

**STATE 911 COMMITTEE**  
**Emerging Technology Subcommittee**  
September 6, 2016  
Conference Call Minutes

**A. Call to Order / Roll Call**

The meeting was conducted by conference call and called to order at 9:02 a.m. Roll call was taken.

Voting Members Present:

Ms. April Heinze (Chair)  
Mr. Tim Smith  
Ms. Patricia Coates  
Mr. Bob Currier  
Mr. Mike Muskovin  
Mr. Matt Groesser  
Ms. Jaime Seling  
Mr. Tim McKee

Representing:

INdigital  
Ottawa County Central Dispatch  
CLEMIS  
Public Member  
Motorola  
Kent County  
Oakland County Sheriff's Office  
Peninsula Fiber Network

Non-Voting Members Present:

Ms. Harriet Miller-Brown  
Ms. Stacie Hansel  
Mr. Michael Armitage

Representing:

State 911 Office  
State 911 Office  
State 911 Office

Voting Members Absent:

Mr. Carl Rodabaugh  
Ms. Leigh Ann Irland

Representing:

Midland County Central Dispatch  
Frontier

**B. New Business**

Letter to the FCC

The members of the subcommittee had the opportunity to review a draft letter to the FCC regarding the impact of 911-related smart phone applications. The only comment received has been incorporated and the updated version was resent to the subcommittee. Ms. Miller-Brown gave credit to Mr. Jim Goerke from the Texas Alliance, as the letter drafted by his alliance served as the template for the letter drafted by the ETS. At their next meeting, NASNA will also be voting on submitting a letter to the FCC. The FCC will not initiate anything on their own for apps, but if they hear concerns from members of public safety, they will move forward.

Ms. Heinze stated NENA has had conversations with the FCC, meeting alongside members from RapidSOS. She will get an update and see where that stands. Mr. Currier stated the NENA board meets on Saturday and he will inquire on this issue.

For the letter, a suggestion was to cc Admiral David Simpson. Another suggestion was instead of directly addressing the commissioners, only address the letter to the chairman and cc the commissioners.

A **MOTION** was made by Ms. Seling, with support by Mr. Groesser, to accept the letter (pending the amendments discussed) addressed to the FCC and take before the full SNC for approval at the September 14 meeting. With no further discussion, the **MOTION** carried.

Smart Go

Ms. Seling sent an email regarding Smart Go products, one of which is a pendant. When the battery is low, an automatic message comes into the PSAP as a text-to-911 message. When she spoke with the company, they stated the product is not supposed to text to 911 and would look into it, as they have heard from other PSAPs with the same issue.

Mr. Hal Martin stated it meets the definition of an auto-dialer. To take action against an auto-dialer, it is up to the individual PSAP as the SNC does not have standing to take action. It was suggested PSAPs take their concerns directly to the company and let them know they have to program their products differently. The auto-dialer is coming from the product, not the customer.

Mr. Armitage will reach out to PSAPs that accept text-to-911 and ask for data if they are experiencing the same issue. Ms. Heinze will bring before the SNC to request they write a letter regarding the issue of auto-dialing, which violates state law, and that the company must find a solution for their product.

Ms. Heinze suggested Ms. Miller-Brown reach out to NASNA to make other states aware of the issues in case they also have auto-dialer laws.

**C. Public Comment**

On August 25, there was a joint meeting of the Emerging Technology and Legislative Action Subcommittees to discuss Smart911. During that meeting, representatives from Smart911 mentioned a date for a public announcement, which brought concerns among the subcommittee members. Ms. Coates asked if that date was still scheduled to which Ms. Heinze stated that date was now on hold until further notice.

**D. Next Meeting**

TBD

**E. Adjourn**

The meeting adjourned at 9:25 a.m.