

MI Choice Compliance Determination

Agency: The Information Center

Review Year: 2017

| The Information Center | COMPLIANCE LEVEL | COMPLIANCE DETERMINATION |
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| Focus I: Intake and Eligibility | 4.00 | The Information Center substantially meets assurances. |
| Focus II A: Person-Centered Service Planning | 4.00 | The Information Center substantially meets assurances. |
| Focus II B: Person-Centered Service Delivery | 2.67 | The Information Center demonstrates assurance, but MDHHS recommends improvements or requires additional information. |
| Focus IV: Participant Safeguards | 4.00 | The Information Center substantially meets assurances. |
| Focus V: Participant Rights and Responsibilities | 3.33 | The Information Center substantially meets assurances. |
| OVERALL CQAR COMPLIANCE LEVEL: | 3.65 | The Information Center substantially meets assurances. |

Rating Scale For Clinical Quality Assurance Review Compliance Level:

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| SUBSTANTIAL COMPLIANCE: | 3.26 or higher |
| SOME COMPLIANCE, NEEDS IMPROVEMENT: | 2.51 to 3.25 |
| NOT FULL OR SUBSTANTIAL COMPLIANCE: | 1.76 to 2.50 |
| COMPLIANCE NOT DEMONSTRATED: | 1.00 to 1.75 |