

STATE 911 COMMITTEE
Emerging Technology Subcommittee
April 10, 2014
Michigan State Police Headquarters
Meeting Minutes

A. Call to Order / Roll Call

The meeting was called to order and roll call was taken.

Voting Members Present:

Ms. April Heinze (Chair)
Ms. Marsha Bianconi
Ms. Patricia Coates
Mr. Bob Carrier
Mr. John Hunt
Ms. Sarah Taylor
Mr. Carl Rodabaugh
Ms. Lisa Beth Harvey
Mr. Matt Groesser

Representing:

NENA
Conference of Western Wayne
CLEMIS
Intrado
General Public
Washtenaw County Office of the Sheriff
Midland County Central Dispatch
Livingston County Central Dispatch
Kent County

Non-Voting Members Present:

Ms. Harriet Miller-Brown
Ms. Stacie Hansel

Representing:

Michigan State Police
Michigan State Police

Voting Members Absent:

Mr. Todd Jones
Mr. Mike Muskovin

Representing:

Advanced Wireless Telecom
Motorola

B. Approval of Meeting Minutes – February 27, 2014

A **MOTION** was made by Ms. Bianconi, with support by Ms. Coates, to accept the minutes of February 27, 2014, as presented. With no discussion, the **MOTION** carried.

C. Old Business

1. Text to 911 Document

The latest draft was previously sent to all the subcommittee members for review. The draft will be posted on the Web site, as well as distributed at the technology forum. This draft will be an ongoing working draft, modified as needed.

Ms. Heinze asked Mr. Carrier about the direct IP access piece and how Intrado is currently delivering the 911 screen information because the information does not go into the 911 system. The only one of the three options that goes directly into the 911 system is text to TTY; the others are an IP conversion into the web portal or the IP interface. Mr. Carrier stated it would be a good question to ask Mr. Rick Johnston, Intrado's solutions engineer and presenter at the technology forum. He stated when deployed, it has been into their Viper platform, which has an IP capability, allowing the information to show up on the call taker's screen. Intrado is working with other manufacturers who have IP capability to develop and test the interface so it doesn't only show up on Intrado equipment.

Ms. Heinze asked how soon the connectivity between Intrado and TCS would be up and running to be able to move carrier information between the two of them. Mr. Carrier stated the interface is in testing right now.

Ms. Heinze asked about loss of connectivity with the web portal. She said there is no way to know about the loss of connectivity because it stays up and shows active. She asked if Mr. Carrier or Mr. Hunt had heard of this happening. Mr. Carrier stated he cannot comment on the web portal; on the IP connectivity component, he knows their IP systems are redundant and the IP connections are monitored.

The subcommittee went page by page to edit the text to 911 document. Ms. Miller-Brown will make all the changes and resend for final review.

2. Spring Tech Forum

As of right now, there are approximately 165 people registered, compared to 142 registered last year. Each attendee will receive a packet containing the agenda, announcements page, evaluation sheet, the text to 911 document, and a glossary of terms.

Ms. Miller-Brown stated there is a great line-up of speakers. The morning and first session in the afternoon are regarding text to 911, Chrysler U-Connect is coming, as well as a session about creating a PSAP Facebook page.

3. Wireless Accuracy

Ms. Miller-Brown stated the FCC has opened up for comments. NASNA, and NENA and APCO National filed comments.

D. New Business

None.

E. Public Comment

None.

F. Next Meeting

TBD

G. Adjourn

The meeting adjourned.