

Michigan Department
of Community Health



ICD-10 Implementation

GET READY!

ICD-10 Awareness & Training Seminar
Virtual Training ~ Adobe Connect

HIPAA ICD-10
Implementation

INTRODUCTIONS

MDCH Provider Outreach Team

Michelle Miles, Provider Liaison

ICD-10 General Overview

PART ONE

Michelle Miles, Provider Liaison
Michigan Dept. of Community Health
External Lead, Awareness & Training Team

General Overview Agenda

History of ICD-10

- Federal Mandate
- Date of Implementation

Changes with Implementation

- Code Set
- Structure
- Volume

Benefits with Implementation

What is ICD?

- International Classification of Diseases
- Established by the World Health Organization (WHO)
- Medical Code Set Defining:
 - Morbidity and Mortality Data
 - Diseases
 - Signs & Symptoms
 - Abnormal Findings
 - Complaints
 - Social Circumstances
 - External Causes of Injury or Diseases



ICD Coding History

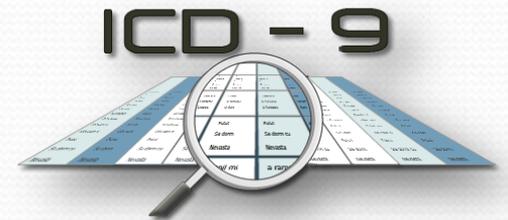
Year	Title	Codes
1839	Call for a uniform classification system	
1893	Classification for Causes of Death	< 200
1900	ILCD-1* Reported deaths only	< 200
1909	ILCD-2 * Reported deaths only	< 500
1919	ILCD-3 * Reported deaths only	< 500
1929	ILCD-4 * Reported deaths only	< 500
1935	ILCD-5 * Reported deaths only	< 500
1948	ISCSICD-6 ** Began disease and injury reporting	< 1000
1955	ICD-7 Name changed, other minor changes	< 1000
1965	ICD-8 Structural shortcomings apparent	1000 +
1974	ICD-9 Explosion of knowledge	13,000
1993	ICD-10 Major restructure	68,000

* International List of Causes of Death

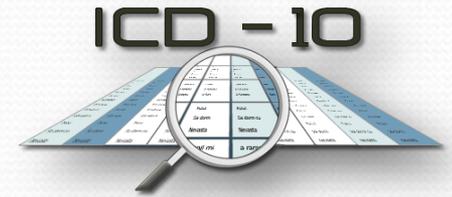
** International Statistical Classification of Diseases, Injury and Causes of Death

What are we currently using?

- 9th Revision of the ICD Medical Code Sets
- Originally published by WHO in 1977
- Tracking of Diseases **ONLY**
- ICD-9 consists of 3 volumes
 - Volumes 1 & 2 Physician Reporting of Diagnosis in conjunction with HCPCS & CPT codes
 - Volume 3 Inpatient Hospital Procedure Codes
- Codes are added as a yearly update



What is ICD-10?



- International Classification of Diseases 10th revision
- ICD-10-CM replaces ICD-9 Volumes 1 & 2
 - Diagnosis Codes for all Healthcare settings
- ICD-10-PCS replaces ICD-9 Volume 3
 - Procedure Codes for Hospital Inpatient Procedures
- 10th Edition was updated by World Health Organization in 1992

Why are we changing?

- Required by the Federal Government.
- The ICD-9-CM coding system no longer fits with the 21st century healthcare system.
 - Lacks sufficient specificity and detail.
 - No longer reflects current knowledge of disease processes, contemporary medical terminology, or the modern practice of medicine.
- ICD-9-CM code structure limits the amount of new codes that can be created.
- In many instances uses outdated and obsolete terms

ICD-10 Regulatory Requirements

Jan 2009

- United States Department of Health and Human Services(HHS) published final regulations setting initial compliance date of October 1, 2013. (45CFR162.1002)

April 2012

- HHS published a proposed rule to delay the compliance date.

August 2012

- HHS announced a final rule for a one-year delay for implementation.
- **October 1, 2014.**

July 2014

- HHS announced final rule issuing one-year delay for implementation per mandate.
- **October 1, 2015**

What are the Benefits of ICD-10

- Captures the complete story of the patient's illness (services rendered and severity)
- Better understanding of complications of care
- Allows for more concise patient referrals from provider to provider

What changes with ICD-10?

