

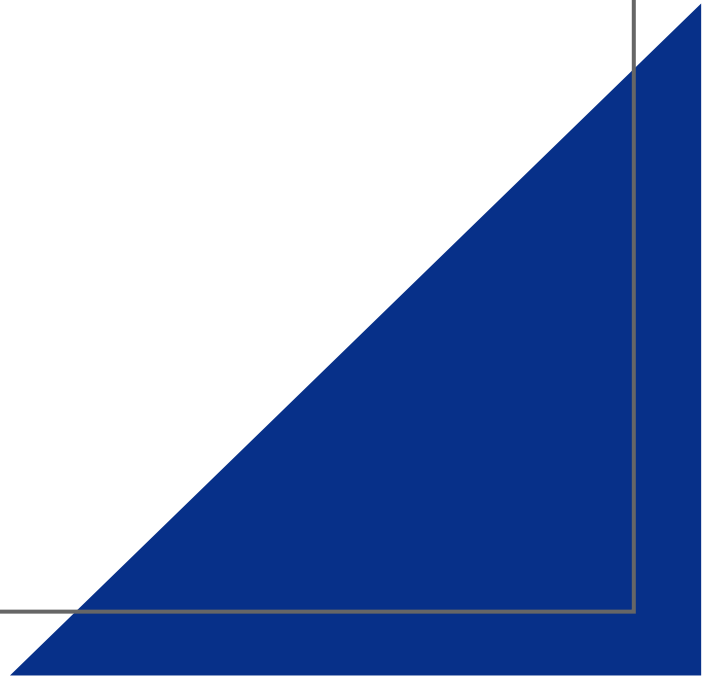
IPOS Resource Survey CFCM Considerations



