

**STATE 911 COMMITTEE**  
**Emerging Technology Subcommittee**  
May 7, 2018  
Meeting Minutes

**A. Call to Order / Roll Call**

The meeting was called to order at 10:30 a.m. Roll call was taken and a quorum was present.

Voting Members Present:

Ms. April Heinze (Chair)  
Ms. Jaime Seling  
Mr. Michael Armitage  
Mr. Tim Smith  
Mr. Mike Muskovin  
Mr. Carl Rodabaugh  
Mr. Tim McKee  
Mr. Steven Berenbaum  
Mr. Mark Holmes  
Mr. Jerry Nummer

Representing:

INDigital  
Oakland County Sheriff's Office  
Eaton County Central Dispatch  
Ottawa County Central Dispatch  
Motorola Solutions  
Midland County Central Dispatch  
Peninsula Fiber Network  
AT&T  
Michigan Department of Technology, Management and Budget  
Michigan's Public Safety Communications System

Non-Voting Members Present:

Ms. Cindy Homant  
Ms. Harriet Miller-Brown  
Ms. Kristine Bond

Representing:

State 911 Office  
State 911 Office  
State 911 Office

Voting Members Absent:

Mr. Matt Groesser  
Ms. Patricia Coates  
Mr. Steven Stryd

Representing:

Kent County Sheriff's Office  
Oakland County  
Kalamazoo County Sheriff's Office Dispatch Center

**B. Meeting Minutes Approval**

A **MOTION** was made by Mr. Michael Armitage, with support by Ms. Jaime Seling, to accept the meeting minutes of March 7, 2018, as presented. With no discussion, the **MOTION** carried.

**C. Old Business**

1. Tech Talk Monday Survey Results:

The subcommittee was pleased with the results and the constructive reviews for the first time Tech Talk Monday event. The future event planning will be revised to have networking before and during the dinner and the educational component afterwards.

2. Forum Survey Results:

The Emerging Technology Forum received good reviews, the attendance increased, and there were suggestions for the next forum which were discussed. The Chair, April Heinze, thanked the State 911 Office for the hard work at the forum and the subcommittee for organizing the sessions and to those who presented sessions.

3. Forum Location for 2019:

The venue options were discussed and a follow up on the venue will be presented at the June or August meeting so a date can be secured. The sponsorship worked well in covering costs, and it will be offered earlier next year when the save the date is being issued.

**D. New Business**

1. Meeting Schedule:

Due to schedule conflicts, the subcommittee meetings will be rescheduled from the afternoon meeting to 10:00 a.m. on the same day when possible for the rest of the year.

2. MPSC U-20146:  
The subcommittee was asked to review MPSC U-20146 and send responses for comments and suggestions to Ms. Harriet Miller-Brown no later than May 25, so the draft response could be reviewed at the June Emerging Technology Subcommittee meeting. The deadline is important so the State 911 Committee has an opportunity to review and discuss the response at its meeting on June 13. The response to comments are due to the Michigan Public Service Commission no later than June 18, 2018.
3. IP Deployment Best Practices:  
Now that the NG911 legislation is in place, the IP Deployment Best Practices will be drafted to provide summaries of resources and guidelines. The team working on this project includes: Ms. Jaime Seling, Mr. Tim McKee, Mr. Michael Armitage and Ms. Patricia Coates. The plan is to provide the subcommittee with a draft at the September meeting.
4. Uber and 911:  
Uber, in setting a pilot program for adding 911 to its app, was looking for states to participate and many other states have already offered. Through the Uber app, the 911 button pinpoints location using the Uber's SOS system. It was not clear if the call to 911 identified the caller as an Uber caller to the Public Safety Answering Point (PSAP).
5. Eaton County PS/ALI Testing:  
Mr. Jerry Nummer indicated that a site visit is scheduled for June 4, at the Michigan State Police Headquarters. There will be more visits to state buildings, but its intended to be a meet and greet for Eaton County with the Department of Technology Management and Budget (DTMB) facilities personnel, as well as Telecom that delivers 911 from the state agencies to RedSky to observe the testing of the two unified configuration managers (UCM) at the building that belong to the Michigan State Police (MSP) and DTMB. Certain landline phones and cell phones will be tested, to enable the facilities department to see the difference of the data being sent/received in PSAPs and the difference of using the Smart911 app. These meetings are also planned for Ingham County and Kent County.
6. Added to Agenda – Jackson County scam caller claiming to be 911:  
An individual in Jackson County reported a scam where 911 was spoofed and attempted to gain personal information from them. The matter was reported to the police and to the Michigan Cyber Command Center (MC3). In the meantime, a statement to be used on social media will be drafted to share with all of the PSAP directors so they can alert citizens of the scam and remind them not to provide personal information.

**E. Public Comment**

**F. Next Meeting**

June 6, 2018, at 10:00 a.m. – Michigan State Police Headquarters, Trooper Harold Anderson Room

**G. Adjourn**

The meeting was adjourned at 11:33 a.m.