

STATE 911 COMMITTEE
Emerging Technology Subcommittee
June 8, 2016
Meeting Minutes

A. Call to Order / Roll Call

The meeting was called to order at 1:21 p.m. and roll call was taken. The meeting was chaired by Ms. Heinze on behalf of Sheriff Gribler.

Voting Members Present:

Mr. Tim Smith
Ms. April Heinze
Ms. Patricia Coates
Mr. Matt Groesser
Ms. Leigh Ann Irland

Representing:

Ottawa County Central Dispatch
Senate Appointee, public member
CLEMIS
Kent County
Frontier

Non-Voting Members Present:

Ms. Harriet Miller-Brown
Ms. Stacie Hansel
Mr. Michael Armitage

Representing:

State 911 Office
State 911 Office
State 911 Office

Voting Members Absent:

Sheriff Dale Gribler (Chair)
Mr. Bob Currier
Mr. Mike Muskovin
Mr. Carl Rodabaugh

Representing:

Michigan Sheriff's Association
Public Member
Motorola
Midland County Central Dispatch

B. Approval of Meeting Minutes – April 22, 2016

A **MOTION** was made by Mr. Groesser, with support by Ms. Coates, to accept the minutes of April 22, 2016, as presented. With no discussion, the **MOTION** carried.

C. Old Business

1. Technology Forum

The Forum was a success, with an average of 130 people per day. Evaluation results were included in the meeting packet. Based on some of the comments, the ETS needs to do a better job of promoting who should attend the Forum. The flier next year should specify it is meant for decision makers of the PSAP, technical staff, etc.

Mr. Armitage will begin researching venues for next year's event. Suggestions included Crowne Plaza, Bavarian Inn, Soaring Eagle, Comfort Inn in Mt. Pleasant, Eagle Crest Marriot, and Bay City/Midland area, focusing on the weeks of April 17 and 24.

In future planning, the subcommittee will look at the registration cost to decide if the fee should stay the same or be increased.

Agenda items suggested included real-time text and emergency notifications. The subcommittee will also review suggestions from the forum survey as to what topics attendees suggested for next year.

2. RapidSOS

The meeting packet included the response letter from RapidSOS. In the letter, Mr. Ekl addressed concerns with the surcharge, stating surcharge is not something he needs to worry about as RapidSOS uses a CMRS provider to provide the service; therefore, they are already paying a surcharge. There are currently no standards for apps, but eventually, the ETS will need to challenge that response as RapidSOS uses the CMRS provider's device, and not the CMRS provider. The call is placed on the data side and not the wireless side, which makes it a VoIP call. VoIP services pay a surcharge. Ms. Heinze has brought the

issue before the NENA and APCO national groups, who are touching base with the FCC. The ETS needs to be cognizant of this issue as RapidSOS is only one app and there are many more out there with more yet to come.

There are groups pushing the FCC to look at some of the apps. There needs to be regulations that what the apps are providing, is equally as good or better than what is already provided.

3. IP Best Practices

A meeting will be scheduled for June 22 for the group to begin creating the Best Practices document. The group will begin discussing what the document should include, reviewing what other states have done, and creating a SharePoint or Join Me account for everyone to be able to share documents and track the progress.

Mr. Armitage will reach out to Mr. Rodabaugh, Mr. Tim McKee, Ms. Jaime Seling, and Ms. Lisa Hall to see if they would join the group tasked with creating the IP Best Practices document.

4. CAD2CAD

The final meeting was held to review the business requirements for CAD2CAD interface. It is still unknown if it will become an RFP right away. In looking over documentation of what the consultants were hired for, they were hired for the deliverable of creating the business rule requirements and giving to the State of Michigan. That is very close to being completed.

A project update should be scheduled soon to update the State Police on moving forward, and if the consultant has completed their task or keeping them on for a certain number of deliverables to be completed.

There is no idea to the cost as of right now. Comparables out there currently do not have any element of security applied to them; they are not law enforcement systems so do not have to comply with CJIS rules. The cybersecurity elements will dramatically change the costs.

D. New Business

1. New Membership

The ETS received six applications for membership to the subcommittee. After much discussion, the new members will be Mr. Tim McKee from Peninsula Fiber Network and Ms. Jaime Seling from Oakland County Sheriff's Office.

A memo will be sent on behalf of Sheriff Gribler thanking the rest of the candidates for their interest.

2. Consumer Alert

The ETS will create a consumer alert for apps. Suggestions about what to put in the alert include telling consumers to be careful about what apps provide, how 911 works when it comes to apps, letting them know there is no regulatory process, there is no quality external control, apps do not always work with the 911 community, and there is no substitute for 911, while being careful not to push any application provider under the bus. The alert needs to come across as cautious, but not against emerging technology.

Ms. Heinze received a document containing important tips about apps. She will forward to the subcommittee for review and points to include in the alert. Mr. Armitage will draft the alert and forward to the subcommittee.

E. Public Comment

None

F. Next Meeting

TBD

G. Adjourn

The meeting adjourned at 2:50 p.m.