QIC Presentation



Context



Case Management Defined

42 CFR 440.169(d)(1)
42 CFR 440.169(d)(2)
42 CFR 440.169(d)(3)
42 CFR 440.169(d)(4)

Assessment

IPOS
Development

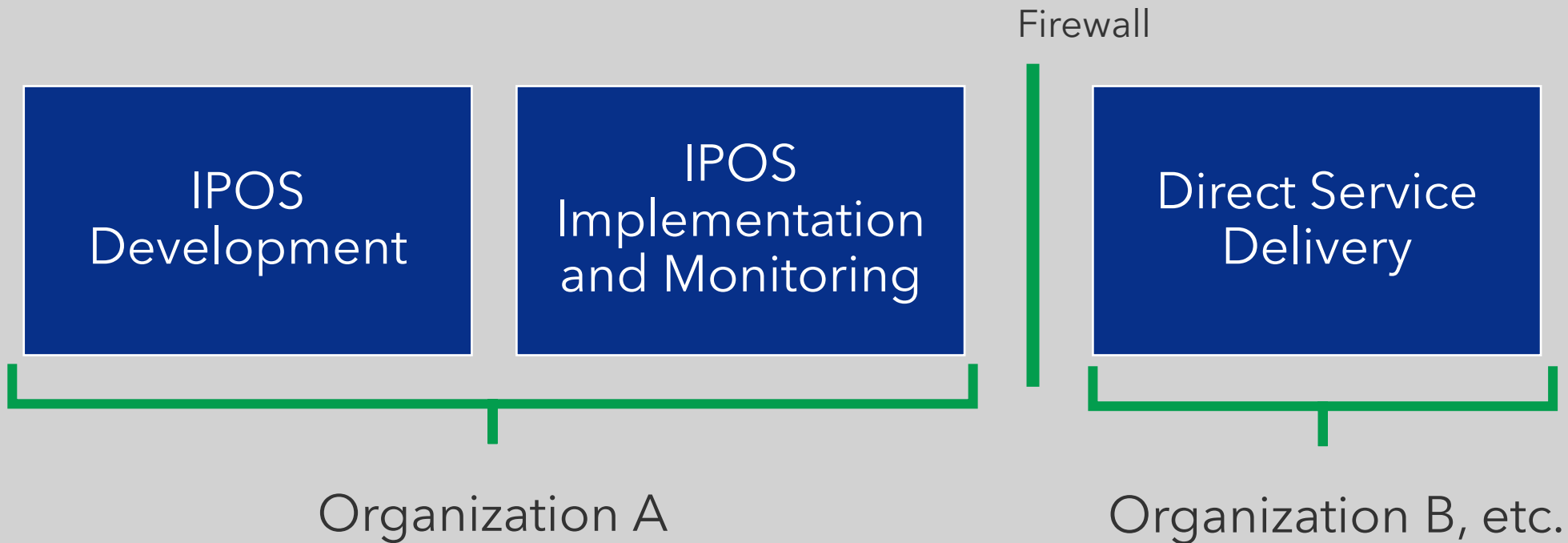
IPOS
Implementation
and Monitoring

Referral to
Services



Firewalls

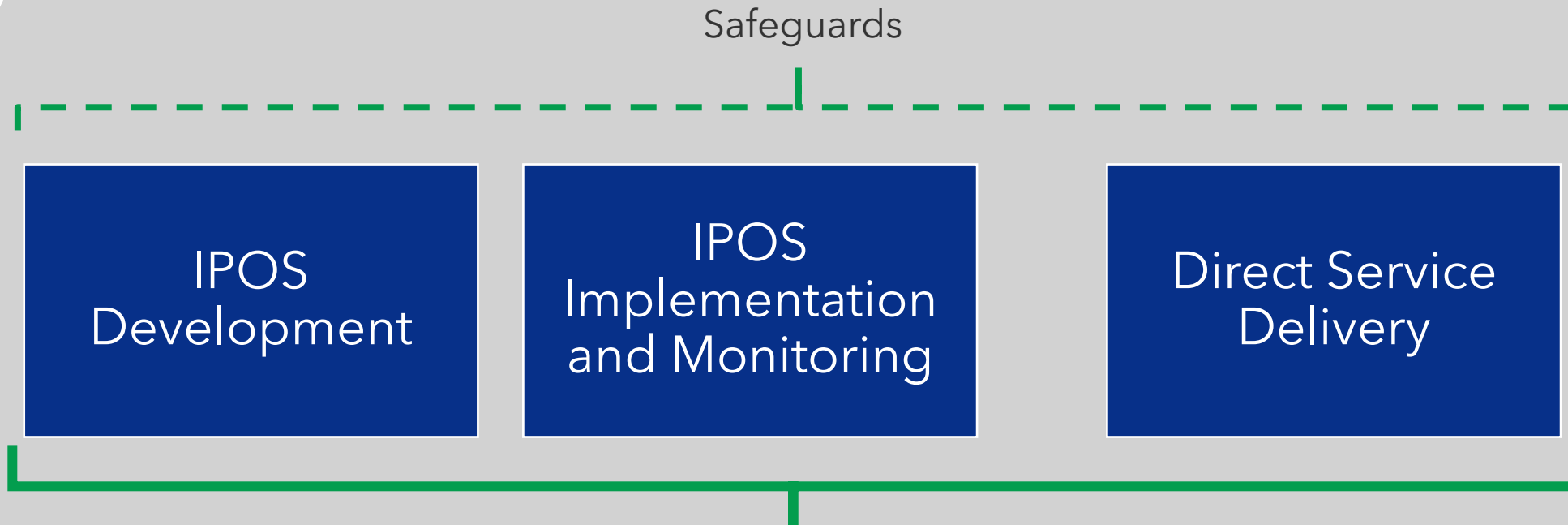
42 CFR 441.301(c)(1)(vi)