Volume

- Diagnosis codes increasing from 13,000 (ICD-9 Volumes 1 & 2) to 68,000 (ICD-10-CM) codes
- Procedure codes increasing from 3,000 (ICD-9 Volume 3) to 72,000 (ICD-10-PCS) codes
- Many ICD-10 codes—more than one-third— are only different in that they distinguish between left and right designation, laterality

Structure

- ICD-10-CM is 3 – 7 alpha numeric characters allowing for greater detail and later expansion
- ICD-10-PCS is 7 alpha numeric characters all are required, includes systems and processes

New Features

- Examples - Laterality, left or right, & combination codes

Similarities to ICD-9-CM

Tabular List

Chronological List

Chronological list of codes divided into chapters based on body system or condition

Structure

Same hierarchical structure

Chapters

Chapters in Tabular structures similarly to ICD-9-CM, with minor exceptions

- Example: Sense organs (eye and ear) are separated from Nervous System chapter and moved to their own chapters

Similarities to ICD-9-CM (continued)

Index List

Alphabetical List

Alphabetical list of terms and their corresponding codes

Indented Sub Terms

Indented sub terms appear under main terms

Same Structure as ICD-09

Alphabetic Index of Diseases and Injuries

Alphabetic Index of External Causes

Table of Neoplasms

Table of Drugs and Chemicals

Similarities to ICD-9-CM (continued)

Many conventions have the same meaning

- Abbreviations, punctuation, symbols, notes such as “code first” and “use additional code”

Nonspecific codes are still available for use in ICD-10

- (“unspecified” or “not otherwise specified”) are available to use when detailed documentation to support more specific code is not available

Codes are looked up the same way

- Look up diagnostic terms in Alphabetic Index, then
- Verify code number in Tabular List

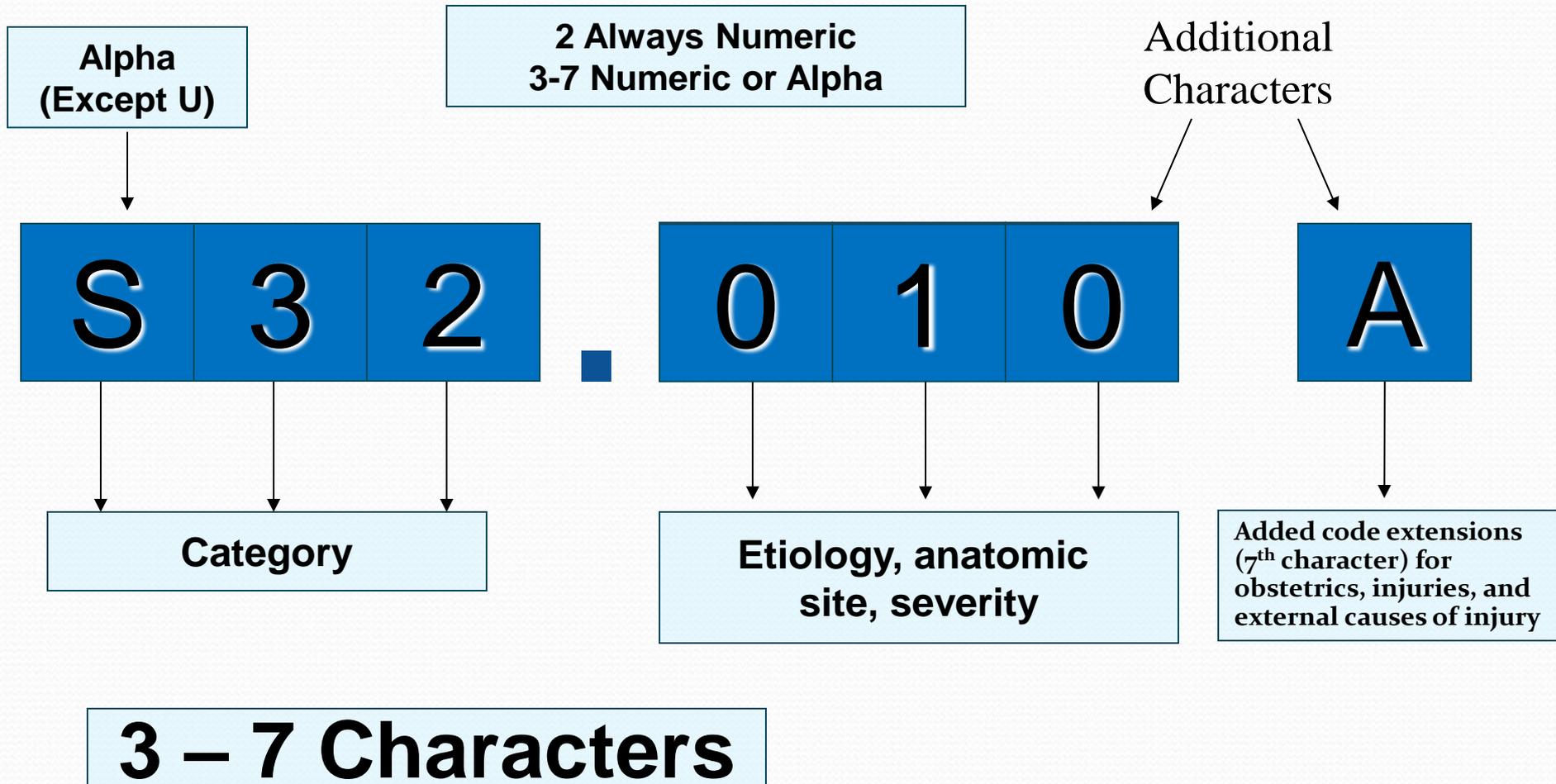
Similarities to ICD-9-CM (continued)

