

STATE 911 COMMITTEE
Emerging Technology Subcommittee
March 18, 2016
Meeting Minutes

A. Call to Order / Roll Call

The meeting was called to order and roll call was taken.

Voting Members Present:

Sheriff Dale Gribler (Chair)
Mr. Tim Smith
Ms. April Heinze
Ms. Patricia Coates
Mr. Mike Muskovin
Ms. Sarah Reedy
Mr. Carl Rodabaugh
Mr. Matt Groesser
Ms. Leigh Ann Irland

Representing:

Michigan Sheriff's Association
Ottawa County Central Dispatch
NENA
CLEMIS
Motorola
Washtenaw County Office of the Sheriff
Midland County Central Dispatch
Kent County
Frontier

Non-Voting Members Present:

Ms. Harriet Miller-Brown
Ms. Stacie Hansel
Mr. Michael Armitage

Representing:

State 911 Office
State 911 Office
State 911 Office

Voting Members Absent:

Mr. Bob Carrier

Representing:

Public Member

B. Approval of Meeting Minutes – February 3, 2016

A **MOTION** was made by Mr. Groesser, with support by Mr. Smith, to accept the minutes of February 3, 2016, as presented. With no discussion, the **MOTION** carried.

C. Old Business

1. Best Practices for IP-911 Deployment

This is an item the group will keep working on. No progress as of yet.

2. Technology Forum

Before submitting the application requesting SNC approval to use training funds to attend the forum, there are still a few items needed. Regarding the CAD2CAD session, Mr. Groesser stated he is waiting for confirmation that someone from Analysts International will be the speaker. Once that has been confirmed, the course outline and speaker bio will be forwarded to Mr. Armitage. Mr. Armitage also requested a bio from Mr. Jerry Nummer who is presenting on cybersecurity.

The panel for text-to-911 will include dispatchers from Oakland, Marquette, and Eaton Counties. The sample questions for the panel were reviewed and agreed upon. Mr. Groesser will be the moderator for this session.

Sheriff Gribler will present the ETS introduction to kick off the forum and Ms. Miller-Brown will take care of the wrap up at the end of day two.

3. CAD2CAD Subcommittee

Mr. Groesser stated the last of the two-day business requirement elicitation sessions took place last week in Kent County. The group received good feedback from both IT and PSAP representatives. Now, Analyst International aggregates all the input into a recommendation for the business rules for the CAD2CAD interface. From there, it becomes either an RFP or RFI. A timeline for this process should start to emerge.

Ms. Heinze stated the process has been great having the state asking PSAPs what they want to do, how they want to move forward, and why it is important. Mr. Groesser gave credit to Ms. Cindy Homant and Mr. Randy Williams for being sensitive with informing people it is a state-run program and not the state taking over.

D. New Business

RapidSOS has developed an application launching April 1 which they believe will assist the 911 community; however, there are many questions left unanswered. Concerns include not having the ability to rebid and spoofing capabilities, among others. There are concerns about how to ensure each PSAP is educated and prepared for this new format being launched by RapidSOS. What is the best way for the ETS to get the information pushed out? On behalf of the SNC, Mr. Armitage and Ms. Heinze are in the process of writing a letter to Mr. Ekl asking for answers to questions regarding RapidSOS. The letter also includes statements which the SNC believe to be true, asking Mr. Ekl to clarify, confirm, or deny. Once Mr. Ekl responds, Ms. Miller-Brown will forward his responses to the PSAPs directly. She will also suggest directors put their dispatchers through the training provided.

NENA will be meeting with the FCC next week to begin talks about regulating third party vendors.

In previous presentations, Mr. Ekl has had more audience questions than time allotted. It was suggested to adjust the forum schedule so Mr. Ekl has the time he needs for his presentation with the subcommittee building in extra time for a questions portion. After discussion, the forum schedule was modified to give RapidSOS a total of one and a half hours.

E. Public Comment

None

F. Next Meeting

TBD

G. Adjourn

The meeting adjourned at 10:05 a.m.