Difference in Financial Interest

Safeguard

42 CFR 441.301(c)(1)(vi)

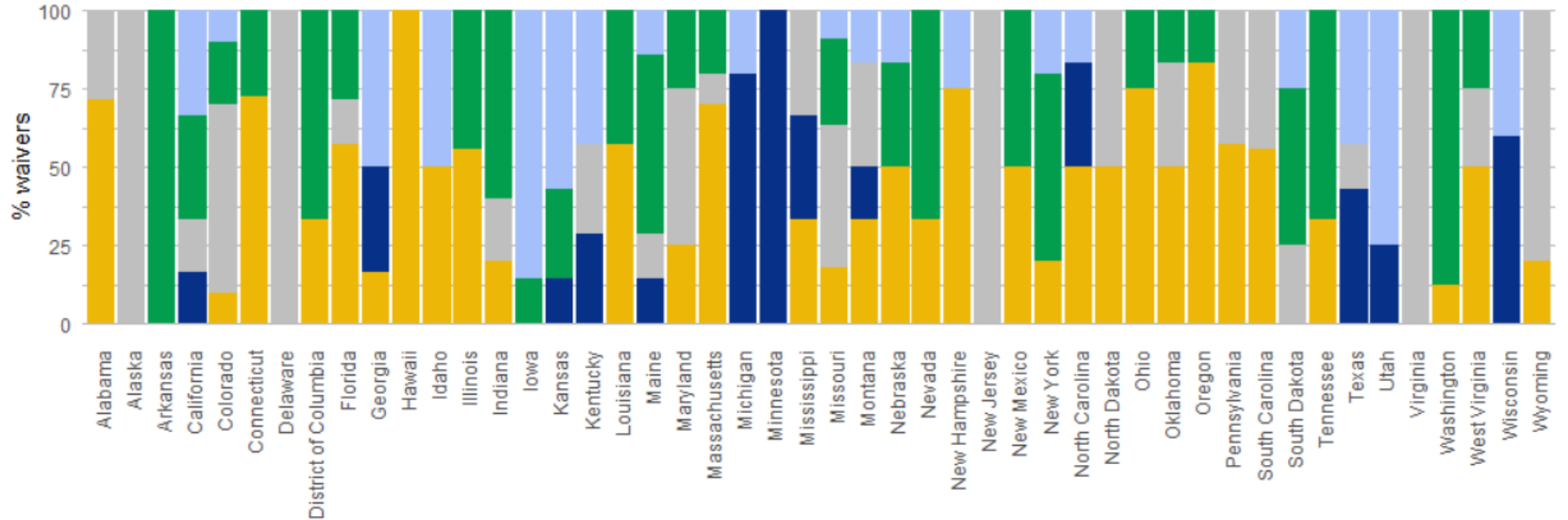


Organization A
Single Financial Interest



Varied Approaches Within States

Which approaches* are waivers within each state using?