- Codes are invalid if they are missing an applicable character
- ICD-10-CM Official Guidelines for Coding and Reporting accompany and compliment ICD-10-CM conventions and instructions
- Adherence to the official coding guidelines in all healthcare settings is required under the Health Insurance Portability and Accountability Act (HIPAA)

Differences Between ICD-09 CM & ICD-10 CM

ICD-9-CM	ICD-10-CM
Three to five characters.	Three to seven characters.
First digit is numeric but can be alpha (E or V).	First character is always alpha, except the letter U.
2-5 are numeric.	Character 2 always numeric: 3-7 can be alpha or numeric.
Always at least three digits.	Always at least three characters. Can be up to 7 characters.
Decimal placed after the first three characters (or with E codes, placed after the first four characters).	Decimal placed after the first three characters.
Alpha characters are not case-sensitive.	Alpha characters are not case-sensitive.

ICD-10-CM Code Structure



Addition of 7th Character

- 7th character is used in certain chapters (e.g., Obstetrics, Injury, Musculoskeletal, and External Cause chapters)
- Different meaning depending on section where it is being used
- Must always be used in the 7th position
- When 7th character applies, codes missing the 7th character are invalid

7th Character Describing Encounter for Injuries

Initial Encounter

- As long as patient is *receiving active treatment* for the condition.
- Examples of active treatment are: surgical treatment, emergency department encounter, and evaluation **and** treatment by a *new physician*.

Subsequent Encounter

- **After** patient has received *active treatment* of the condition and is receiving **routine care** for the condition during the healing or recovery phase.

Sequelae

- **Complications** or conditions that arise as a direct result of a condition (e.g., scar formation after a burn).

7th Character Example - Fractures

- A – Initial encounter for closed fracture
- B – Initial encounter for open fracture
- D – Subsequent encounter for fracture with routine healing
- G – Subsequent encounter for fracture with delayed healing
- K – Subsequent encounter for fracture with nonunion
- P – Subsequent encounter for fracture with malunion
- S - Sequela

Placeholder “X”

Allow for future expansion

Fill out empty characters when a code contains fewer than 6 characters and a 7th character applies

When placeholder character applies, it must be used in order for the code to be valid

Example Placeholder X:

- T15.02xD or T15.02XD
- Foreign body in cornea, left eye, subsequent encounter

ICD-10-CM Volume Example

- ICD-9 Code – E917.0 – Striking against or struck accidentally in sports without subsequent fall
- ICD-10-CM – Sports injuries now include sport and reason for injury
- ***What does this mean?***

ICD-9 code becomes 72 ICD-10-CM codes...

*Each of these codes also includes a possibility of 3 different extensions (7th digit) A=initial encounter, D=subsequent encounter, or S=Sequela.

W21	• Striking against or struck by sports equipment	W21.2	• Struck by hockey stick or puck
W21.0	• Struck by hit or thrown ball	W21.21	• Struck by hockey stick
W21.01	• Struck by hit or thrown ball, unspecified type	W21.210	• Struck by hit or thrown ball, unspecified type
W21.02	• Struck by soccer ball	W21.211	• Struck by soccer ball
W21.03	• Struck by baseball	W21.22	• Struck by baseball
W21.04	• Struck by golf ball	W21.220	• Struck by hockey puck
W21.05	• Struck by basketball	W21.221	• Struck by field hockey puck
W21.06	• Struck by volleyball	W21.3	• Struck by sports footwear
W21.07	• Struck by softball	W21.31	• Struck by shoe cleates
W21.08		W21.32	• Struck by skate blades
W21.09	• Struck by other hit or thrown ball	W21.39	• Struck by other hit or thrown ball
W21.1	• Struck by bat, racquet or club	W21.1	• Struck by bat, racquet or club
W21.12	• Struck by tennis racquet	W21.12	• Struck by tennis racquet
W21.13	• Struck by golf club	W21.13	• Struck by golf club
W21.19	• Struck by other bat, racquet or club	W21.19	• Struck by other bat, racquet or club

Varying Changes by Clinical Areas

† Changes in the number of codes

Clinical Area	ICD-9	ICD-10
Fractures	747	17099
Poisoning & Toxic Effects	244	4662
Pregnancy Related Conditions	1104	2155
Brain Injury	292	574
Diabetes	69	239
Migraine	40	44
Bleeding Disorders	26	29
Mood Related Disorders	78	71
Hypertensive Disease	33	14
End Stage Renal Disease	11	5
Chronic Respiratory Failure	7	4

Increase in Codes

Specificity Example (Recurring Concept)

