

Career Choices – Certificate of Completion Programs

- Stock Clerk
- Sales Associate
- Cashier
- First-Line Supervisor

Depending on skills, abilities, and interests, students can participate from 1-2 terms

Program Description

MCTI's Retail Marketing Program operates the Eagle Shack, the on-campus store. Students learn hands-on customer service/personal selling, cash handling, inventory control, merchandizing, and promotion/advertising in a real-life setting. They also receive training in National Retail Skill Standards for loss prevention and safety procedures.

Job Outlook

Skilled graduates can expect job placement within a short period of time. Entry-level wages vary from \$7.40–\$10 per hour and are dependent on geographical area in which the student obtains employment.

Aptitude/Abilities

- Average verbal and math skills
- Average clerical perception
- Low to fair manual dexterity
- Effective interpersonal skills
- Ability to multitask
- Ability to perform precision work
- Likes to work with people

Michigan Career and Technical Institute (MCTI)

Michigan Rehabilitation Services (MRS)

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Department of Human Services

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