

## **Template #14: Fraud, Waste and Abuse**

Fraud, waste, and abuse uses up valuable Michigan Medicaid funds needed to help children and adults access health care. Everyone can take responsibility by reporting fraud and abuse. Together we can make sure taxpayer money is used for individuals who really need help.

### **Examples of Medicaid Fraud:**

- Billing for medical services not actually performed
- Providing unnecessary services
- Billing for more expensive services
- Billing for services separately that should legitimately be one billing
- Billing more than once for the same medical service
- Dispensing generic drugs but billing for brand-name drugs
- Giving or accepting something of value (cash, gifts, services) in return for medical services, (kickbacks)
- Falsifying cost reports

### **Or When Someone:**

- Lies about their eligibility
- Lies about their medical condition
- Forges prescriptions
- Sells their prescription drugs to others
- Loans their Medicaid card to others

### **Or When a Healthcare Provider Falsely Charges For:**

- Missed appointments
- Unnecessary medical tests
- Telephoned services

If you think someone is committing fraud, waste, or abuse, you may report it to Corporate Compliance. You may email concerns to [Email address], or report them anonymously on the Contractor website – [Instructions for using the website].

**Your report will be confidential, and you may not be retaliated against.**

You may also report concerns about fraud, waste, and abuse directly to the State of Michigan's Office of Inspector General (OIG):

Online: [www.michigan.gov/fraud](http://www.michigan.gov/fraud)

Call: 855-MI-FRAUD (643-7283) (voicemail available for after hours)

Send a Letter: Office of Inspector General  
PO Box 30062  
Lansing, MI 48909

When you make a complaint, make sure to include as much information as you can, including details about what happened, who was involved (including their address and telephone number), Medicaid identification number, date of birth (for beneficiaries), and any other identifying information you have.

The Contractor should tailor the contact information in the brackets to reflect their local operations and may add local or additional information to the templates.