Concept	Number of ICD-10 Codes for Fractures
Initial Encounter	13,932
Subsequent Encounter	23,389
Sequelae	11,974
Right	12,704
Left	12,393
Routine Healing	2,393
Delayed Healing	2,913
Nonunion	2,895
Malunion	2,595
Assault	1096
Self-Harm	1057
Accidental	1262

ICD-10-CM Increased Specificity Examples

- S72.044G – Nondisplaced fracture of base of neck of right femur, subsequent encounter for closed fracture with delayed healing
- I69.351 – Sequelae of cerebral infarction, Hemiplegia and hemiparesis following cerebral infarction affecting right dominant side
- Z47.81 – Encounter for orthopedic aftercare following surgical amputation
- Z48.21 – Encounter for aftercare following heart transplant

ICD-10-CM Laterality Examples

- C50.511 – Malignant neoplasm of lower-outer quadrant of right female breast
- H01.111 – Allergic dermatitis of right upper eyelid
- L89.223 – Pressure ulcer of left hip, stage 3
- S61.350A – Open bite of right index finger with damage to nail, initial encounter

Combination Codes - Examples

- I25.110 Atherosclerotic heart disease of native coronary artery with unstable angina pectoris
- E11.311 Type 2 diabetes mellitus with unspecified diabetic retinopathy with macular edema
- K71.51 Toxic liver disease with chronic active hepatitis with ascites
- K50.012 Crohn's disease of small intestine with intestinal obstruction

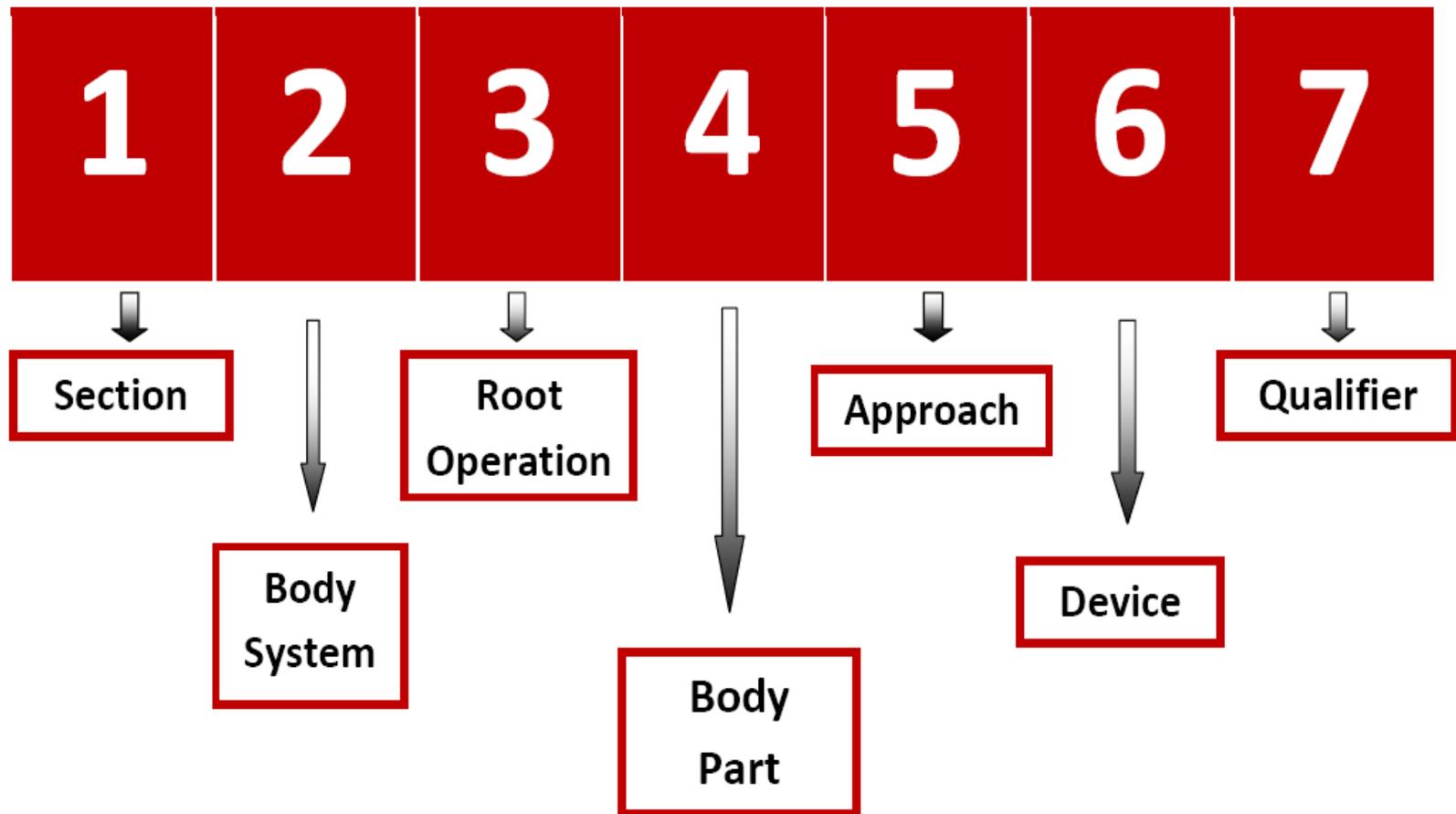
What is ICD-10-PCS?

