



**RICK SNYDER**  
GOVERNOR

State of Michigan  
**STATE 911 COMMITTEE**  
LANSING

**TIM SMITH**  
CHAIR

**State 911 Committee Meeting**  
Wednesday, March 9, 2016  
MSP - HQ  
Meeting Minutes

<b>Voting Members Present</b>	<b>Representing</b>
Mr. Tim Smith, Chair	Michigan Communication Directors Association
Mr. Rich Feole	Association of Public Safety Communication Officials
Ms. Yvette Collins	Commercial Mobile Radio Service
Mr. Shawn Sible	Michigan State Police
Mr. Jeff Troyer	House Appointee, Public Member
Ms. Dee Ann Summersett	National Emergency Number Association
Ms. Wendy Thelen	MPSC
Ms. April Heinze	Senate Appointee, Public Member
Ms. Jennifer Greenburg	Telecommunications Association of Michigan
Mr. James Loeper	UP Emergency Medical Services Corporation
Mr. John Bawol	Governor's Appointee, Public Member
Ms. Heidi Roberts	Deputy Sheriff's Association
Mr. Mark Docherty	Michigan Professional Firefighters Union
Mr. Adam Starkweather	Michigan State Police Troopers Association
Deputy Chief David Levalley	Michigan Association of Chiefs of Police
<b>Non-Voting Members Present</b>	<b>Representing</b>
Mr. Hal Martin	Office of the Attorney General
Ms. Harriet Miller-Brown	State 911 Administrator's Office
Ms. Amanda Kennedy	State 911 Administrator's Office
Mr. Michael Armitage	State 911 Administrator's Office
Ms. Stacie Hansel	State 911 Administrator's Office
<b>Voting Members Absent</b>	<b>Representing</b>
Mr. Jon Campbell, Vice-Chair	Michigan Association of Counties
Sheriff Dale Gribler	Michigan Sheriffs' Association
Mr. Dave Hiller	Fraternal Order of Police
Mr. Dale Berry	Michigan Association of Ambulance Services
Ms. Alesha Gensler	Department of Licensing & Regulatory Affairs
<i>New representative not yet named</i>	Michigan Association of Fire Chiefs

Association of Public Safety Communications Officials • Commercial Mobile Radio Service • Department of Licensing and Regulatory Affairs  
 Department of State Police • Deputy Sheriff's Association • Fraternal Order of Police • Michigan Association of Ambulance Services  
 Michigan Association of Chiefs of Police • Michigan Association of Counties • Michigan Communications Directors Association  
 Michigan Association of Fire Chiefs • Michigan Professional Firefighters Union • Michigan Public Service Commission • Michigan Sheriff's Association  
 Michigan State Police Troopers Association • National Emergency Number Association • Telecommunications Association of Michigan • Upper Peninsula  
 Emergency Medical Services • Members of the general public appointed by the Governor, Speaker of the House, and Majority Leader of the Senate

**I. Call to Order/Roll Call**

Mr. Smith called the State 911 Committee (SNC) meeting to order and roll call was taken.

**II. Approval of Minutes**

A **MOTION** was made by Ms. Heinze, with support by Ms. Summersett, to approve the meeting minutes of December 14, 2015, as presented. With no discussion, the **MOTION** carried.

**III. Correspondence**

Committee attendance was reviewed. Finding gaps, letters were sent to a few organizations who named new representatives to the committee. Mr. Smith introduced and welcomed new members Mr. John Bawol, who is the Governor's appointee, Ms. Yvette Collins, reappointed as the Governor's appointee, Ms. Heidi Roberts, representing the Deputy Sheriff's Association, and Deputy Chief David Levalley, representing Michigan Association of Chiefs of Police.

Due to the change in SNC meeting dates, Chief Paul Trinkka had a schedule conflict and resigned. New representation has not yet been named. Mr. Smith thanked Chief Trinkka for all his years of service.

**IV. New Business**

Resolution of Telecommunicator Week

A **MOTION** was made by Mr. Loeper, with support by Mr. Bawol, for a resolution supporting the recognition of Michigan telecommunicators and their work toward public safety. With no discussion, the **MOTION** carried.

**V. Certification Subcommittee**

A. Approval of Minutes

A **MOTION** was made by Mr. Loeper, with support by Ms. Collins, to approve the August 27, 2015, meeting minutes as presented. With no discussion, the **MOTION** carried.

B. Alcona County Compliance Review Report

Alcona County was randomly selected for review in August of 2015, with the on-site review scheduled for December 18, 2015. There were no necessary action items noted; recommended action items included updating their 911 plan, and they were encouraged to become involved with 911 organizations.

