number of volunteer dentists:	769
Number of dentists involved with patients treated:	405
Value of donated services by dentists:	\$832,351
Number of volunteer dental laboratories:	180
Value of donated laboratory services:	\$95,140
Value of donated treatment:	\$927,491

This program is in its eighth year and is funded at \$150,000. The funds provide for the administration of the program, which matches dentists who are willing to donate services to persons in specific target groups (identified below) needing extensive dental care. The department contracts with the Michigan Dental Association, which subcontracts, with the National Foundation of Dentistry for the Handicapped in Denver, Colorado. The funding to the National Foundation supports employee costs to administer and operate the program, some lab fees and recognition plaques for the dentists.

The populations for whom dental services are provided are the following:

- Persons who are physically and/or mentally impaired
- Persons with sensory impairments
- Persons who are medically comprised
- Elderly persons

MICHIGAN DEPARTMENT OF COMMUNITY HEALTH
Oral Health Program
Treatment by County 10/01/03 thru 9/30/04
(Except Metro Detroit area)

County	No. of Transactions	Treatment Value
Alcona	1	\$320
Allegan	9	\$9,772
Alpena	7	\$15,419
Antrim	1	\$1,958
Arenac	2	\$2,835
Barry	6	\$9,019
Bay	5	\$6,373
Berrien	3	\$1,380
Branch	3	\$250
Calhoun	7	\$6,270
Cheboygan	2	\$696
Chippewa	2	\$2,876
Clare	2	\$3,000
Clinton	2	\$3,690
Delta	2	\$2,783
Dickinson	3	\$1,590
Dickinson	3	\$15,536
Eaton	8	\$9,869
Genesee	10	\$17,043
Grand Traverse	8	\$16,263
Gratiot	5	\$2,813
Hillsdale	3	\$5,924
Ingham	30	\$38,415
Ionia	2	\$10,641
Iosco	1	\$2,200
Isabella	2	\$3,523
Jackson	7	\$9,583
Kalamazoo	6	\$13,746
Kalkaska	1	\$2,560
Kent	41	\$81,082
Lake	3	\$8,271
Lapeer	3	\$3,546
Lenawee	5	\$6,964
Livingston	16	\$27,376
Mackinac	1	\$1,660
Marquette	2	\$2,292
Mason	1	\$2,300
Mecosta	1	\$2,834
Midland	4	\$8,041
Missaukee	2	\$4,599

MICHIGAN DEPARTMENT OF COMMUNITY HEALTH
Oral Health Program
Treatment by County 10/01/03 thru 9/30/04
(Except Metro Detroit area)

County	No. of Transactions	Treatment Value
Montcalm	5	\$11,109
Montmorency	1	\$1,420
Muskegon	7	\$9,570
Newaygo	1	\$1,733
Otsego	2	\$1,863
Ottawa	10	\$19,492
Roscommon	1	\$1,800
Saginaw	12	\$18,724
Sanilac	3	\$1,187
Shiawassee	6	\$8,059
St. Joseph	7	\$8,863
Van Buren	2	\$6,357
Washtenaw	10	\$12,422
Wexford	2	\$4,386
Total Patients Treated 221		
Total Treatment \$470,387		

MICHIGAN DEPARTMENT OF COMMUNITY HEALTH
Oral Health Program
Treatment by County County 10/01/03 thru 9/30/04
(Metro Detroit Area only)

County	No. of Transactions	Treatment Value
Huron	2	\$5,850
Lucas	1	\$770
Macomb	52	\$101,501
Monroe	3	\$7,090
Oakland	69	\$119,926
St. Clair	16	\$28,712
Wayne	93	\$193,254.50
Total Patients Treated 189		
Total Treatment \$457,103.50		