- **7 alpha numeric structure**
 - All characters required
 - systems and processes
- **ICD-10 PCS Codes Increase**
 - 3,000 Codes -> 72,081
- **Precise definition:**
 - Anatomic Site
 - Approach
 - Device Used
 - Qualifying Info
- **Includes Laterality**

ICD-10-PCS Code Structure Overview

- **Codes are built one digit at a time**
 - each digit represents a different piece of information
- **Codes are each 7 characters long (no decimal points)**
 - Each character can be alpha or numeric except I and/or O so as not to be confused with 1 and 0
- **Each code is built specifically for the procedure performed**
 - so that the coding system is flexible and
 - allows for new procedures to be easily incorporated into the coding system.

ICD-10-PCS Code Structure



ICD-10 Implementation Summary Notes

- Implementation Date of **October 1, 2015**
- No Impact on CPT[®] and HCPCS Level II Codes
- PROVIDER READINESS
 - Take advantage of additional time
 - Continue ICD-10 Planning
 - Continue ICD-10 Education
 - Continue ICD-10 Testing
 - Check MDCH Website Regularly for Updates

ICD-10 Provider Readiness

PART TWO

Agenda



Myths and Facts

Benefits of Implementation

Provider Impacts

Clinical Documentation

Provider Readiness

Myths and Facts about ICD-10

MYTH

- The increased number of codes in ICD-10-CM/PCS will make the new coding system impossible to use

FACT

- Just as an increase in the number of words in a dictionary doesn't make it more difficult to use, the greater number of codes in ICD-10-CM/PCS doesn't necessarily make it more complex to use. In fact, the greater number of codes in ICD-10-CM/PCS make it easier for you to find the right code. In addition, just as you don't have to conduct searches of the entire list of ICD-9 codes for the proper code, you also don't have to conduct searches of the entire list of ICD-10-CM/PCS codes

Myths and Facts about ICD-10

MYTH

- ICD-10-CM/PCS was developed without clinical input

FACT

- The development of ICD-10-CM/PCS involved significant clinical input. A number of medical specialty societies contributed to the development of the coding systems

Myths and Facts about ICD-10

MYTH

- Current Procedural Terminology (CPT) will be replaced by ICD-10-PCS

FACT

- ICD-10-PCS will only be used for facility reporting of hospital inpatient procedures and will not affect the use of CPT (which is for all outpatient professional procedures)

Benefits of ICD-10

Updates terminology and disease classifications

- ICD-9 contains obsolete groupings of disease families

Enhances Coding

- Increases accuracy and specificity

Provides greater detail to analyze and track disease patterns

Improves auditing process

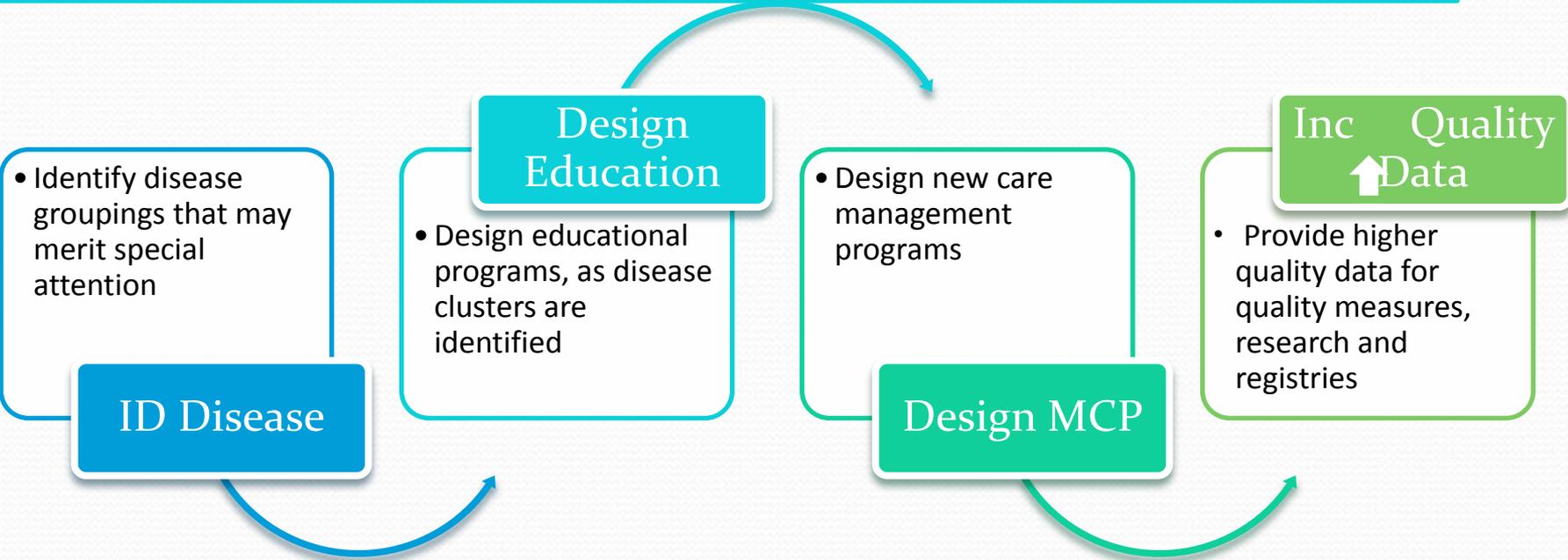
- Enhances investigation and detection of fraud and abuse