* As classified by clustering

Safeguard Implementation

IPOS Resource Survey Summary



Safeguards

Case Manager/
Supports
Coordinator

Independent
Advocate

Supports Broker

Independent
Facilitation

Resources

Case Manager/
Supports
Coordinator

Independent
Advocate

Supports Broker

Independent
Facilitation



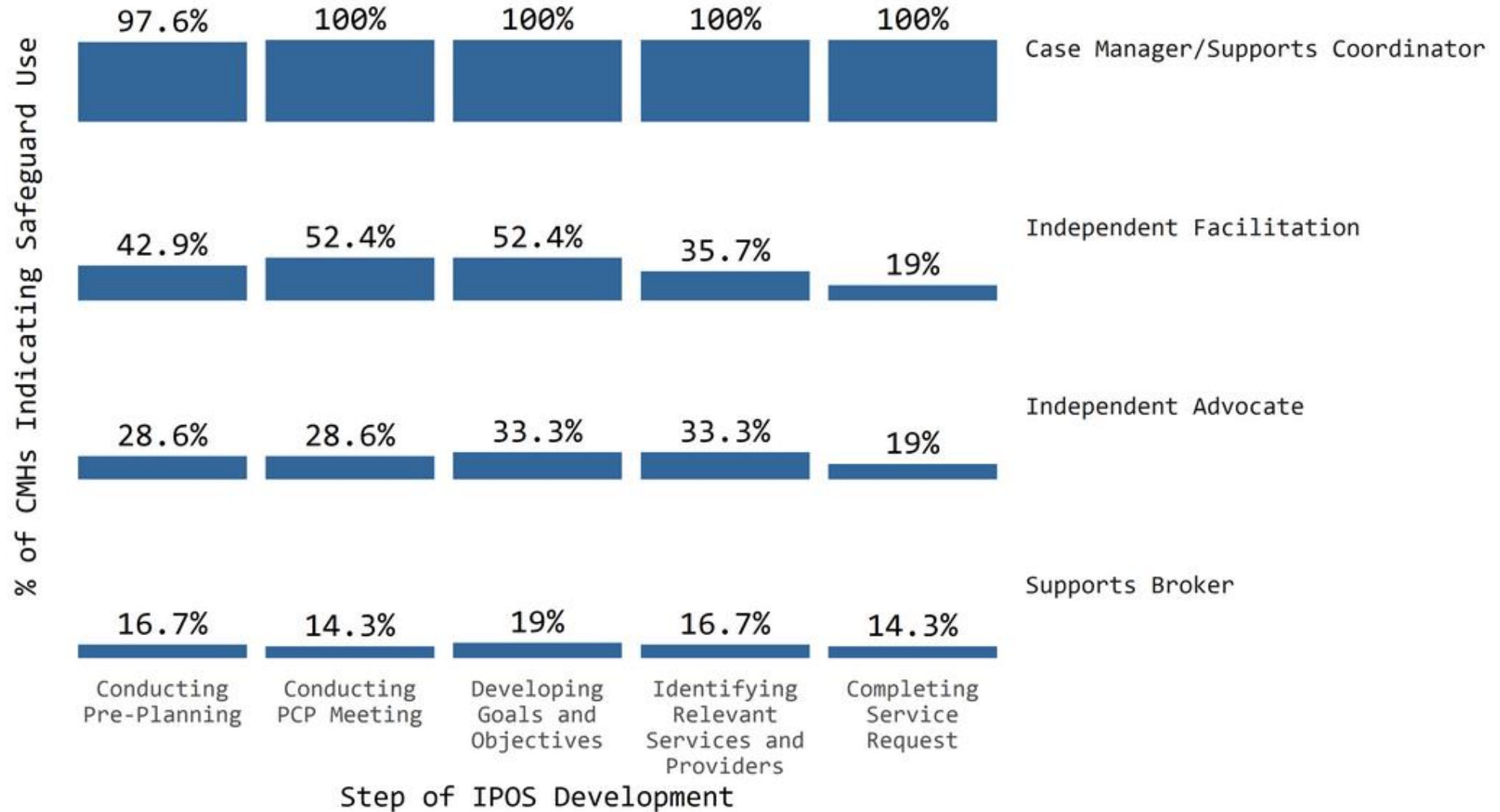
IPOS Resource Survey

At what points in the process do CMHs use resources?

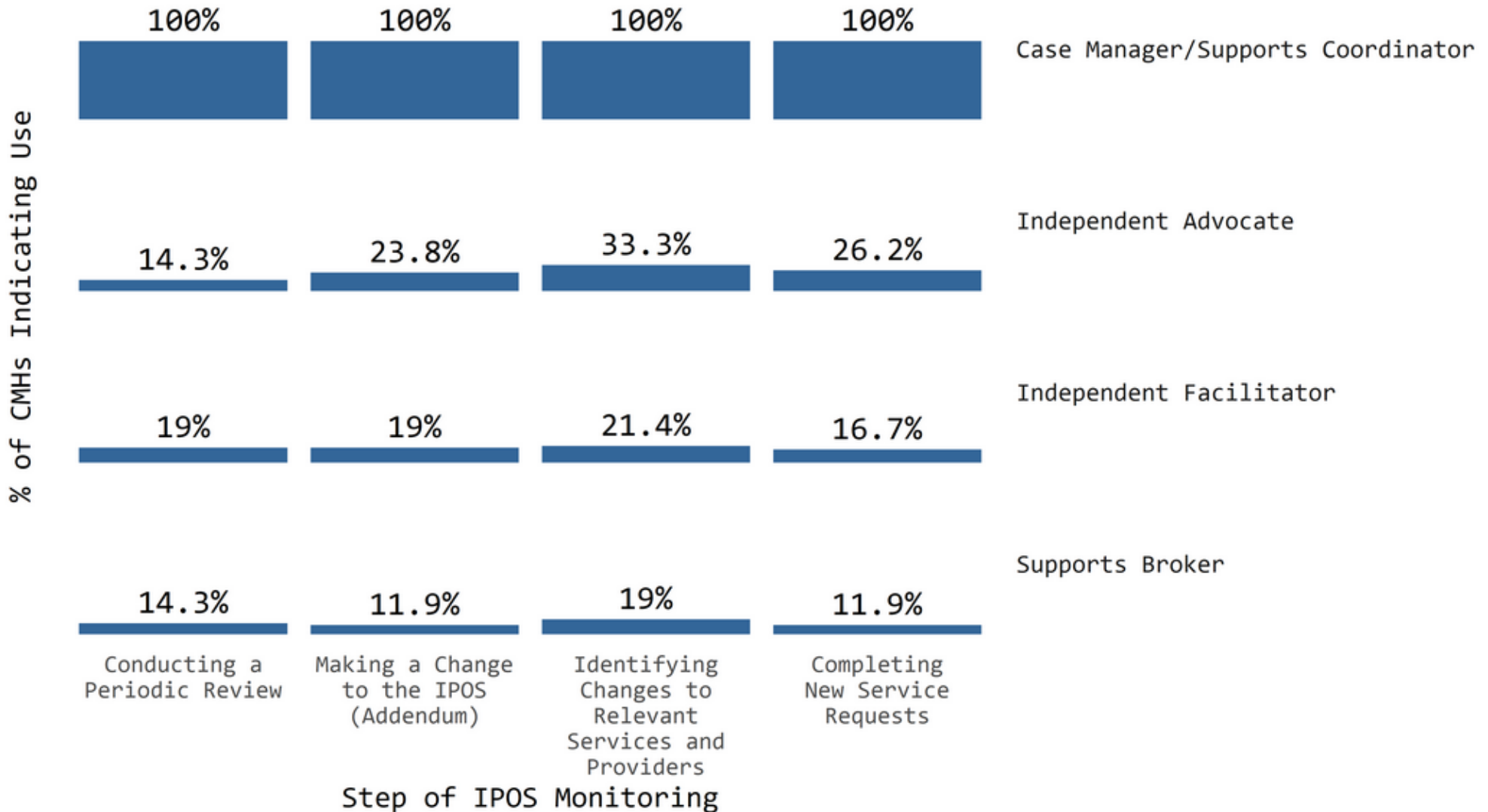
What is the combined use of safeguards in the process?

