

MiScorecard Performance Summary

Business Unit: State Budget Office
 Executive/Director Name: John S. Roberts
 Reporting Period: Feb 2015

Green >90% of target
 Yellow >= 75% - 90% of target
 Red <75% of target
 Date Approved: 3/12/2015

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Accountability & Performance								
AP-1	Identify potential budget problems by reviewing and analyzing agency expenditure trends on a qtrly basis	Green	=	100.0%	100.0%	100.0%	Quarterly	Current = Data as of the end of Q2 FY 2014
AP-2	Reduce the number of Executive Budget revisions needed due to errors or omissions in the original submission	Yellow		0	1	0	FY Annually	Current = Revisions related to FY 2015 budget
AP-3	Improve the accuracy of the budget process by reducing difference between budgeted and actual Medicaid costs to no more than +/- 2.0%	Red		+/- 2.0%	-5.5%	2.7%	FY Annually	Current = Final FY 2013 Medicaid expenditures compared to projected FY 2013 Consensus Medicaid expenditures included in the enacted DCH appropriations bill.
AP-4	Improve accuracy of the budget process by reducing difference between budgeted and actual DHS caseload cost to no more than +/- 2.0%	Green		+/- 2.0%	-2.31%	-4.2%	FY Annually	Current = Final FY 2013 DHS caseload costs compared to projected FY 2013 consensus caseload costs included in the enacted DHS appropriations bill.
AP-5	Improve accuracy of the budget process by reducing difference between estimated and actual K-12 pupil counts to no more than +/- 1.0%	Green		+/- 1.0%	0.52%	0.36%	FY Annually	Current = Actual pupil count for most completed school year compared to consensus pupil estimate included in the enacted School Aid Budget
Customer Service Excellence								
CS-1	Increase the number of statewide reporting templates/guidelines for agency use in complying with required legislative reports	Green		6	6	6	Quarterly	Current = Out-of-state travel report; yr-end lapse estimates; transparency website; restricted revenue report; FTE report; spending plans
CS-2	Issue W-2s and 1099s in advance of IRS deadlines	Green	=	100%	100%	100%	CY Annually	Current = CY 2013
CS-3 Shared	Agencies satisfied or very satisfied with OIAS engagements.	Green		80%	86%	95%	Twice a Year	Post project customer surveys to evaluate satisfaction with the OIAS engagement if it contributed toward improving department operations. Current status represents six months ending Sept 30, 2014.
CS-4	Continue expanding MI School Data portal to include new tools, reports, and metrics.	Green	=	3	3	3	Quarterly	A new report is defined as a snapshot or trend report for a new dataset not previously reported. A substantial enhancement includes adding one or more new metrics or dimensions to an existing report.
Expertise & Commitment								
EC-1	Develop a professional development plan for each SBO employee	Green		100.0%	97.5%	96.9%	Quarterly	
EC-2	Improve employee skills by implementing provisions of each employee's professional development plan	Yellow	=	80.0%	tbd	tbd	Twice a Year	Professional development activity include formal training, documented mentoring, public speaking; including legislative testimony, job shadowing, etc.
Innovation & Leadership								
IL-1	Improve long-term financial planning by adding additional years to planning horizon	Green		10	10	8	FY Annually	Current = Data as of 3/31/2014
Operational Efficiency								
OE-1	Reduce costs by increasing the percentage of payments processed via electronic funds transfer.	Green		100.0%	92.4%	89.3%	Quarterly	
OE-2	Reduce operating costs by increasing the percentage of payments processed via recurring payments functionality.	Green		25%	22.5%	20.4%	Quarterly	
OE-3	Improve accuracy and reduce costs by increasing the percentage of payroll and expense reimbursements that do not require adjustment	Green	=	99%	99.5%	99.5%	Quarterly	
OE-4	Reduce average number of days between data collection and public reporting	Yellow		60	82	108.7	Quarterly	Data reflects processes completed during the quarter ended 12/31/2013
Shared Services								
SS-1	Implement additional specific accounting consolidation, standardization, streamlining or centralization that increase cumulative savings by \$250,000+	Green	=	\$12550.0	\$12286.2	\$12286.2	Quarterly	\$ in thousands