A **MOTION** was made by Ms. Summersett, with support by Ms. Heinze, to accept the Alcona County Compliance Review as presented. With no discussion, the **MOTION** carried.

C. Subcommittee Updates

Saginaw County brought an appeal to the subcommittee regarding spending deemed disallowable in the review. The subcommittee upheld the denial and Saginaw County made the payment to correct the issues. The subcommittee is finalizing Saginaw County's review, which will be ready for approval at the next SNC meeting.

Iron County was given an extension of March 10 to submit further paperwork needed for their review. The report should be ready to bring for approval at the next SNC meeting.

Gogebic County was also reviewed as part of Iron County. Everything is finalized for Gogebic County's report, which will be presented at the same time as Iron County's report.

Genesee County was randomly selected for review at the February meeting. They asked for, and were granted, an extension until April 16. A site visit will be scheduled following that date.

## VI. Dispatcher Training Subcommittee

### A. Approval of Minutes

A **MOTION** was made by Mr. Troyer, with support by Ms. Heinze, to approve the November 19, 2015, and February 11, 2016, meeting minutes as presented. With no discussion, the **MOTION** carried.

### B. Dispatcher Training Fund Application Approval

The dispatcher training application review process was held on February 11, 2016. The initial review had an approval of 1,843 FTEs with 98 denied. This year saw the largest number of PSAPs applying for training funds.

Three appeals were brought forward for the appeals meeting held on February 25. Hillsdale County accounted for a full time FTE for the director, who has a split position, and the subcommittee reduced the FTE to half. Hillsdale County submitted documentation that the director works 40 hours each week dedicated to 911 and an additional 20 hours for the other position. The subcommittee did approve to adjust his FTE count back to one full time. The next appeal was from Kalamazoo Department of Public Safety who was initially denied due to non-spend down of 2013 funds. Kalamazoo originally only accounted for registration costs and not travel, salaries, etc. They revised and resubmitted their 510, showing spend down. The appeal was approved. The last appeal came from Bloomfield Township who was also initially denied due to non-spend down of 2013 funds. As with Kalamazoo, they did not account for all of the allowable expenditures. Bloomfield Township revised and resubmitted their 510, showing spend down. The appeal was approved.

A **MOTION** was made by Mr. Troyer, with support by Ms. Summersett, recommending an FTE count for training fund distribution of 1,876 FTEs. With no discussion, the **MOTION** carried.

### C. Subcommittee Updates

The subcommittee is down in membership. A notice to PSAPs, MCDA, APCO, NENA, etc. will go out receiving letters of interest.

## VII. Emerging Technology Subcommittee

### A. Approval of Minutes

A **MOTION** was made by Ms. Heinze, with support by Mr. Troyer, to approve the October 28, 2015, meeting minutes as presented. With no discussion, the **MOTION** carried.

### B. Subcommittee Updates

The Technology Forum will be held April 27-28 in Lansing and Ms. Heinze encouraged everyone to attend the two day event. Registrations are going through MI Train and will be accepted through April 13. There is a \$10 non-refundable commitment fee.

The CAD2CAD subcommittee, along with an outside consulting firm, put together three days of discussions with PSAPs and stakeholders from across the state to see what PSAPs wanted as part of the statewide CAD2CAD hub. More updates will be coming soon as the information is compiled.

The FCC is continuing to consider issues relating to NSI phones. The CTIA has proposed a call center to handle NSI phones and forward emergencies to PSAPs. Carriers were looking to shut down the 2G network, which could make the phones unusable. As more information comes to the subcommittee, it will be passed on.

Counties are reporting movement toward accepting text-to-911 calls. Michigan got a shout out from the FCC for the deployments in the state; approximately 30 percent of the population of Michigan is covered by text-to-911.

Rapid SOS is a new over-the-top app delivering 911 services via VoIP nomadic and VoIP mobile devices. Through the app stores, Rapid SOS will begin deploying April 1. General discussion followed regarding potential issues.

A **MOTION** was made by Ms. Heinze, with support by Mr. Docherty, that the SNC send a letter to Rapid SOS on behalf of the PSAPs, stating concerns, asking for answers and additional data in writing prior to the Technology Forum. Further discussion followed.

Mr. Loeper asked if something should go out to the PSAPs giving them information about this application, that it is coming, and the potential concerns with it. Ms. Heinze stated Rapid SOS is presenting at the Technology Forum and recommends everyone ask many questions. Similar apps are coming and right now there is no one who regulates apps. Ms. Heinze has pushed national NENA to lobby the FCC for regulations; that delivery of 911 comes in a way PSAPs can accept.