How often do CMHs report using resources?

At what points in the IPOS Development process do CMHs use resources?

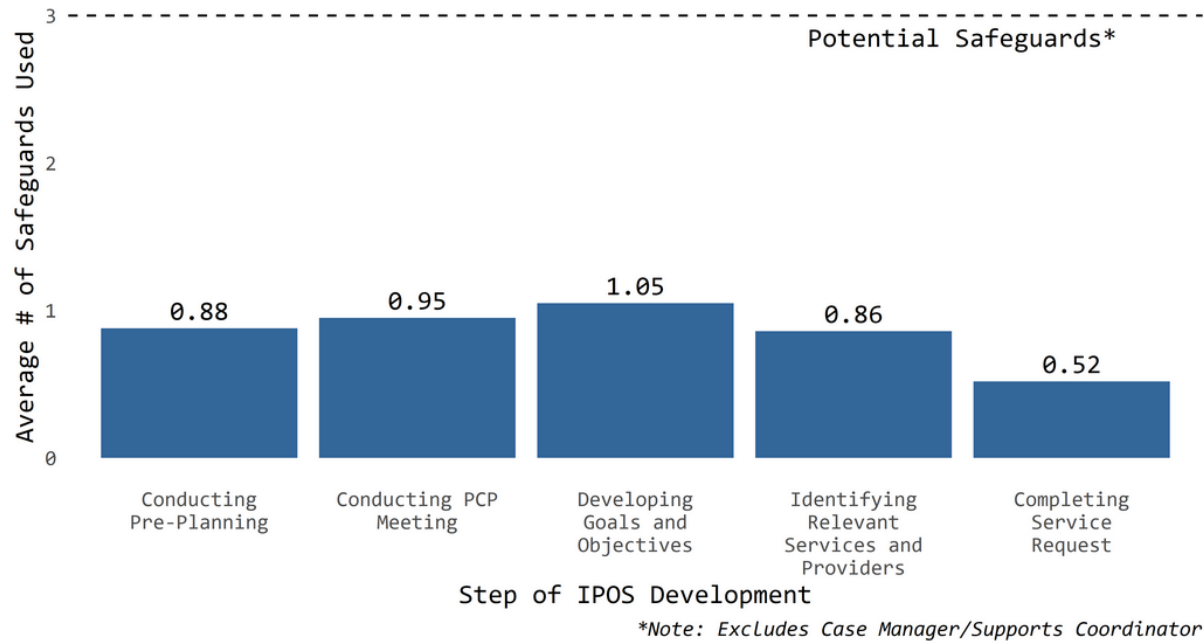


At what points in the IPOS Monitoring process do CMHs use resources?

