

**SEMCO ENERGY Gas Company
2016 MEAP Grant**

Grant Award: \$2,500,000

Service Area: **SEMCO's Michigan Service Territory:** Allegan, Baraga, Barry, Berrien, Calhoun, Cass, Eaton, Gogebic, Hillsdale, Houghton, Jackson, Lapeer, Luce, Keweenaw, Mackinac, Macomb, Marquette, Ontonagon, Ottawa, St. Clair, St. Joseph, Sanilac, Schoolcraft, Tuscola and Van Buren Counties

Anticipated Reach: 4,600 Households

SEMCO ENERGY Gas Company (SEMCO) is continuing its Monthly Assistance Program (MAP) that provides critical interventions with low-income customers through energy payments, budget plans, attentive customer service, and access to energy efficiency audits and education. MAP helps low-income customers pay their bills on time, work toward a zero balance on their accounts, and achieve energy accountability and independence.

Program Details

- SEMCO staff screens clients for eligibility, enrolls participants in program.
- Arrears assistance up to \$1,000 (exceptions will be considered); affordable monthly budget plan developed for each customer based on previous 12-month usage; monthly bill credit incentives if participants make budget plan payments.
- Incentives to reduce energy costs; participants must pay the difference between the energy credit and the actual gas usage; energy efficiency education materials provided; and participation in energy audit encouraged.
- Energy conservation and optimization services provided in coordination with Efficiency United.
- Customers having a bill balance owed may have it reduced to zero or near zero at the end of the program if funding available.
- Eligible customers of HotFlame Gas Company may receive assistance.

Additional Services Offered

- Participants referred to other agencies for complementary, wraparound services
- For additional information contact SEMCO Customer Service 1-800-624-2019

Partner Agencies

- Efficiency United

Contact Information

SEMCO Customer Service (800) 624-2019