Streamlines payment operations

- Fewer payer-physician inquiries

Improved Care Management of Beneficiaries

Better diagnosis identification provides opportunity to:



Benefits to National Initiatives

Meaningful use, value based purchasing and payment reform are just a few examples of upcoming healthcare initiatives which are dependent on the implementation of ICD-10.



Provider Impacts

Impacted areas:

Policies & Procedures

Forms & Superbills

Health Plan & Payer Policies

Systems

Clinical Knowledge

Clinical Documentation

Training



Clinical Documentation

Better clinical documentation promotes better patient care and more accurate capture of acuity and severity:

Quality measures

Reimbursement

Severity-level profiles

Risk adjustment profiles

Present on admission reporting

Hospital-acquired conditions

Clinical Documentation (continued)

High Quality Documentation can help to:

Avoid misinterpretation by third parties (auditors, payers, attorneys, etc.)



Justify medical necessity

Examples of Clinical Documentation changes in ICD-10

- **Diabetes with retinopathy** should be further clarified as **proliferative or non-proliferative** and **with or without macular degeneration**
- If it is **proliferative**, documentation should further specify mild, moderate or severe
- **Asthma** can be specified as **mild, moderate or severe**
- **Sinusitis** should be specified as **acute or recurrent** with a **notation of the sinus(es)** involved (frontal, maxillary, etc.)

By CodeSmart group, BC Advantage magazine – March 2014

Where can you start?

- 1
 - Find out who is coordinating your ICD-10 implementation
- 2
 - Begin to review clinical documentation to see if the needed detail is included to support ICD-10's increased specificity
- 3
 - Review our website

Checklist to help you consider processes to review for ICD-10

Impact Analysis Worksheet

Use this worksheet to track the various systems and work processes that use ICD-9 today. The assumption is that all current systems that use ICD-9 will need to be upgraded to ICD-10. As you review your current systems, you may want to consider converting manual processes to electronic processes.

Work Processes	People	Systems
Claims submission		
Billing system		
Posting payments		
Clinical documentation, e.g., patient reports, electronic medical record		
Patient registration system		
Checking patient's eligibility		
Verifying referral/prior authorization		
Writing referrals		
Writing orders		
Encounter forms		
Coding tools, e.g., "superbills", programs, books, resource materials		
Quality reporting		
Public health reporting		
Disease registry/disease management		
Health insurance contracting		
Laboratory systems		
Other:		
Other:		

Try dual coding exercises

1

- Have your coder(s) code a record in ICD-9 and then in ICD-10 to evaluate the potential for time increase necessary to take documentation and turn it into a bill you can get out the door

2

- Dual coding can assist in measuring the impact ICD-10 will have on productivity while helping apply a standard measure of coding application

Scenario-Based Testing

Focus on a scenario for 1 week, walking through and identifying corrective actions

- If I had to select an ICD-10 code for the last patient, what would it be?
- If I had to bill a claim with an ICD-10 code, how would I do that (ie, Is my system ready? Do I need to check more than one system?)
- If a claim rejected for an incorrect/incompatible/invalid ICD-10 code, what would I do? How would I know what is wrong with it?
- Why would this be realistic if testing was conducted?

Search

Diagnoses Code (CM) ▼

Conversion Type

ICD9 -> ICD10 ▼

Enter Code

v220

Enter multiple codes separated by a comma.

Search

This tool uses General Equivalency Mappings (GEM) published by CMS to determine likely mappings from ICD-9 codes to ICD-10 and vice-versa. It is **NOT** a conversion tool.

Instructions for use:

- Select the CM or PCS
- Select the conversion type
- Enter the ICD code – multiples can be entered separated by a comma
- Click on Search – don't hit "enter" as there will be no results. Also do not use decimals as that will also return no results.
- Hovering over the flags gives a brief description of the flag meaning
- Results can be exported to Excel – click on Export to Excel – click Open – click Yes.
- Save as an Excel file and not a web page (the default when the file opens).
- For more information regarding the CMS GEMs:
[PCS GEMS](#) (choose GEMS and in zip file GenTechDoc.pdf)
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For the MDCH ICD 10 site, please click [here](#).