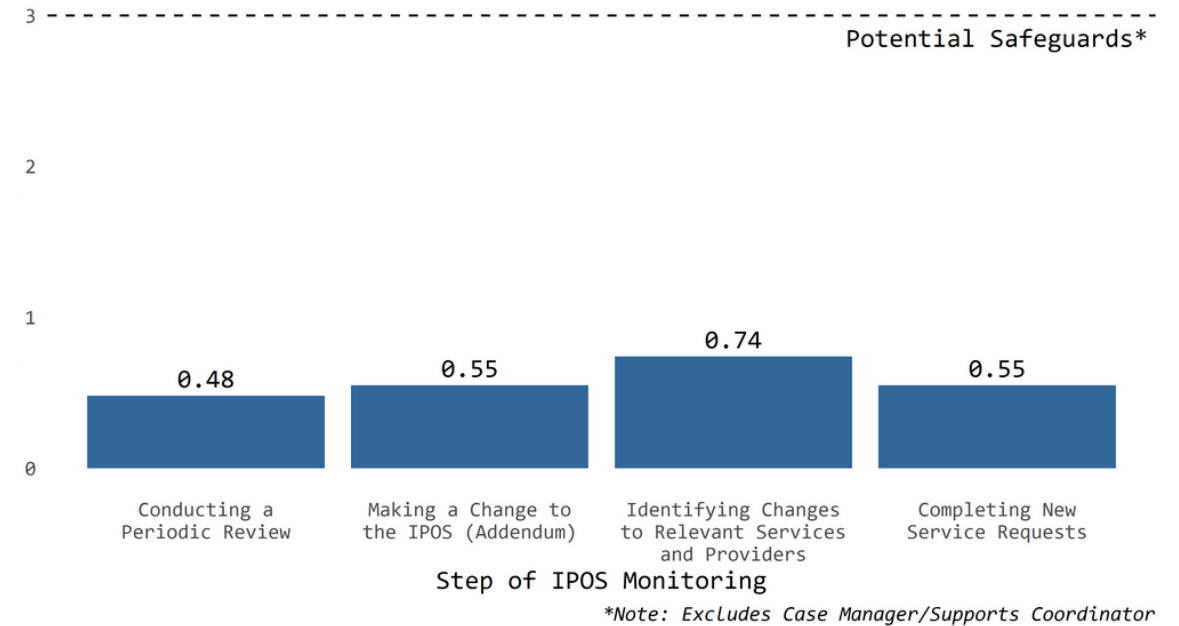


What is the combined use of safeguards in the process?

