

STATE 911 COMMITTEE
Emerging Technology Subcommittee
February 27, 2014
Michigan State Police Headquarters
Meeting Minutes

A. Roll Call

The meeting was called to order and roll call was taken.

Voting Members Present:

Ms. April Heinze (Chair)
Ms. Marsha Bianconi
Ms. Patricia Coates
Mr. Todd Jones
Mr. John Hunt
Ms. Sarah Taylor
Ms. Lisa Beth Harvey

Representing:

NENA
Conference of Western Wayne
CLEMIS
Advanced Wireless Telecom
General Public
Washtenaw County Office of the Sheriff
Livingston County Central Dispatch

Non-Voting Members Present:

Ms. Harriet Miller-Brown
Ms. Stacie Hansel

Representing:

Michigan State Police
Michigan State Police

Voting Members Absent:

Mr. Bob Currier
Mr. Mike Muskovin
Mr. Carl Rodabaugh
Mr. Matt Groesser

Representing:

Intrado
Motorola
Midland County Central Dispatch
Kent County

B. Approval of Meeting Minutes – November 19, 2013

A **MOTION** was made by Ms. Harvey, with support by Ms. Coates, to accept the minutes of November 19, 2013, as presented. With no discussion, the **MOTION** carried.

C. Old Business

None.

D. New Business

1. Review of Text to 911 Draft

Ms. Heinze forwarded the draft document to the group for everyone to review. Ms. Miller-Brown stated the document is still in draft form, but would like the group to add more questions. Along with the group's own work, Ms. Miller-Brown added information from the NENA document and will give them credit in the final version. She has a sample letter to include as Attachment A, which is referenced in the document.

Ms. Miller-Brown asked the ETS to get additions to her by Wednesday, March 5 in order to show a draft document to the State 911 Committee (SNC) at their meeting March 11.

2. Spring Tech Forum

Ms. Miller-Brown has lined up speakers for the forum. For the Text to 911 Implementation, TCS, Intrado, and INdigital have been confirmed. Chrysler U-Connect will be presenting. Other topics include a FirstNet update and creating a PSAP Facebook page. The draft flier is included in the meeting packet for review.

Ms. Sheri Griffith-Powell, a Kimball associate, will be speaking at the NENA conference about NENA's national rollout of text-to-911. Ms. Heinze asked Ms. Miller-Brown to follow up with Mr. Mark Holmes about having Ms. Griffith-Powell speak at the forum. Ms. Miller-Brown and Ms. Heinze plan on speaking also regarding deployment specific to Michigan.

Also included in the packet were results from last year's survey regarding what people would like to see in future forums, and a list of acronyms, which people request each year. Add to the list – TCC (Text Control Centers) and ESInet. The group was asked to review the acronym list by the week of March 10 for any other items to add.

Suggestions from the group included adding a link to the Web site with the agenda, flier, and other updates as they arise. Also, emphasize “full day” on the flier.

3. Wireless Accuracy

Ms. Heinze stated there are two things at the FCC concerning 911 – wireless location accuracy and text-to-911. There are proposed rulemakings, which are pending, regarding indoor accuracy and Z-coordinates. The wireless location accuracy was posted recently and is open for comments. The period for comments is 30 days from yesterday, February 26. Ms. Heinze stated NENA is taking an active role at a national level. NASNA also will be filing comments. Ms. Heinze stated it is important for the Emerging Technology Subcommittee (ETS) to stay on top of these two items in order to guide the PSAPs if there is need for them to make comments. The MPSC has offered to assist with filing of comments.

Ms. Coates asked what direction comments are going as it puts the onus on the PSAPs to track and report. Ms. Miller-Brown stated if the standards are adopted, the reporting of non-compliance will fall on the PSAPs. She stated with a higher level of accuracy, there is no way to measure unless the people taking the calls are doing the measuring. One point of what is being asked is when there is a measurement, they are not asking for self-certification by the wireless carriers, but an independent test bed. The question is if the ETS wants to bring recommendations to the SNC as a position for best practice and does the ETS support the things in the rulemaking. Ms. Heinze believes this is a good thing as there are the metro areas, but much more rural and that is the area where things get lost.

For clarification, Ms. Bianconi asked if this is an unfunded mandate. Ms. Coates stated it is a mandate for the PSAP and someone at the county would collect the information from the PSAP, interpret it to figure out what the accuracy is, and decide if complaints need to be made. Ms. Heinze stated it is not a mandate, but if better accuracy is desired, it will need to be tracked. The benefit is that the onus is no longer on the cellular companies, who say they have accuracy when it is known they do not. The onus will be on the PSAPs who are doing the testing. Right now, there are no penalties for not doing it. Ms. Coates stated if the PSAPs choose not to participate due to staffing or funding issues, it could leave them open for liability. Ms. Heinze stated that would be a comment to file with the FCC.

Ms. Bianconi asked if the Z level is part of the database for GIS. Ms. Heinze stated the Z access will not be initially provided.

Ms. Heinze asked the subcommittee to review the FCC’s Notice of Proposed Rulemaking for both wireless accuracy and text-to-911 deployment. Each individual or PSAP should make comments based on their concerns. The original window will be outside the time period, so it will not be discussed at the tech forum, but it will be discussed at the upcoming SNC meeting. Ms. Miller-Brown asked if the ETS should make recommendations that the SNC make comments. Ms. Heinze stated if anyone has concerns that should be brought before the SNC, forward them to Ms. Miller-Brown by close of business Wednesday, March 5. She will compile, take to the SNC, and see if the SNC wants to file formal comments.

Going forward, as the FCC finishes their rulemaking, Ms. Heinze stated a best practices document should be created as to how PSAPs in the state should handle it.

E. Public Comment

Ms. Miller-Brown stated the FCC has reached a consent agreement with the big 4 wireless companies (Sprint, Verizon, AT&T, and T-Mobile) to deliver text-to-911 by May 15, 2014. They want to open dialog on a requirement to have the same standard by the other carriers (i.e. Thumb Cellular, Insight, etc.)

F. Next Meeting

TBD

G. Adjourn

The meeting adjourned at 9:54 a.m.