

MiScorecard Performance Summary

Business Unit: Policy and Legislative Affairs
Executive/Director Name: Frank Waters
Reporting Period: Nov 2016

Green >=90% of target
Yellow >= 75% - 90% of target
Red <75% of target
 Date Approved: 12/19/2016

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Constituent Activity								
OPLA-1	General Public Inquiries			N/A	69	79	Monthly	Number of Inquiries Received from the General Public
OPLA-2	Legislative Inquiries			N/A	45	95	Monthly	Number of Inquiries Received from Legislative Offices
OPLA-3	Governor's Office Inquires			N/A	11	21	Monthly	Number of Inquiries received from the Governor's Office
OPLA-4	Cumulative Inquiries			N/A	125	195	Monthly	Cumulative 2015-2016 Inquiries Received
OPLA-5	24-Hour Response Time	Green		100.0%	97.6%	96.9%	Monthly	Percentage of Inquiries Responded to within 24 Hours
Legislative Action								
OPLA-6	House Bills			N/A	214	203	Quarterly	Number of House Bills LARA is the Lead Agency on
OPLA-7	Senate Bills			N/A	136	125	Quarterly	Number of Senate Bills LARA is the Lead Agency on
OPLA-8	Cumulative Assigned Bills			N/A	350	328	Quarterly	Cumulative 2015-2016 Lead Agency Assignments
OPLA-9	Public Acts			N/A	3	19	Quarterly	Number of Public Acts Enacted Between 2015-2016
OPLA-10	Contact Bill Sponsor	Green		100.0%	100.0%	90.0%	Quarterly	Percentage of Bill Sponsors Contacted within Five Business Days After Legislation is Assigned a Priority
Rules								
OPLA-11	Requests for Rulemaking			N/A	0	2	Monthly	Number of Requests Received for Rulemaking
OPLA-12	Cumulative Requests			N/A	89	89	Monthly	Cumulative 2015-2016 Requests for Rulemaking
OPLA-13	Effective Rules			N/A	73	75	CY Annually	Number of Rules that have gone Through the Process and are Effective