Last Updated January 30th, 2013.

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Search

Diagnoses Code (CM) ▾

Conversion Type

ICD9 -> ICD10 ▾

Enter Code

Enter multiple codes separated by a comma.

Search

Below are the top 5 of the most recent searches and their code type.

Note: hitting the search button will clear this listing.

v220

ICD9

1 Record(s) Found

[Export To Excel](#)

Source	Description	Target	Description	Flags/Values				
				Approximate	No Map	Combination	Scenario	Choice Lists
V220	Supervision of normal first pregnancy	Z3400	Encounter for supervision of normal first pregnancy, unspecified trimester	1	0	0	0	0

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Search

Diagnoses Code (CM) ▾

Conversion Type

ICD9 -> ICD10 ▾

Enter Code

Enter multiple codes separated by a comma.

Search

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v220 → Z3400
ICD9 ICD10

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Bookmarks

ICD-10-CM TABULAR LIST of DISEASES and INJURIES 2014

- Table of Contents
- Instructional Notes
- Chapter 1, Certain infectious and parasitic diseases (A00-B99)
- Chapter 2, Neoplasms (C00-D49)
- Chapter 3, Diseases of the blood and blood-forming organs and certain disorders involving the immune mechanism (D50-D89)
- Chapter 4, Endocrine, nutritional and metabolic diseases (E00-E89)
- Chapter 5, Mental, Behavioral and Neurodevelopmental disorders (F01-F99)
- Chapter 6, Diseases of the nervous system (G00-G99)
- Chapter 7, Diseases of the eye and adnexa (H00-H59)
- Chapter 8, Diseases of the ear and mastoid process (H60-H95)
- Chapter 9, Diseases of the circulatory system (I00-I99)
- Chapter 10, Diseases of the respiratory system (J00-J99)
- Chapter 11, Diseases of the digestive system (K00-K95)
- Chapter 12, Diseases of the skin and subcutaneous tissue (L00-L99)
- Chapter 13, Diseases of the musculoskeletal system and connective tissue (M00-M99)
- Chapter 14, Diseases of the genitourinary system (N00-N99)
- Chapter 15, Pregnancy, childbirth and the puerperium (O00-O9A)
- Chapter 16, Certain conditions originating in the perinatal period (P00-P96)
- Chapter 17, Congenital malformations, deformations and chromosomal abnormalities (Q00-Q99)
- Chapter 18, Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere classified (R00-R99)
- Chapter 19, Injury, poisoning and certain other consequences of external causes (S00-T88)
- Chapter 20, External causes of morbidity

ICD-10-CM TABULAR LIST of DISEASES and INJURIES

Table of Contents

- 1 [Certain infectious and parasitic diseases \(A00-B99\)](#)
- 2 [Neoplasms \(C00-D49\)](#)
- 3 [Diseases of the blood and blood-forming organs and certain disorders involving the immune mechanism \(D50-D89\)](#)
- 4 [Endocrine, nutritional and metabolic diseases \(E00-E89\)](#)
- 5 [Mental, Behavioral and Neurodevelopmental disorders \(F01-F99\)](#)
- 6 [Diseases of the nervous system \(G00-G99\)](#)
- 7 [Diseases of the eye and adnexa \(H00-H59\)](#)
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- 17 [Congenital malformations, deformations and chromosomal abnormalities \(Q00-Q99\)](#)
- 18 [Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere classified \(R00-R99\)](#)
- 19 [Injury, poisoning and certain other consequences of external causes \(S00-T88\)](#)
- 20 [External causes of morbidity \(V00-Y99\)](#)
- 21 [Factors influencing health status and contact with health services \(Z00-Z99\)](#)

Instructional Notations

Includes:

The word 'Includes' appears immediately under certain categories to further define, or give examples of, the content of the category.

Excludes Notes

The ICD-10-CM has two types of excludes notes. Each note has a different definition for use but they are both similar in that they indicate that codes excluded from each other are independent of each other.

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 - Chapter 16, Certain conditions originating in the perinatal period (P00-P96)
 - Chapter 17, Congenital malformations, deformations and chromosomal abnormalities (Q00-Q99)
 - Chapter 18, Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere classified (R00-R99)
 - Chapter 19, Injury, poisoning and certain other consequences of external causes (S00-T88)
 - Chapter 20, External causes of morbidity

Z34 Encounter for supervision of normal pregnancy

Excludes1: any complication of pregnancy (O00-O9A)
 encounter for pregnancy test (Z32.0-)
 encounter for supervision of high risk pregnancy (O09.-)

Z34.0 Encounter for supervision of normal first pregnancy

Z34.00 Encounter for supervision of normal first pregnancy, unspecified trimester