Mr. Troyer stated delivering calls via VoIP or wireless, Rapid SOS is considered a service provider. It is a pre-paid service; therefore, any 'bill to' address would be subject to the pre-paid surcharge. Mr. Sible stated the majority of SNC agrees, but should have legal opinion for back up. Also, if correspondence is sent to the PSAPs, he suggests Mr. Martin review it to make sure it is factual and nothing that could come back as saying SNC is harming the business model.

After discussion, the **MOTION** carried.

Once Mr. Martin reviews the concerns, a notice will be sent to all PSAPs through MCDA, the State 911 Office, NENA, ACPO, etc. to get the information out.

Ms. Heinze asked if the SNC should look at reaching out to the FCC, asking them to find a way to regulate these types of apps, as they already regulate telephone providers and wireless carriers. Mr. Smith suggested putting this question on the agenda for the June SNC meeting.

## VIII. Legislative Action Subcommittee

### A. Approval of Minutes

A **MOTION** was made by Ms. Summersett, with support by Mr. Feole, to approve the December 7, 2015, meeting minutes as presented. With no discussion, the **MOTION** carried.

### B. Support for SB703

SB703 is tied to the new legislation which stopped people from providing any information to voters within a certain window prior to an election. The subcommittee is asking for a letter of support from the SNC.

A **MOTION** was made by Mr. Loeper, with support by Ms. Heinze, for the SNC to send a letter of support for SB703. With no further discussion, and only one vote to oppose, the **MOTION** carried.

### C. Subcommittee Updates

The SNC wrote a letter of support for SB444 which states first responders, including dispatch, who attend any type of after-incident counseling, that information would become protected, providing a level of privacy and security. SB444 has passed both the House and Senate.

Mr. Sible stated the subcommittee agreed if there was no action on the CLEAR NG911 legislation by March 1, they would begin looking at interim solutions to move something forward. Since there has been no movement, the LAS will hold a workgroup meeting to begin discussions and then bring before the full SNC. Notification of the workgroup will be forwarded to members of the SNC if anyone is interested in participating.

**IX. Policy Subcommittee**

After receiving a draft of the informal dispute resolution for subcommittee review, Mr. Berry asked Ms. Miller-Brown to bring a request to the full SNC for volunteers to join the subcommittee. Mr. Bawol, Deputy Chief Levalley, and Mr. Smith will join the subcommittee. A meeting will be scheduled to review the resolution and bring back to the SNC in June for approval.

**X. State 911 Administrator's Report**

A. MLTS

Ms. Miller-Brown is receiving many questions regarding MLTS. She asked the members of the SNC for volunteers to participate in a review group to discuss questions received and how best to respond. Ms. Miller-Brown would request all questions be submitted in writing. Volunteers to the review group included Mr. Bawol, Ms. Greenburg, Mr. Martin, Ms. Coates, Ms. Collins, and Mr. Currier. Ms. Thelen stated she will participate; however, it would be on a limited level.

B. 911 Goes to Washington

A copy of the white paper was included in the meeting packet. The group was able to meet with the assistant grant administrator of FEMA, who explained PSAPs are eligible for grants without pairing up with either law or fire agencies. The information is posted on the MCDA website.

C. Grants

Ms. Miller-Brown reminded the committee there is still time to submit ideas as it will be a few more months before the incentive auction grants become available. It will be a matching grant for a wide-scale project.

D. GIS

Mr. Armitage and Mr. Holmes are working on a GIS routing project for three counties in the Upper Peninsula. This will route 911 calls of their IP network from the GIS repository. Trial test date will be April or May.

E. Smart911

Smart911 was paid for by an appropriation to Community Health in FY2014 and then moved to the State 911 Office for oversight. Smart911 only received half of their funding and the project participation was limited so not all of the money was paid. Rather than reverting back to general fund, Community Health approved a contract extension for the remainder of the fiscal year. Ms. Miller-Brown is working with Smart911 to renegotiate the Statement of Work.

**XI. Public Comment**

Mr. Currier announced the 30<sup>th</sup> annual NENA conference will be held May 23-26. He also stated the National NENA board has the same concerns regarding Rapid SOS and have been in conversations with the FCC. He thanked the SNC for the movement voted on today.

**XII. Next Meeting**

Wednesday, June 8, 2016  
10 a.m.  
MSP Training Academy

**XIII. Adjourn**

The meeting adjourned at 11:43 a.m.