

MI Choice Compliance Determination

Agency: Tri-County Office on Aging

Review Year: 2017

Tri-County Office on Aging	COMPLIANCE LEVEL	COMPLIANCE DETERMINATION
Focus I: Intake and Eligibility	4.00	Tri-County Office on Aging substantially meets assurances.
Focus II A: Person-Centered Service Planning	3.32	Tri-County Office on Aging substantially meets assurances.
Focus II B: Person-Centered Service Delivery	1.97	Tri-County Office on Aging does not fully or substantially demonstrate assurance, though there is evidence that it may be clarified or readily addressed.
Focus IV: Participant Safeguards	4.00	Tri-County Office on Aging substantially meets assurances.
Focus V: Participant Rights and Responsibilities	1.97	Tri-County Office on Aging does not fully or substantially demonstrate assurance, though there is evidence that it may be clarified or readily addressed.
OVERALL CQAR COMPLIANCE LEVEL:	3.22	Tri-County Office on Aging demonstrates assurance, but MDHHS recommends improvements or requires additional information.

Rating Scale For Clinical Quality Assurance Review Compliance Level:

SUBSTANTIAL COMPLIANCE:	3.26 or higher
SOME COMPLIANCE, NEEDS IMPROVEMENT:	2.51 to 3.25
NOT FULL OR SUBSTANTIAL COMPLIANCE:	1.76 to 2.50
COMPLIANCE NOT DEMONSTRATED:	1.00 to 1.75