Z34.01 Encounter for supervision of normal first pregnancy, first trimester

Z34.02 Encounter for supervision of normal first pregnancy, second trimester

Z34.03 Encounter for supervision of normal first pregnancy, third trimester

Z34.8 Encounter for supervision of other normal pregnancy

Z34.80 Encounter for supervision of other normal pregnancy, unspecified trimester

Z34.81 Encounter for supervision of other normal pregnancy, first trimester

Z34.82 Encounter for supervision of other normal pregnancy, second trimester

Page 1549

Z34.83 Encounter for supervision of other normal pregnancy, third trimester

Z34.9 Encounter for supervision of normal pregnancy, unspecified

Z34.90 Encounter for supervision of normal pregnancy, unspecified, unspecified trimester

Z34.91 Encounter for supervision of normal pregnancy, unspecified, first trimester

Z34.92 Encounter for supervision of normal pregnancy, unspecified, second trimester

Z34.93 Encounter for supervision of normal pregnancy, unspecified, third trimester

Z36 Encounter for antenatal screening of mother

Excludes1: abnormal findings on antenatal screening of mother (O28.-)
 diagnostic examination- code to sign or symptom
 encounter for suspected maternal and fetal conditions ruled out (Z03.7-)

Gem Viewer Location

- www.michigan.gov/medicaidproviders
 - HIPAA ICD-10 Button
 - ICD-10 Information
 - GEMs Button
 - GEM viewer

- <http://www.cms.gov/Medicare/Coding/ICD10/2015-ICD-10-CM-and-GEMs.html>
 - Click 2015 Code Tables and Index
 - Click Tabular.pdf

What are we doing to help?

ICD-10 Resources

Live and Virtual Training Sessions

Newly updated
webpage

Webcasts *ICD-10 Overview, Provider Impacts, Provider Readiness,
Clinical Documentation & Provider Readiness Development Course*

Educational Materials

Useful Links

GEMs Viewer

MDCH Provider Outreach Strategies

- ICD-10 is a National Initiative not Payer specific
- Collaborative efforts show the importance of the initiative as well the unity of the Payers
- Payers (BCBS, Aetna, United, Medicaid) may change, however the ICD-10 message is the same

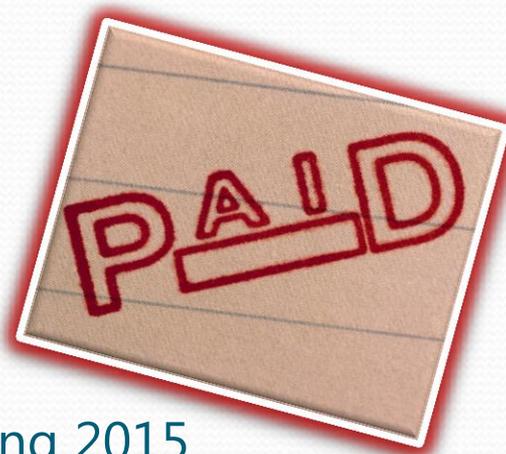


Key ICD-10 Messages

- ICD-10 is NOT just an IT Project
- Lack of planning leads to delay/and or disruption of payments
- Clinical Documentation is the foundation to successful implementation
- For MDCH, rules that apply to ICD-9 incorrect coding and its impact on claim processing will be no different for ICD-10

MDCH ICD-10 Implementation Goals

- Prevent impact on access to care
- Avoid any unexpected major financial impacts on MDCH, our partners, or our provider community
- Avoid unexpected major operational impacts, such as increases in suspended claims, help line calls, etc.
- Minimize post implementation surprises



How do we plan to achieve those goals?

Awareness & Training

And

Testing

MDCH Provider Testing

Testing

Testing between actual providers and payers will be the only way that you truly know what will happen once ICD-10 is implemented

Testing with MDCH is currently ongoing



MDCH Provider Testing

Comparative Testing

Outpatient Scenario-based: Survey based tool that allows providers to review common outpatient scenarios and assign the ICD-10 diagnosis codes that they feel apply

Inpatient Comparative: MDCH is performing comparative testing of inpatient claims with selected inpatient hospitals and facility providers

MDCH Provider Testing



- **Business to Business (B2B)**

- Trading Partners and Providers are being encouraged to test claim adjudication and encounter processing functions using the CHAMPS B2B Test environment (MDCH is hosting an ICD-10 compliant test version of CHAMPS)



To learn more detail on testing
go to www.michigan.gov/5010icd10
scroll down to
the 'MDCH links' on that page
and click on the 'Testing' button.

For questions on testing, email
MCDH-B2B-Testing@michigan.gov

How we can help?

- MDCH has created an ICD-10 Awareness & Training Team to assist in provider education and awareness

- Review our website

www.michigan.gov/5010icd10

- Contact the Awareness & Training Team

MDCH-ICD-10@michigan.gov

- **ICD-10 Training Feedback - Survey**

Questions?