IPOS Development



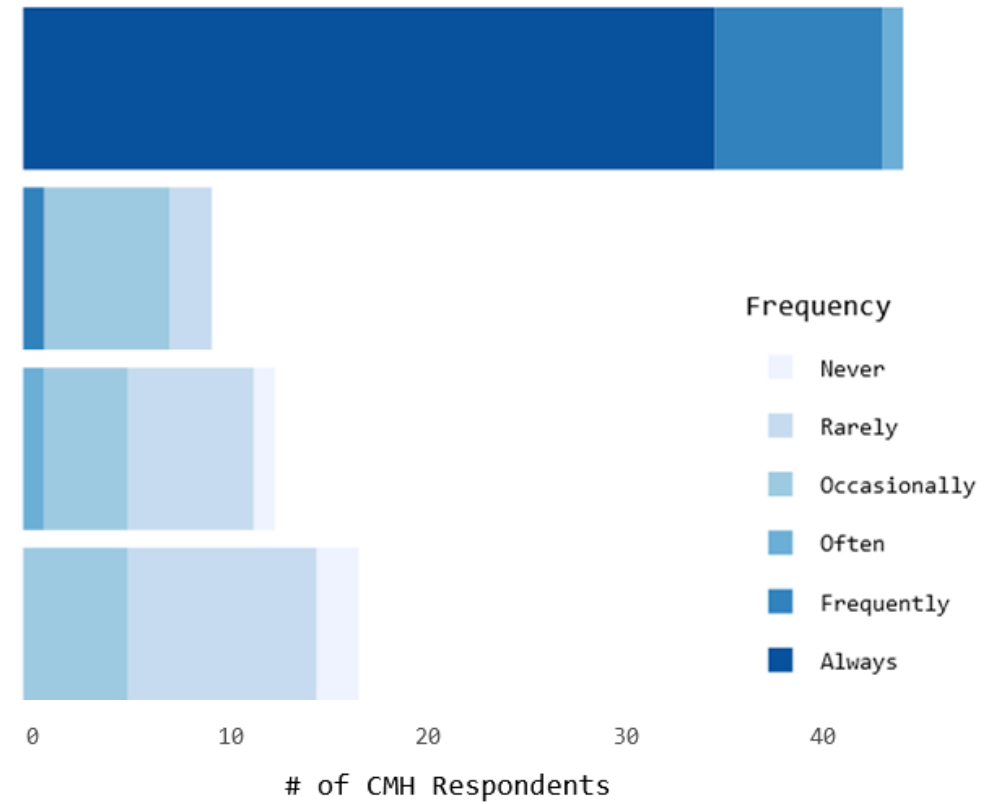
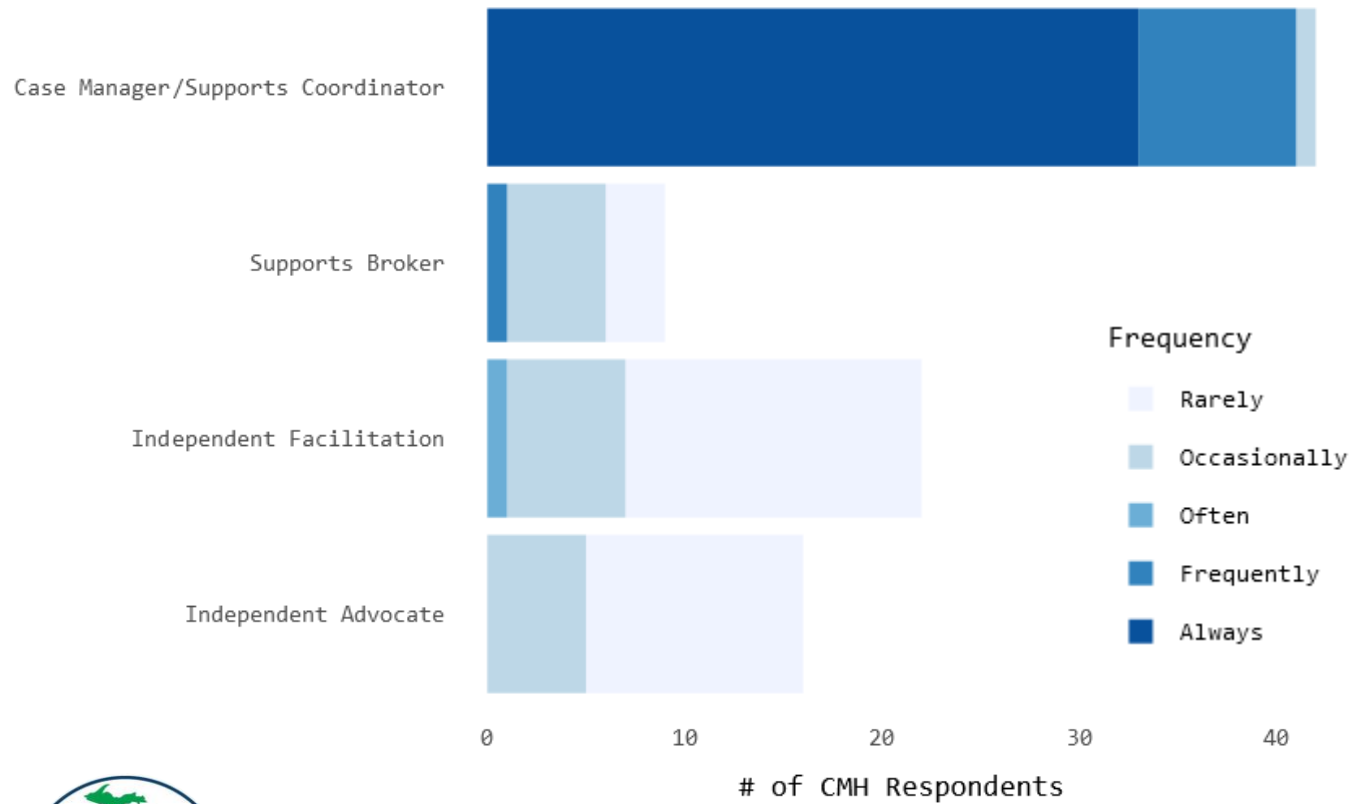
IPOS Monitoring



How often do CMHs use resources?

IPOS Development

IPOS Monitoring



Summary of Findings

Safeguards were used at a low frequency.

Steps that involved collaboration with the person had more conflict mitigation than administrative steps.

Safeguards were used less during IPOS Monitoring activities.

All respondents had at least one step which was not protected from conflict of interest.

Next Steps

Convene a working subcommittee

- MDHHS wants the workgroup to be diverse and reflective of primary and secondary stakeholders along with members representing the QIC and DDPIT.

Consider how to use this data to inform IPOS related performance improvement activities.