

**STATE 911 COMMITTEE**  
**Emerging Technology Subcommittee**  
August 8, 2016  
Meeting Minutes

**A. Call to Order / Roll Call**

The meeting was conducted by conference call and called to order at 1 p.m. Roll call was taken.

Voting Members Present:

Ms. April Heinze (Chair)  
Mr. Tim Smith  
Ms. Patricia Coates  
Mr. Mike Muskovin  
Mr. Matt Groesser  
Ms. Leigh Ann Irland  
Ms. Jaime Seling  
Mr. Tim McKee

Representing:

INdigital  
Ottawa County Central Dispatch  
CLEMIS  
Motorola  
Kent County  
Frontier  
Oakland County Sheriff's Office  
Peninsula Fiber Network

Non-Voting Members Present:

Ms. Harriet Miller-Brown  
Ms. Stacie Hansel  
Mr. Michael Armitage

Representing:

State 911 Office  
State 911 Office  
State 911 Office

Voting Members Absent:

Mr. Bob Carrier  
Mr. Carl Rodabaugh

Representing:

Public Member  
Midland County Central Dispatch

**B. Approval of Meeting Minutes – June 8, 2016**

A **MOTION** was made by Mr. Smith, with support by Mr. Muskovin, to accept the minutes of June 8, 2016, as presented. With no discussion, the **MOTION** carried.

**C. Old Business**

1. RapidSOS

Mr. Armitage and Ms. Heinze met with Mr. Ekl in June and discussed app updates and corrections that were being made. Through a testing period, it was discovered that issues with spoofing locations has not yet been resolved.

One change made is on the home screen where it now clearly states a 911 call will be placed through the app. However, texting may be more confusing. When sending a text, it converts the text to voice and places a call to both the PSAP and the handset. When the PSAP answers, they get an automated voice message. Mr. Armitage and Ms. Heinze are again meeting with Mr. Ekl to get more updates on the issues.

Oakland County did some testing and sent a notice to their staff when RapidSOS first announced their app. They also sent an example of a recording so staff could hear what it might sound like. At the time of their testing, the voice mixed what someone was texting with the location, which came across jumbled. Mr. Armitage stated in recent testing, the voice is now much more distinct and clear.

At the June NASNA meeting with the FCC, apps were a topic of discussion. The FCC cannot initiate something unless they know it's an issue. After clearing some other items, NASNA will make notice to the FCC a top agenda item, letting them know it is imperative to address the broad spectrum of apps being developed with a concept of "improving" 911 services. Ms. Miller-Brown will contact Texas, who submitted a letter to the FCC with their concerns for the ETS to use as a template in submitting a letter from Michigan.

As a reminder, the consumer alert drafted by the ETS will be going before the SNC at the September meeting for approval.

2. IP Best Practices

All the different sections of the document have been assigned to members of the group. The goal is to get the document before the SNC for approval in December.

Ms. Heinze has interviewed those who have recently deployed and developed a bullet point list that will need to be included in the document. Ms. Lisa Hall and Mr. Rodabaugh, after deploying, have come across things which could be valuable for those getting ready to deploy. They will work with Ms. Heinze to develop a checklist for PSAPs.

3. CAD2CAD

The group met last week to review what the consultant termed “the conceptual package.” It is close to the consultant being done with their part of creating the business requirements for the CAD2CAD, and then the state will put into the RFP format. There is a target date of mid-October to be done with all the business requirements and the conceptual package review.

**D. New Business**

1. Advanced Notice of Proposed Rule Making (ANPRM)

This notice is not new; however, it now states by December of 2017 the plan is to make into a Notice of Proposed Rule Making. Some things included in the ANPRM are NG911, updates to TTY, and incorporating text-to-911. It is important for the ETS to get the word out to PSAPs especially if they haven’t started anything moving forward yet. Ms. Miller-Brown will send the ANPRM to all PSAPs.

**E. Public Comment**

None

**F. Next Meeting**

August 25, 10 a.m.  
Joint meeting with Legislative Action Subcommittee.

**G. Adjourn**

The meeting adjourned at 1:34 p.m.